



Senior Citizens Advisory Board Agenda

Items listed on the agenda may be taken out of the order presented; two or more agenda items for consideration may be combined; and any item on the agenda may be removed or related discussion may be delayed at any time. Backup material for this agenda may be obtained from LuAnn D. Holmes, City Clerk, at the Office of the City Clerk, 495 South Main Street, 2nd Floor or on the city's webpage at www.lasvegasnevada.gov.

The public is encouraged to send comments electronically prior to the meeting via e-mail to meetingcomments@lasvegasnevada.gov. Emails MUST contain the meeting name, date and item number in the subject. Emails received up to an hour before the meeting will be considered public record, read during the meeting where appropriate and will be included in the backup. A time limit may be imposed on the reading of comments as is done during meetings when comments are made in person.

1. **Call to Order and Roll Call**
2. **Announcement Regarding: Compliance with Open Meeting Law**
3. **Public Comment:** Comment during this portion of the agenda must be limited to matters on the agenda for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion, as well as the amount of time any single speaker is allowed, may be limited.
4. For possible action to approve the Final Minutes by reference of the Regular Meeting of August 6, 2020
5. Presentation by Dr. Sondra Cosgrove, President of the League of Women Voters of Nevada, regarding voting integrity for seniors – All Wards
6. Report by Gregory Gray, Community Program Technician, Office of Community Services, regarding senior issues received by the Office of Community Services – All Wards
7. Report by Board members regarding events and senior issues within their Council Wards and at large – All Wards
8. Discussion regarding topics for future agenda items of the Board's Senior Living and Senior Outreach Subcommittees. Comments made during this portion of the agenda by individual members must refer solely to proposals for future Subcommittee agenda items and any discussion must be limited to whether or not such proposed items are within the purview of the Board and its Subcommittees and whether such proposed items shall be placed on a future agenda. No discussion regarding the substance of any such proposed topic shall occur and no action shall be taken.
9. **Citizens Participation:** Public comment during this portion of the agenda must be limited to matters within the jurisdiction of the Board. No subject may be acted upon by the Board unless that subject is on the agenda and is scheduled for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion on any single subject, as well as the amount of time any single speaker is allowed, may be limited.
10. **Adjournment**

Facilities are provided throughout City Hall for the convenience of persons with disabilities. Reasonable efforts will be made to assist and accommodate persons with disabilities or impairments. If you need an accommodation to attend and

participate in this meeting, please call the City Clerk's office at 702-229-6311 and advise of your need at least 48 hours in advance of the meeting. Dial 7-1-1 for Relay Nevada.

THIS MEETING HAS BEEN PROPERLY NOTICED AND POSTED AT THE FOLLOWING LOCATIONS
IN ACCORDANCE WITH THE STATE OF NEVADA EXECUTIVE DEPARTMENT
DECLARATION OF EMERGENCY DIRECTIVE 006
The City of Las Vegas website – www.lasvegasnevada.gov
and
The Nevada Public Notice Website – notice.nv.gov

City Senior Citizens' Advisory Board Election Integrity Questions, September, 2020,
Ward 5

Dr. Sondra Cosgrove,

President of the League of Women Voters of Nevada

CC PROFESSOR, SOC SCIENCES

Dept Of Social Sciences

CSN Women's Alliance

Thank you for your Time.

(1) In the 1960's, I've seen lists of registered voters in the newspapers (along with a note that they've paid their poll tax). Today I see little notes on Facebook, "Share you've registered to vote" with a count of some eight million who've responded. Was that effective then and are these social media reminders reaching the people that need to register?

(2) The Nobel Prize for Economics in 2017 went to Richard Thaler "for his contributions to behavioural economics." One of his key ideas was one of "nudge." In his applied work, Thaler demonstrated how nudging – a term he coined – may help people exercise better self-control when saving for a pension, as well in other contexts.¹

What would it take for the default voter registration switch to be registered rather than not registered, to which people could opt-out rather than opt-in and Election Day was a national holiday of civic and citizenship celebration?

(3) A fellow at work mentioned in passing that his dad died 10 years ago, but his sister received a sample ballot recently for him registered under the opposite party. I'm looking into the details of this. If things are so bad, why can not Election Integrity Project, Nevada (EIPNV)² simply notify the election departments of the problems and help them correct them? That's what I did when I found a suspicious 104 year-old voter in 89106 three years ago.

Peace.

Respectfully submitted,

John A Perazzo, Member, Ward 5

¹ <https://www.nobelprize.org/prizes/economic-sciences/2017/press-release/>

² <https://www.eip-ca.com/eipnv/>

Submitted at meeting
by Staff
Item: 5 Date: 9/3/2020

1. What is being done to protect the ballots as they are mailed out to the seniors and then returned?
2. What happens to the ballot if it looks like the vote has been changed?
3. How are signatures verified?
4. Senior citizens, particularly older seniors (85+) are one of the populations most vulnerable when it comes to voting and voting integrity. Can you address the following and tell us what procedures are in place to protect the individual choices each of our wonderful seniors makes.
 - a. Accurate delivery to the intended in Nursing homes, Assisted living facilities, family or shared residences
 - b. Assurance that the senior's choice is properly indicated and not someone else's
 - c. Assurance that ballots which have been mailed to seniors who have passed away are not returned and counted.
 - d. Assurance that this voting cycle will be completed in a timely fashion
5. Most importantly, how can we help to get these elections accurate and timely?

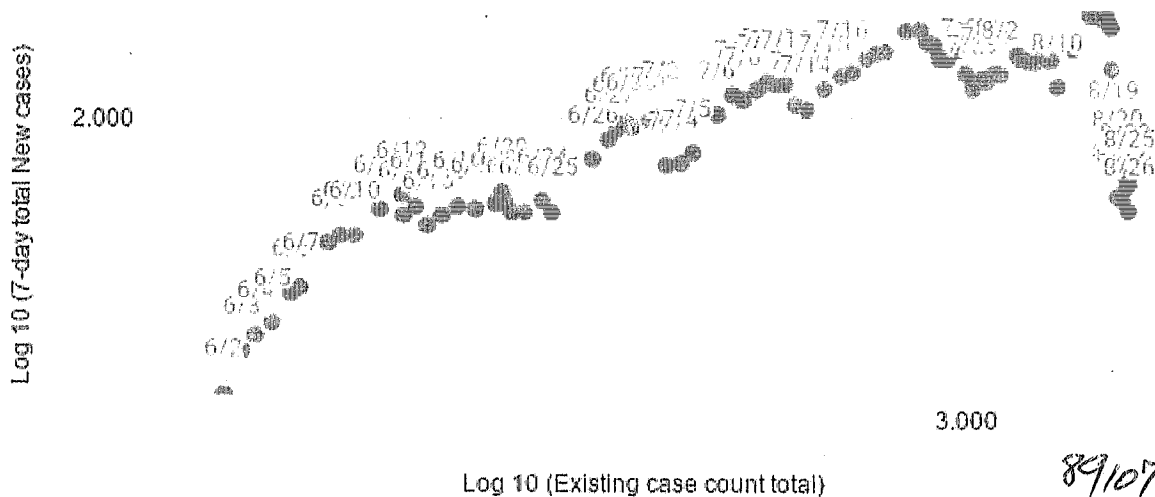
City of Las Vegas, Ward 1
Councilman Knudsen
Decreased COVID-19 cases in Clark County, NV.
9:31 AM, Thursday, August 27, 2020
John A Perazzo, Member, Senior Citizens' Advisory Board

Dear Councilman Knudsen,

I'm delighted to see the number of virus cases in ZIP Code 89107 decrease in the last week. I believe it is because of you and the City Ambassadors!

ZIP Code, Clark County, NV, COVID-19 Case Counts vs 7-day avg New Cases (Log x Log scale)

Data from Southern Nevada Health District ZIP Code archives at <https://nvhsd.org>

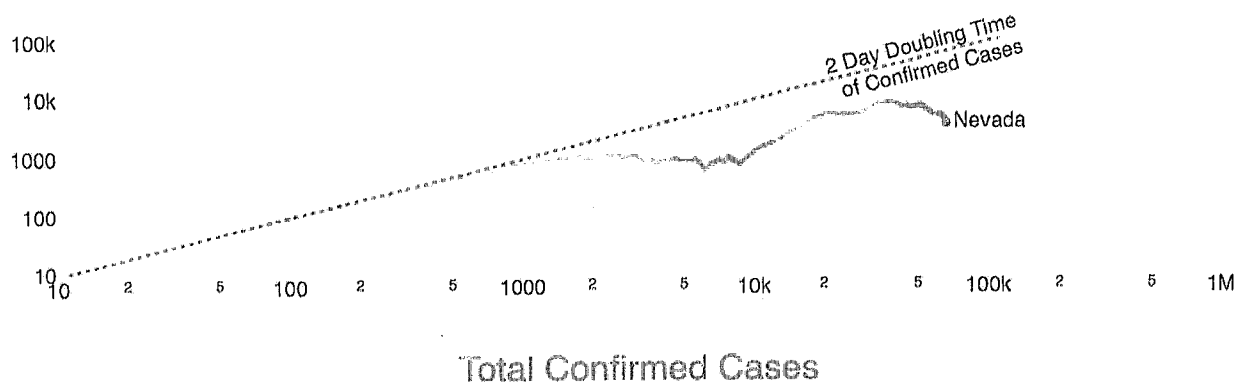


This chart follows the example of Aatish Bhatia (<https://aatishb.com/>) and Henry Reich (@MinutePhysics).

Submitted at meeting by
John Perazzo
Item: 7 Date: 9/3/2020

Confirmed Cases (in the Past Week)

Trajectory of US COVID-19 Confirmed Cases (2020-08-26)



2020-08-26

Logarithmic Scale

Created by Aatish Bhatia in collaboration with Minute Physics · World data provided by Johns Hopkins University (updated daily around 00:00 UTC / 20:00 ET) · US state data provided by NYTimes (updated daily around 16:00 UTC / 12:00 ET) · Shortcuts: +/- for daily changes, space to play/pause · Credits & Source · Stay safe!

<https://aatishb.com/covidtrends/?region=US&location=Nevada>

"This interactive charts the new confirmed cases of COVID-19 in the past week vs. the total confirmed cases to date. When plotted in this way, exponential growth is represented as a straight line that slopes upwards. Notice that almost all countries follow a very similar path of exponential growth. We're all in this together."

My chart is not yet interactive, but the same mathematics is followed. The Logarithm (base 10) of the number of new, confirmed cases in a particular ZIP Code is plotted against the Logarithm (base 10) of the total number of confirmed cases for that same ZIP Code.

I import my data from the Southern Nevada Health District COVID-19 CASE MAPS, REPORTS AND TRENDS page. From there I do the mathematics which are the basis for the first chart above.

		A	B	1	A	B	C	D	E	F
		Column	Date		log10(existing)	log10(new, last 7 days)	Enter ZIP Code			
1	8/25			2	5/26	2.223				89101
2	zip_code	count		3	5/27	2.225				
3	88901	<5 suppressed		4	5/28	2.238				
4	88905	<5 suppressed		5	5/29	2.248				
5	89002	572		6	5/30	2.260				
6	89004	<5 suppressed		7	5/31	2.260				
7	89005	150		8	6/1	2.272				
8	89006	6		9	6/2	2.279		1.362		
9	89007	11		10	6/3	2.288		1.415		
10	89009	<5 suppressed		11	6/4	2.297		1.398		
11	89011	581		12	6/5	2.303		1.380		
12	89012	483		13	6/6	2.316		1.398		
13	89014	783		14	6/7	2.322		1.447		
				15	6/8	2.332		1.447		
				16	6/9	2.348		1.519		
				17	6/10	2.364		1.568		
				18	6/11	2.377		1.602		
				19	6/12	2.407		1.732		
				20	6/13	2.418		1.740		

The archived COVID-19 data from the Southern Nevada Health District (SNHD) are available by date for all ZIP Codes of Clark County. This presents a challenge to coordinate information by City of Las Vegas Ward boundaries. Add to that, the county islands within the larger city limits and precision further degrades. Nevertheless, as an estimate and general indicator of that area of town, I have chosen to use this data to communicate the improvement we are making in reducing the number of confirmed cases, hospitalizations, and deaths for all our citizens, but particularly our senior citizens and other vulnerable populations.

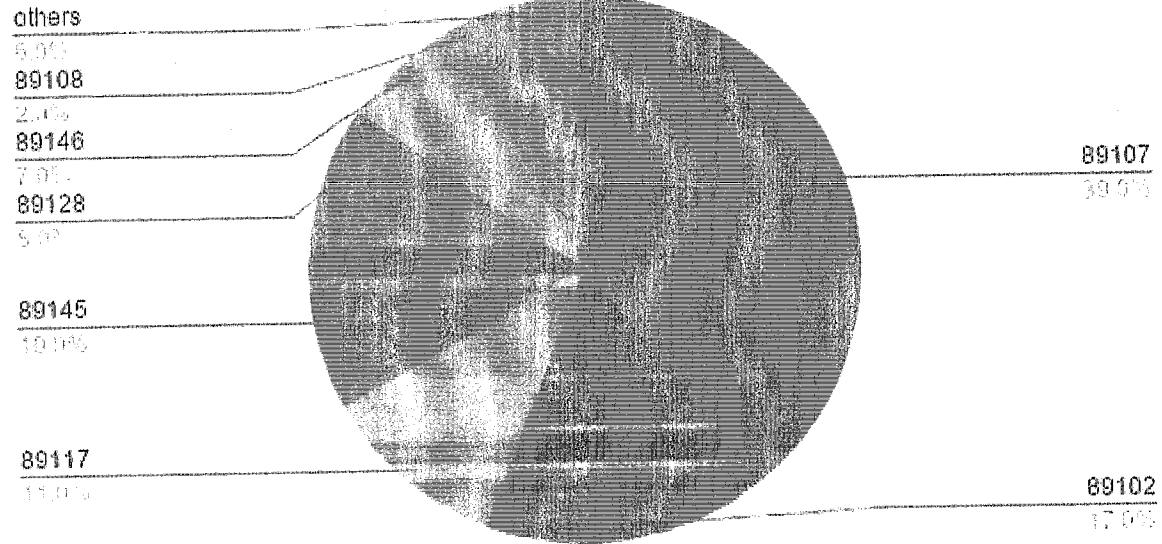
To translate ZIP Codes into wards, I've used the Mayor's Community Survey data from 2013 to 2017 and proportioned the wards by ZIP Codes. According to the randomized selections throughout the city, for example, here is the breakdown for Ward 1.

<u>zip code</u>	<u>percentage</u>	<u>ward</u>	<u>total</u>
89107	39%	1	39%
89102	17%	1	56%
89117	11%	1	67%
89145	10%	1	77%
89128	8%	1	85%
89146	7%	1	92%
89108	2%	1	94%
others	6%	1	

Visually, it looks like this.

Percent of Ward 1 by Zip Code™

Data from Las Vegas Community Survey All Years Combined (2013-2017) <https://www.lasvegasnevada.gov/CommunitySurvey>



For this reason, I've selected the ZIP Codes according to your Ward for your review.

Respectfully Submitted,

John A Perazzo, B.A.

Mathematics, 1982

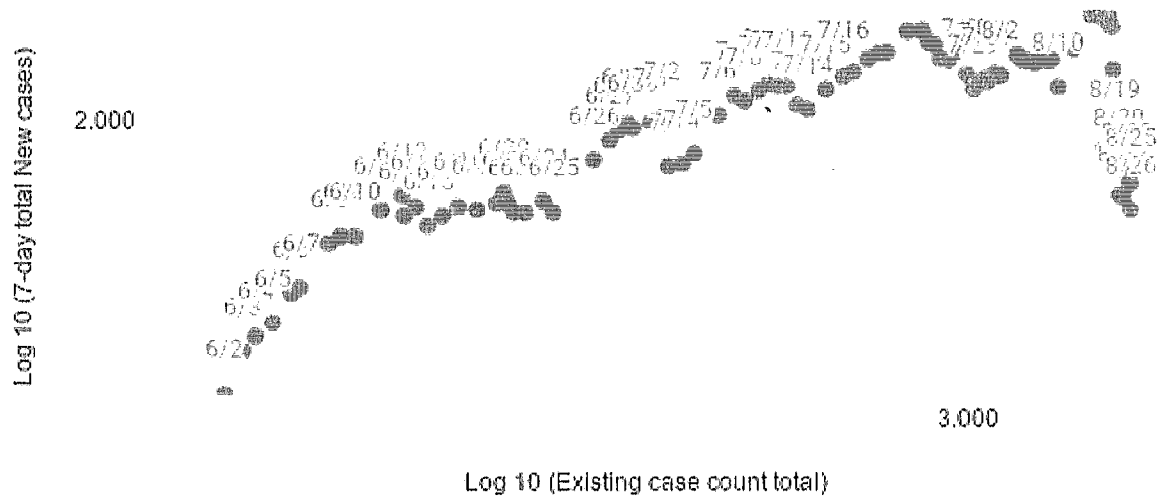
Member, Senior Citizens' Advisory Board

Ward 1

<u>zip code</u>	<u>percentage</u>	<u>ward</u>	<u>total</u>
89107	39%	1	39%
89102	17%	1	56%
89117	11%	1	67%
89145	10%	1	77%
89128	8%	1	85%
89146	7%	1	92%
89108	2%	1	94%
others	6%	1	100%

ZIP Code, Clark County, NV, COVID-19 Case Counts vs 7-day avg New Cases (Log x Log scale)

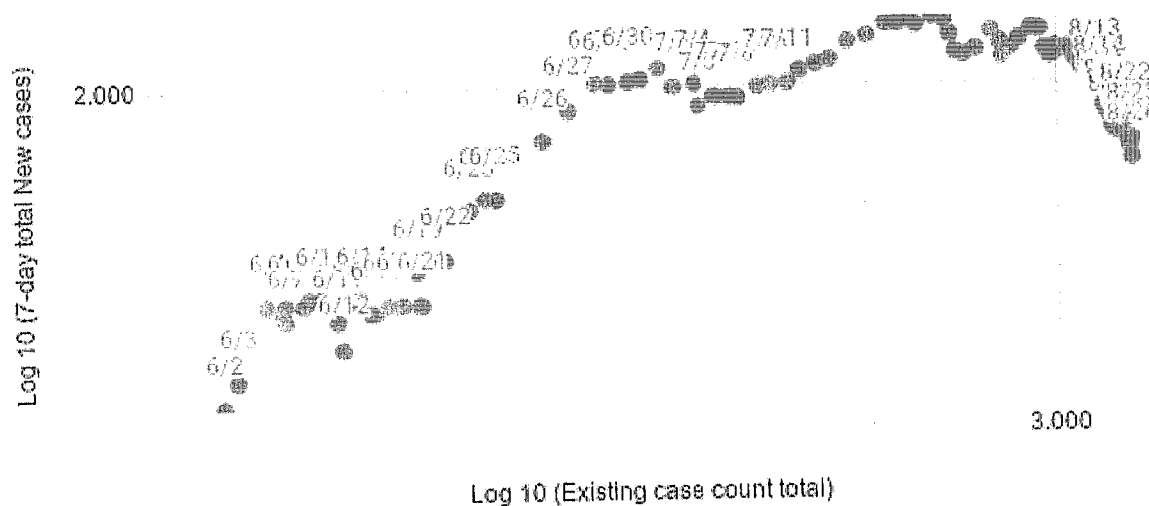
Data from Southern Nevada Health District ZIP Code archives at <https://www.snhd.net/>



89107

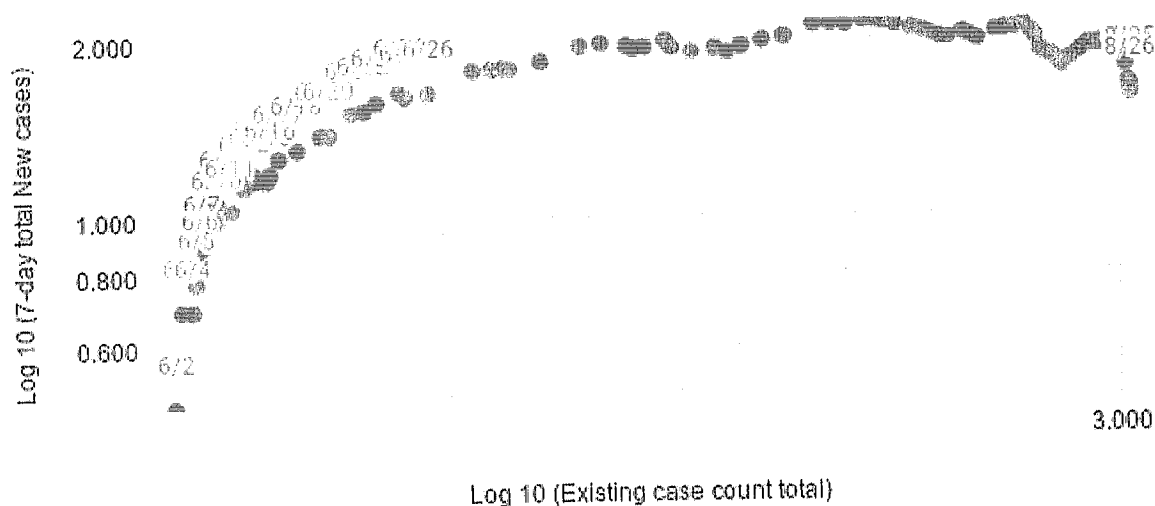
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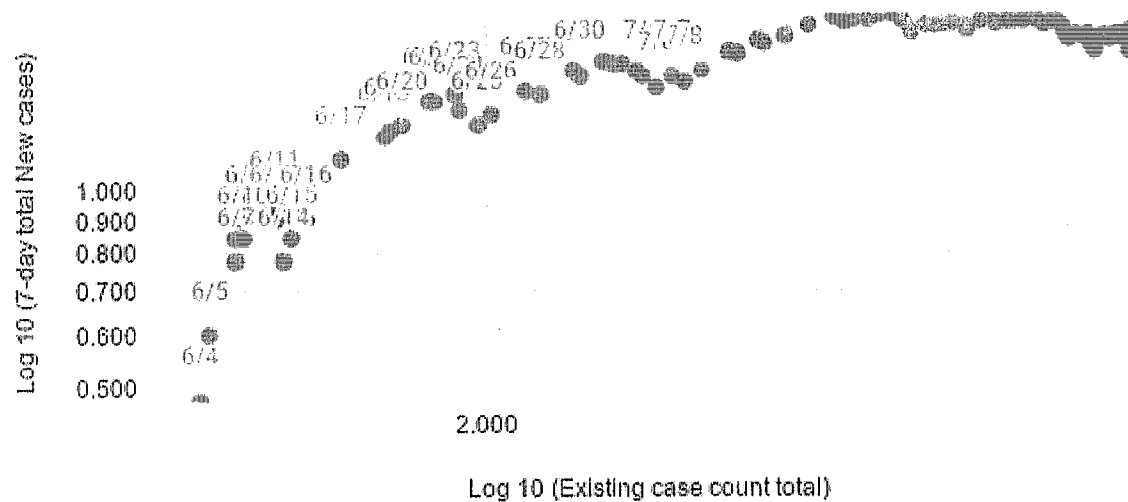
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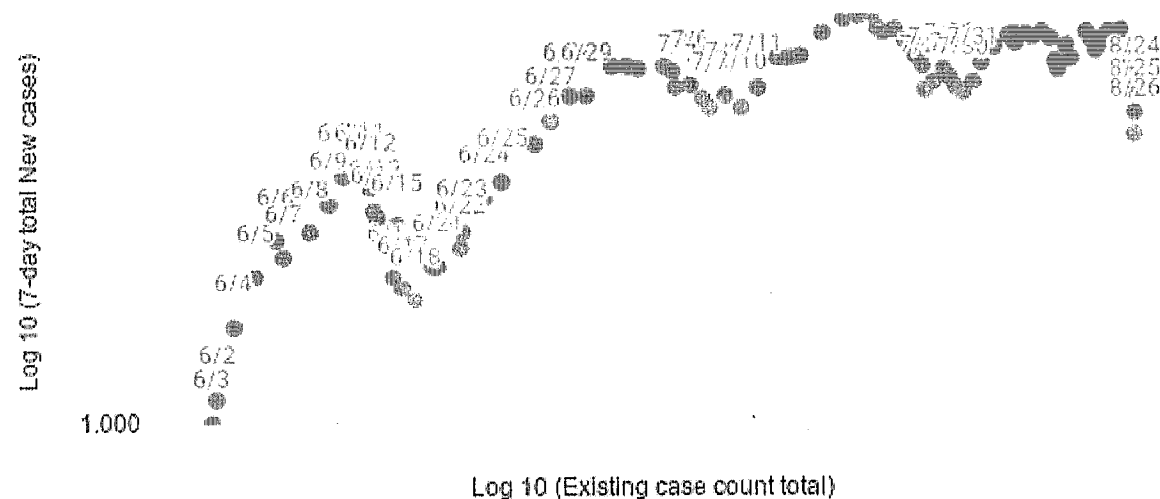
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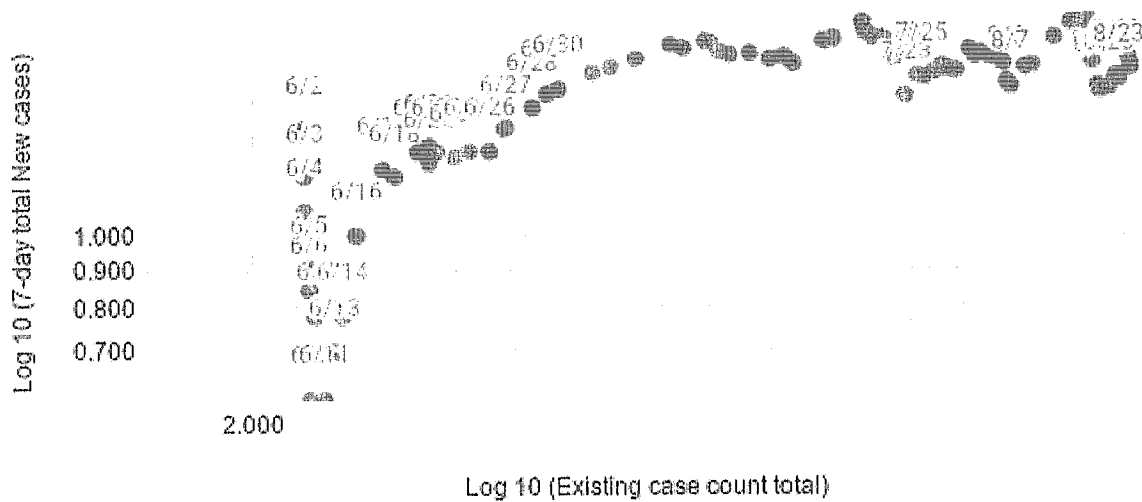
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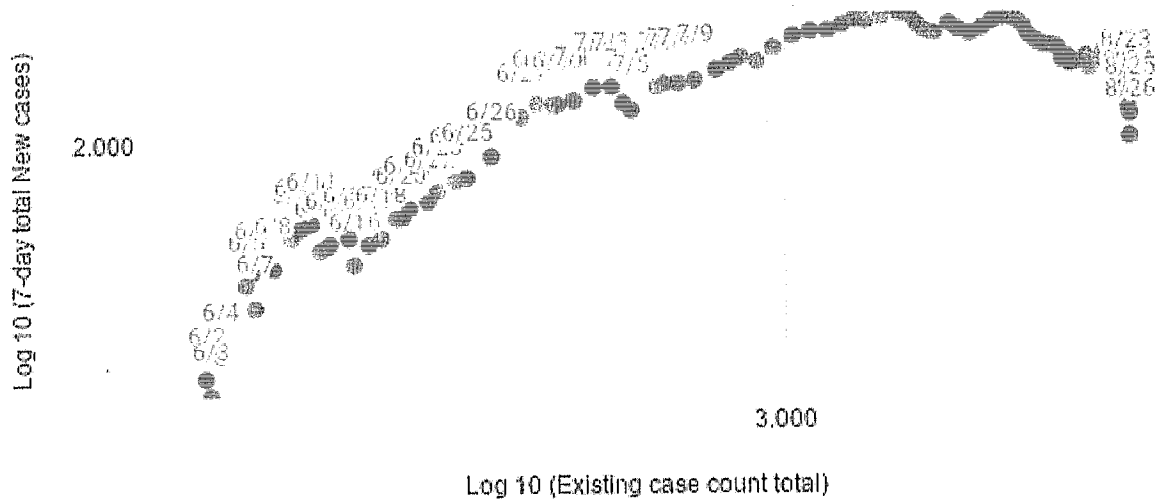
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ZIP Code, Clark County, NV, COVID-19 Case Counts vs 7-day avg New Cases (Log x Log scale)

Data from Southern Nevada Health District ZIP Code archives at <https://www.snhd.net/>



<u>zip code</u>	<u>percentage</u>	<u>ward</u>	<u>total</u>	<u>zip code</u>	<u>ward</u>
89107	39%	1	39%	89107	1
89102	17%	1	56%	89102	1
89117	11%	1	67%		
89145	10%	1	77%		
89128	8%	1	85%		
89146	7%	1	92%		
89108	2%	1	94%		
others	6%	1			
<u>zip code</u>	<u>percentage</u>	<u>ward</u>			
89117	29%	2	29%	89117	2
89144	21%	2	50%	89144	2
89145	16%	2	66%		
89138	12%	2	78%		
89128	10%	2	88%		
89134	9%	2	97%		
others	3%	2			
<u>zip code</u>	<u>percentage</u>	<u>ward</u>			
89110	39%	3	39%	89110	3
89101	30%	3	69%	89101	3
89104	24%	3	93%		
89128	2%	3	95%		
others	5%	3	100%		
<u>zip code</u>	<u>percentage</u>	<u>ward</u>			
89129	42%	4	42%	89129	4
89134	19%	4	61%	89134	4
89130	13%	4	74%		
89128	10%	4	84%		
89149	7%	4	91%		
89108	6%	4	97%		
others	3%	4			
<u>zip code</u>	<u>percentage</u>	<u>ward</u>			
89108	59%	5	59%	89108	5
89106	24%	5	83%	89106	5
89107	4%	5	87%		
89130	4%	5	91%		
89101	3%	5	94%		
others	6%	5	100%		
<u>zip code</u>	<u>percentage</u>	<u>ward</u>			
89131	45%	6	45%	89131	6
89149	17%	6	62%	89149	6
89130	14%	6	76%		
89166	11%	6	87%		
89143	10%	6	97%		
others	3%	6	100%		



**A Mobile Medical Provider
Offering Complex Care in the Comfort & Safety of Home**



DispatchHealth is a mobile medical provider that offers simple to complex care for people of all ages in the comfort and safety of home.



dispatch
HEALTH

DispatchHealth – Mobile Urgent/Acute Care Medical Services

DispatchHealth opened in Las Vegas in November of 2017 with (1) Rover and (2) Teams

We now have (14) Rovers and (32) Teams – (5) more Rovers added by end of year.

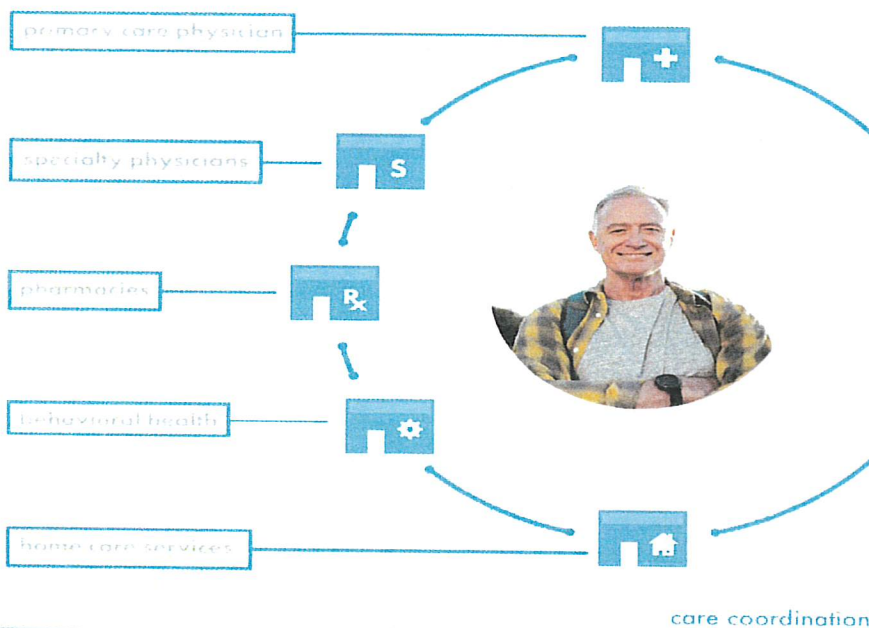
So far this year, we have seen over 15,000 patients – 40% have been seniors. We have treated seniors in their private residence, in an assisted living or memory care community, in a high-rise apt/condo, in a mobile home park, in a care home, in a 55+ HOA community or in an extended family member's home.

Seniors are our most vulnerable population. They have the greatest need for home based medical services. They are also facing serious social and economic issues.

How DispatchHealth Supports the Healthcare Community

YOUR MEDICAL TEAM

your medical team already knows about DispatchHealth. They just don't know how to use it.



DISPATCHHEALTH

DispatchHealth is a leading provider of home care services, including medical equipment, supplies, and services.



HOSPITAL CARE

DispatchHealth is a leading provider of home care services, including medical equipment, supplies, and services.



ADMISSION

DISCHARGE

DispatchHealth also works to prevent unnecessary hospital re-admissions.

case management

dispatch
HEALTH

The DispatchHealth Model Works By:



- **Providing acute medical treatment to persons in their home or at their workplace helping to reduce unnecessary Emergency Department visits**
- **Assisting in the transition from an acute care setting into the home by evaluating the patient after discharge** to include medication reconciliation, home assessment, document review, and confirmation of follow up appointment(s) thereby **reducing readmissions to a hospital setting**
- **Working closely with Primary Care Providers and Specialty Physicians** to provide mobile acute care to their patients, when needed
- **Serving as an adjunct partner with Home Health and PCA Agencies** for patient(s) with significant medical/social needs

The DispatchHealth Provider Team



Nurse Practitioner or
Physician Assistant



DispatchHealth Medical
Technician



ER Doctor

The mobile provider team includes a physician assistant or nurse practitioner, along with an emergency-trained, medical technician. A board-certified, ER physician is always available by phone for consultation.

Tools and Equipment Carried in our Rovers

General/Ortho Kit

IV & Oral Medicines, Antibiotics, Anti-Nausea Medications, Diuretics, Steroids, Sling, Wrist Brace, Splints, Knee Immobilizer

Laceration/Wound Kit

Wound Repair, Stitches, Staples, Abscess Drainage, Bandages, Wound Culture

Gastrointestinal/Urinary Kit

Foley Catheter, Pediatric Straight Catheter, G-Tube, Urinalysis, Culture, Enema

ENT, Eye, Respiratory Kit

Ear and Eye Infection Treatment, Nasal Packing, Nebulizer, Eye Exam

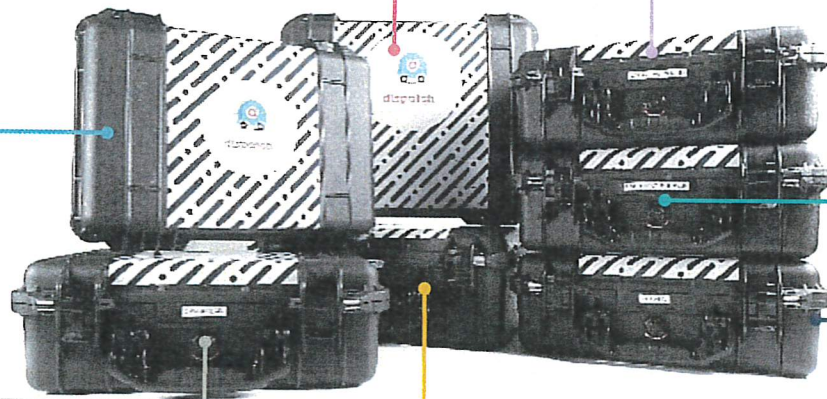
Lab Kit

Blood Draw, Lab Tests: INR, Lactate, Influenza, Strep Test, Mono Test Kit, Pregnancy, Chem8: Chemistries, Electrolytes, Hemoglobin and Hematocrit

IV Kit

IV Catheter, IV Fluids

12-lead EKG Machine



DispatchHealth is Doing its Part to Help Seniors Stay Safe in Their Homes



The DispatchHealth mobile medical team has the experience, tools and equipment to treat a variety of illnesses and injuries in your home (thereby reducing potential exposure to Covid-19 and avoiding unnecessary and expensive trips to the ER).

They can provide a first dose of medication, when needed, and send in a prescription to your pharmacy of choice.

They also communicate with your Primary Care Physician for any follow up needs.

COMMON AILMENTS

- Flu
- Weakness
- Falls
- Anxiety
- + More

EYE

- Eye injuries
- Skin infections around the eye
- Removal of objects in the eye
- + More

CARDIOLOGY

- Heart racing / Fluttering
- Worsening congestive heart failure
- + More

DERMATOLOGY

- Significant skin infections
- Boil or abscess
- Infected wounds / Ulcers
- Cuts requiring stitches or glue
- + More

URINARY

- Kidney Stones (with known history)
- Catheter problems or malfunction
- Inability to urinate
- + More

MUSCULOSKELETAL

- Strains or sprains
- Minor fractures
- + More

DIGESTIVE

- Diarrhea
- Nausea
- Vomiting (Dehydration)
- Severe constipation
- + More

NEUROLOGICAL

- Dizziness / Vertigo
- Migraine resistant to usual treatments
- + More

RESPIRATORY

- Shortness of breath with COPD
- Shortness of breath with asthma
- Pneumonia
- + More

EAR, NOSE AND THROAT

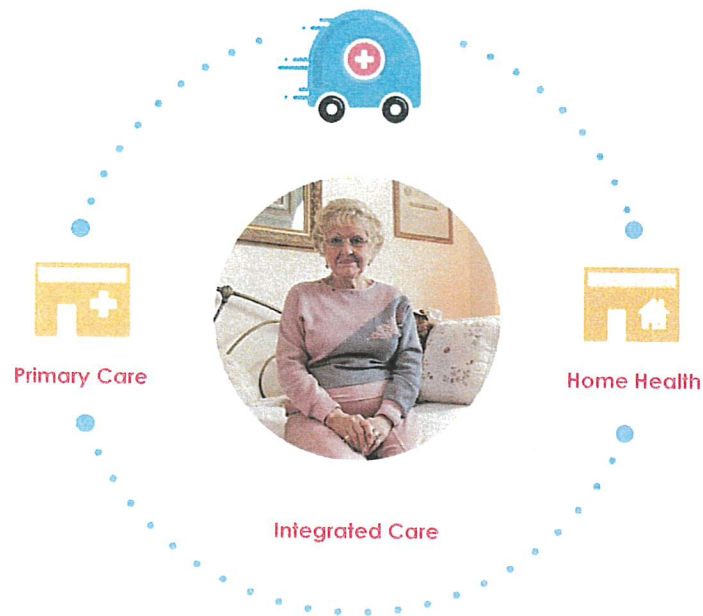
- Nosebleed
- Removal of objects in the ear or nose
- Facial injuries
- + More

PROCEDURES WE PERFORM

- EKG
- IV placement
- IV fluids
- Stitches
- Splinting
- Advanced on-site blood testing
- Lancing of abscess (boil)
- Urinary catheter insertion
- + More

dispatch
HEALTH

Social Determinants / Gaps in Care Assessment



An acute care visit gives us insight into a patient's environment that is often not available to the traditional care team. Documentation of impediments to care is performed in the software and referrals are generated.

CLINICAL NOTE
PATIENT: JANE DOE

HOME ASSESSMENT

- ✓ CLEANLINESS OF HOME
- ✓ FALL RISK
- ✓ NUTRITIONAL STATUS
- ✓ PROFESSIONAL NEEDS
- ✓ MEDICATION RECONCILIATION
- ✗ LOCAL ASSISTANCE
- ✗ TRANSPORTATION ISSUES
- ✓ FINANCIAL ISSUES

Seniors are our most vulnerable population and they are facing very real social and economic issues.

The most pressing issues include:

- 1. Access to Home Based Healthcare Services** (they fear exposure to Covid-19)
2. Cost of Prescription Drugs (not covered by insurance)
3. Cost of Over-the-counter Medications
4. Lack of Transportation Options
5. Lack of Technology: Devices and Internet Service
6. Isolation – Depression
7. Need for PPE and other Supplies (disinfectant, etc)
8. Increased Cost of Basic Essentials (food, shelter, utilities)

Seniors have the greatest need for **home based medical services**. DispatchHealth is doing its part to help seniors stay safe at home.

COVID Testing and Treatment

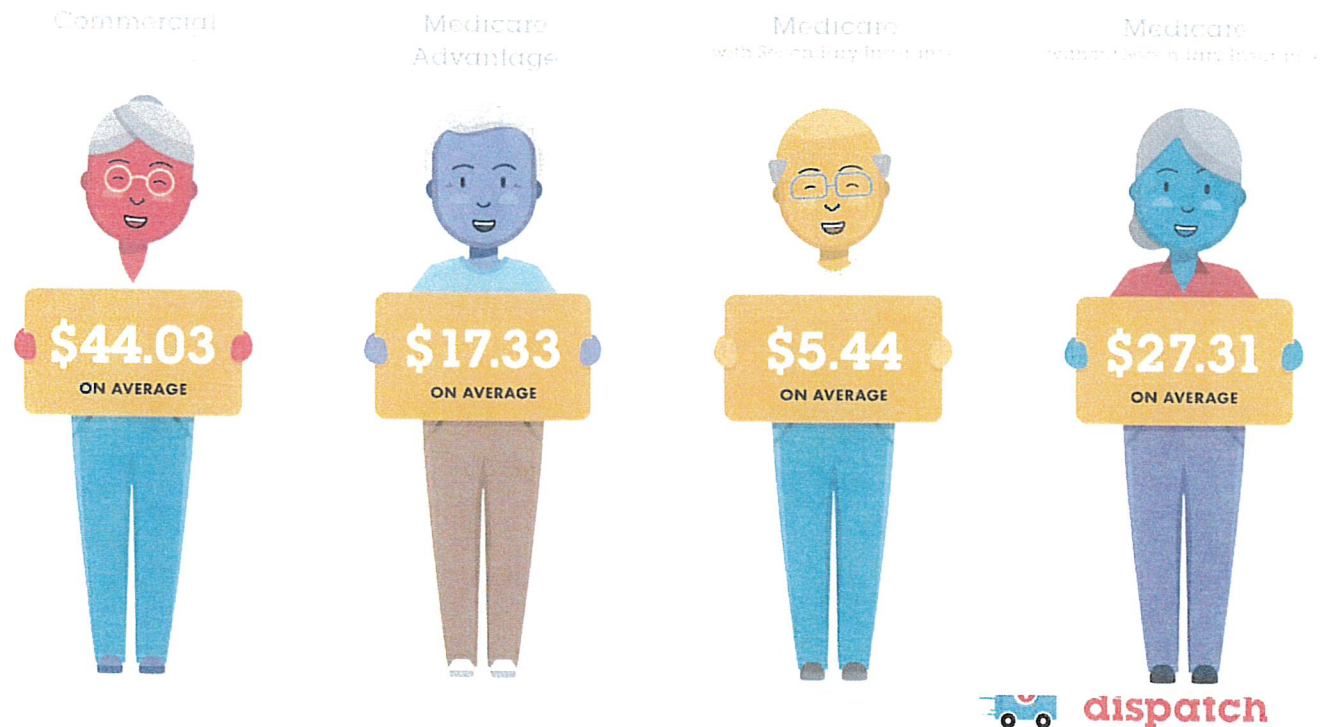


- **We are now able to test for COVID-19**
 - Testing is available for Asymptomatic & Symptomatic Patients
 - Samples are sent to a local lab for processing
 - Results can take 3-5 days
 - Costs are billed to an individual patient's insurance
 - Lab processing fees and co-pays may apply
- **We are able to treat and support COVID-19 patients**
 - Our teams can evaluate and treat COVID-19 symptoms and secondary conditions
- **We arrive with protective gear and sanitized equipment**
 - Our teams wear surgical masks, gloves, and protective eyewear for every patient encounter
 - We sanitize our cars and kits after each visit
 - For patients with COVID-19 symptoms our teams also wear N95 masks, gowns, boufants and shoe covers

Cost of a DispatchHealth Visit

- DispatchHealth bills as an **Urgent Care**, never as an ER visit.
- We bill the Patient's Health Insurance Plan directly.
- Patients will receive a bill in the mail following the visit for any patient responsibility. We do not collect co-pays on scene.
- If a patient does not have insurance, there is a **self-pay option** of \$275. This cost includes everything we do in the home.

Based on nearly 30,000 patient claims over the last 3 years, on average a patient pays the following amount out of pocket for their DispatchHealth visit.



Accepted by Most Insurance Plans

DispatchHealth is In-Network with most Insurance Plans:

- Basic Medicare / Medicaid
- Medicare Advantage Plans including AARP Complete, Aetna, Allwell, Anthem/BCBS, Caremore, HPN/SHL, Humana HMO/PPO, Select Health, Senior Care Plus, Southwest Medical and United Healthcare and others
- Commercial Plans including Aetna, Ambetter, Anthem/BCBS, Cigna, Culinary, HPN/SHL, Healthscope, Hometown Health, UMR and United Healthcare, Prominence and others

We also accept:

- FSA and HSA Plans
- Flat Fee of \$275 for those without insurance (bundled cost – includes all treatment)

Operations and Service Area

Hours of Operation:

8 AM - 10 PM 7 days a week - including nights, weekends, and holidays

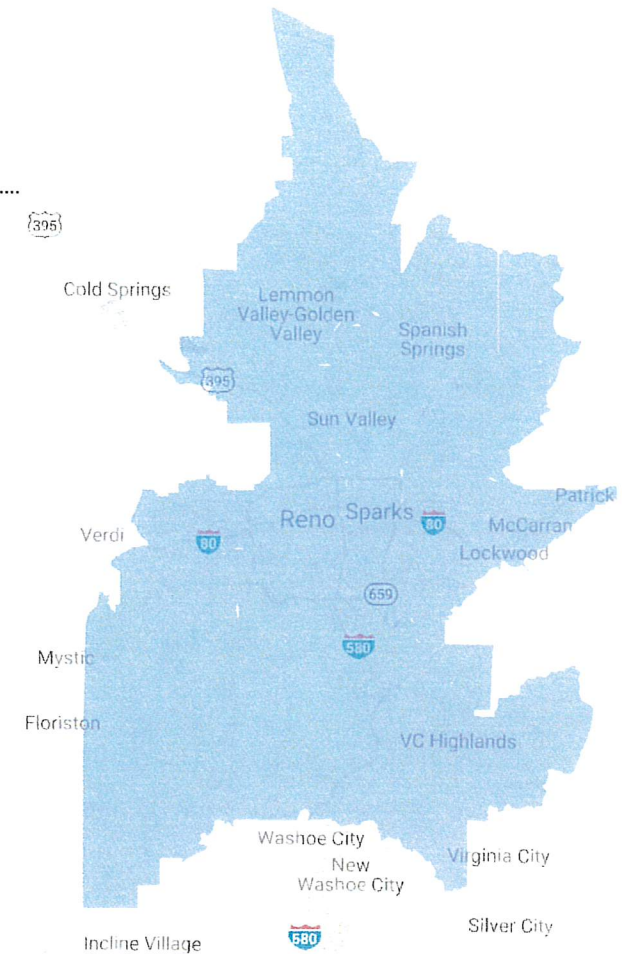
To Request Care: 775-442-5872

Zip Codes Served:

89431	89436	89504	89511	89520
89432	89441	89505	89512	89521
89433	89501	89506	89513	89523
89434	89502	89507	89515	89533
89435	89503	89509	89519	89570

<https://www.dispatchhealth.com/locations/nv/reno/map/>

Future Expansion: Carson City



dispatch
HEALTH

Thank You for Your Time Today

BJ Wright | bj.wright@dispatchhealth.com, 612-242-1001

Torrie Brizzie | torrie.brizzie@dispatchhealth.com, 702-768-5967

Bill Butcher | bill.butcher@dispatchhealth.com, 503-867-2302

