



Senior Citizens Advisory Board Agenda

Items listed on the agenda may be taken out of the order presented; two or more agenda items for consideration may be combined; and any item on the agenda may be removed or related discussion may be delayed at any time. Backup material for this agenda may be obtained from LuAnn D. Holmes, City Clerk, at the Office of the City Clerk, 495 South Main Street, 2nd Floor or on the city's webpage at www.lasvegasnevada.gov.

1. **Call to Order**
2. **Announcement Regarding: Compliance with Open Meeting Law**
3. **Public Comment:** Comment during this portion of the agenda must be limited to matters on the agenda for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion, as well as the amount of time any single speaker is allowed, may be limited.
4. For possible action to approve the Final Minutes by reference of the Regular Meeting of July 11, 2019
5. Discussion for possible action on reports given by Board Members regarding senior issues within their Council Wards and at large – All Wards
6. Report by Gregory Gray, Community Program Technician, Office of Community Services, regarding senior issues directed to the Office of Community Services – All Wards
7. **Discussion regarding topics for future agenda items.** Comments made during this portion of the agenda by individual members shall refer solely to proposals for future agenda items and any discussion shall be limited to whether or not such proposed items are within the purview of the Board and/or whether such proposed items shall be placed on a future agenda. No discussion regarding the substance of any such proposed topic shall occur and no action shall be taken.
8. **Citizens Participation:** Public comment during this portion of the agenda must be limited to matters within the jurisdiction of the Board. No subject may be acted upon by the Board unless that subject is on the agenda and is scheduled for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion on any single subject, as well as the amount of time any single speaker is allowed, may be limited.
9. **Adjournment**

Chapter Three: How to Reach Older Adults in Your Community

Older adults tend to be more socially isolated than people in other age groups, and this can make them difficult to reach. They often live alone and do not have anyone to help them apply for benefits. In addition, they are more mistrustful of giving out personal information and are potentially too proud or embarrassed to ask for government assistance. These barriers make it even more important to create partnerships with agencies in the community that have already established trust with this population.

Partnering with the Area Agency on Aging

When reaching out to older adults, a great place to start is the local Area Agency on Aging (AAA). The AAA is responsible for the planning, development, coordination, and administration of services to assist older adults, adults with disabilities, and caregivers within the community. The AAAs may provide services directly or by contract and are a trusted and valued resource for older adults within the community. AAAs provide Older American Act (OAA) Programs that target older individuals with the greatest economic or social need, with particular attention to low-income minority older individuals and older individuals living in rural areas.

The following sections describe AAA programs you may consider collaborating with to conduct outreach to older adults.

Health Insurance Counseling and Advocacy Program (HICAP)

HICAP is a consumer-oriented health insurance counseling and education program. Counseling services are available for individuals age 65 or older on Medicare; persons younger than age 65 with a disability and on Medicare; and those who are imminent of eligibility for Medicare. Many HICAP clients have low incomes and may be eligible for CalFresh benefits.

HICAP offers the following services:

- Community education on:
 - ▶ Medicare Part A (helps cover inpatient hospital stays, hospice care, and some other services)
 - ▶ Medicare Part B (other medically necessary services such as outpatient services, doctors' visits, durable medical equipment, some preventive, and other services)
 - ▶ Medicare Part C (Medicare Advantage Plans and other managed care plans)
 - ▶ Medicare Part D (prescription drug coverage)
 - ▶ Medigap supplemental insurance policies
 - ▶ Long-Term Care Insurance
- Individual health insurance counseling that provides objective and accurate comparisons of Medicare Part C and Part D Plan choices, Medicare Savings Programs, and Medicare Part D Extra Help

submitted at meeting
Item 5 8/1/2017
VTC Galati
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- Informal advocacy services regarding enrollment, disenrollment, claims appeals, prescription drug exception, and other urgent Part C and Part D Plan coverage issues
- Legal assistance or legal referral to assist individuals with legal questions related to their benefits

The California Department of Aging (CDA) contracts with 26 AAAs to provide HICAP services throughout the state. Services are available in all California counties.

CalFresh outreach workers who would like to collaborate with local HICAPs should contact the HICAP Program Manager in their local area. A directory of local HICAPs can be found on the CDA website at www.aging.ca.gov/hicap/countyList.aspx. Outreach workers can also dial the HICAP statewide number at 1-800-434-0222 if they are calling a HICAP from a landline in the same county as the local HICAP. Calls to the 800 line placed from a cell phone or out of state are rerouted to a dedicated line at CDA.

Senior Community Service Employment Program (SCSEP/Title V)

Title V provides part-time work-based training opportunities for older workers (aged 55 and older) in local community service agencies. It also assists program participants in obtaining unsubsidized employment. The program provides a variety of supportive services such as personal and job-related counseling, job search assistance, and job referral.

When determining a client's income for CalFresh benefits, statutes specifically exclude income earned through the SCSEP/Title V training program. Participants in the SCSEP/Title V program are aged 55 and older, low-income, and unemployed. These individuals may be eligible for CalFresh.

Congregate Nutrition Program and Home-Delivered Meals Program (Title IIIIC)

This program provides healthy meals in a congregate setting such as at a senior center or to older adults in their homes. Meals must meet one-third of the Dietary Reference Intakes and follow Dietary Guidelines for Americans. The program targets individuals with the greatest economic need.

Most Title IIIIC programs do not provide meals on weekends or evenings. CalFresh benefits can help older adults purchase additional healthy foods at times when meals are not provided.

In some areas, participants may use their CalFresh benefits to provide a voluntary donation to the program. A donation is encouraged; it is not required. Title IIIIC Nutrition Programs provide an opportunity to donate, but no eligible individual will be denied a meal because they are unable or unwilling to donate.

Title IIIB Information and Assistance (I&A)

The I&A program links individuals to resources and services in the community that can meet their specific needs.

The I&A program may be the first contact that older adults, their families, and caregivers make to learn about programs and benefits in their community. The program can inform the community of local resources such as food banks, meal programs, and other food assistance information like CalFresh. CalFresh Outreach staff can help ensure that I&A staff and volunteers are aware of basic CalFresh eligibility guidelines that apply to seniors and how and where to refer potentially eligible clients.

Senior Farmers' Market Nutrition Program (SFMNP)

SFMNP is a program that provides low-income older adults with coupons that can be used to purchase fresh fruits, vegetables, and herbs at Certified Farmers' Markets from May through November. The SFMNP is very popular with this age cohort across the state.

Talk to your AAA about coordinating the distribution of SFMNP coupons and CalFresh outreach at an enrollment clinic and/or prescreening event. Encourage older adults to use their CalFresh benefits at their local Certified Farmers' Market.

Get Connected with Your Local AAA

When you contact your AAA, ask to speak with the specific program manager (i.e., HICAP, Title V, Title IIIC, Title IIIB, SFMNP) or

discuss the reason for your inquiry with the administrative assistant.

✍ For contact information for the local AAA in your county, refer to *Older Adults Appendix B*.

Partnering with Other Agencies

CalFresh outreach workers can collaborate with other agencies to work with the older adult population they serve. Examples are:

- Area Agencies on Aging
- Adult day care facilities or Community-Based Adult Services Centers
- Association of State Nutrition Network Administration
- CalFresh Office
- Caregiver support groups through AAAs, faith-based groups, organizations, etc.
- Civic organizations (Lion's Club, Rotary Club, Masons, Kiwanis, and others)
- Community Action Agencies
- Corporation for National and Community Service (CNCS), Senior Corps programs
- Grocery stores or local farmers' markets
- Home health agencies and visiting nurse programs
- Hospitals and health clinics
- Humane Society or pet rescue organizations

- Labor unions
- Local houses of worship or other faith-based organizations
- Local libraries
- Medicare/Medicaid managed care organizations
- Nutrition programs for older adults (congregate meal sites, home-delivered meals, Meals on Wheels)
- Public housing authorities
- Public transportation authorities
- Radio "Community Spotlight" programs
- Senior recreation centers
- Senior or older adult advocacy groups (AARP Foundation, National Council on Aging)
- Service organizations (American Red Cross, Salvation Army, Goodwill)
- Unemployment offices
- USDA National Institute of Food and Agriculture
- Volunteer groups (foster grandparents, telephone reassurance programs, etc.)

Going to Where the Older Adults Are

A great place to conduct CalFresh outreach to older adults is at locations where they typically gather. Examples are:

- Senior centers
- Congregate dining sites
- Senior housing facilities
- Mobile home parks
- Cooling centers (on hot days)
- Churches, houses of worship
- Community centers
- Public libraries
- Senior health fairs
- Local farmers' markets



Reaching Older Adults in Mobile Home Parks – An Effective Outreach Strategy

Catholic Charities Diocese of Stockton has found that senior mobile home parks are ideal locations for conducting CalFresh outreach. “Seniors are comfortable there,” says Simona Rios, program director of Nutrition Assistance Services with Catholic Charities Diocese of Stockton. “They can go back to their trailer to get the paperwork easily. Seniors appreciate us coming to them.”



Strategically targeting venues where low-income older adults reside can make the process of providing prescreening and application assistance easier for the client and the outreach worker. If a client needs to retrieve paperwork, such as utility bills or Social Security checks, they can access it more quickly. The advantage is that clients do not have to go anywhere; the outreach workers are coming to them and making it as easy as possible.

Catholic Charities Diocese of Stockton has teamed up with its local Area Agency on Aging (AAA) and Health Insurance Counseling and Advocacy Program (HICAP) to make their outreach events even more successful. Marketed as “Senior Information & Enrollment Fairs,” the events include more than just CalFresh. HICAP staff members participate to enroll people in the Limited Income Subsidy program and AAA staff members are available to talk about their local transportation program. As Jill Erikson, manager with the Stanislaus County Department of Aging and Veterans Services (AAA), notes, “The more programs that go along, the greater the draw to the event!”

Also important to bringing people out to the event is publicity. “It’s helpful to make contact with the manager and activities person at the mobile home park and send out fliers about the outreach event. Do a little work ahead of time to get people to the events,” suggests Erikson. “On the flier, tell them the documentation to bring with them.” Rios adds that sometimes they make mistakes and go to mobile home parks in a better area with higher income, but they are learning as they go.

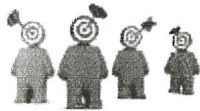
Dissemination Strategy. What's your GAME plan?

Effective dissemination relies on the use of varied channels to engage with an audience and to facilitate impact. Increasingly, funders will expect you to produce a dissemination plan as part of your application (e.g. RCUK's Pathways to Impact) but it is good practice to create one for any research activity.

Consider the following questions and supporting activities when devising your plan.

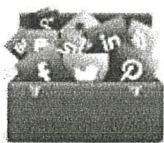


GOAL: What are the goals and objectives of the dissemination effort? What impact do you hope to have? Types of impact include: academic (publication and citation), economic and societal.



AUDIENCE: Who is most likely to benefit from your research? Who would be interested in learning about your findings? Is there an audience beyond your fellow researchers? Does your research have implications for industry? Is this of local, national, or international interest?

Supporting activities: Conduct a stakeholder analysis and articulate your key messages [Stakeholder and public analysis template](#).



MEDIUM: What is the most effective way to reach each audience? What communication channels does each group typically access? What content will you need for each channel? Can you repurpose your intended research outputs?

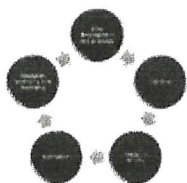
Supporting activities:

- Write a lay summary of your research [Explain your work the Kudos way](#).
- Use this as the basis for a blog post or an article for [The Conversation](#).
- Summarise your research in 140 characters.
- Express your findings as an infographic.
- Create video or audio content e.g. a podcast or talking head clips or a webinar series.
- Identify or create images that can be used in dissemination activities.

Always direct people to your original research by including the appropriate identifier (DOI, ISBN or IRep URL) in your communications.

Which of the following are appropriate for your research?

Deposit research outputs: archive, share and make your research discoverable	
NTU IRep: provide bibliographic details and the full-text (copyright permitting) for your publications and supporting content for practice-based outputs. This guarantees the preservation of your output and provides a persistent URL to share on social media (essential if your work has no DOI).	Mandatory
Academic social networking sites: create an online research profile and start a library of publications. Copyright warning: check publisher permissions before depositing full-text. Sites to consider: Academia.Edu , ResearchGate , Piirus , LinkedIn .	
Subject repositories: online archives for publications. Sites to consider: Humanities Commons , ArXiv , Cogprints and many more.	
Sharing other materials: Slideshare for presentations; F1000 Posters for posters; Figshare and UK Data Service for data.	
Create your own website and list your publications but link to full-text on IRep .	
Communication channels: draw attention to your research	
Media coverage: The NTU Communications Team will help you disseminate your research findings and provide media training. Writing an article for The Conversation makes your work accessible to journalists.	
Academic blogging: lets you reach a potentially massive audience at very little cost and relative amount of effort. Set up your own blog , Twitter or Facebook account and/or exploit existing social media accounts set up by publishers and your stakeholders.	
Sound and vision: don't limit yourself to text. Self-publish media content via YouTube , Vimeo , or Soundcloud . Make images available Instagram , Flickr or Pinterest .	
Author profiles: make yourself easy to find and bring your outputs together on Google Scholar and/or Amazon Author Central .	
Email lists: promote activities or recent publications via Jiscmail .	



EXECUTION: When should each aspect of the dissemination plan occur? Don't give away key findings if you are planning to publish! Who will be responsible for dissemination activities? Who can help you with your dissemination activities?

Supporting activities: As a minimum, contact the [NTU Communications Team](#) at the beginning of your project and let them know what is coming up.



EVALUATION: What worked? Think about reach **and** engagement. Can you prove it? Think about what evidence you can collect and how it demonstrates impact.

Supporting activities: Reflect on your activities and devise a system to record evidence.

Further advice is available in the [Publications Good Practice Guidelines](#) and from the [Library Research Support Team](#).

Dissemination Template

Use this template to capture and track the activities identified in your GAME plan.

Audience	Key messages	Intended outcomes	Timing	Content	Resource implications	Channels	Owner	Evidence
Be as specific as possible	What do you want to tell them?	What do you expect to happen as a result of their engagement (online and offline)?	At what stage of the project lifecycle?	What content would be of interest to this audience? Existing or repurpose?	Is there a cost? Be as detailed as possible.	Identify appropriate channels for the audience.	Who will be responsible for this activity?	Were your outcomes met How can you evidence it?

Creating an Effective Dissemination Strategy

An Expanded Interactive Workbook for Educational Development Projects

Autho
Sally Harmsw
Sarah Tur
TQEF National Co-ordination Te
July 20

additions by Alexandra Rees & Godfrey f
Bridging the Gap – Innovations Project 20



START A NEIGHBORHOOD WATCH PROGRAM

You Will Need

- ☐ A person or group of people committed to starting a Neighborhood Watch.
- ☐ A planning committee to initiate the program.
- ☐ A list of what issues initially need to be addressed in your community.
- ☐ A means of communicating with the residents (e-mail, fliers, telephone trees, etc.)
- ☐ Publicity for the initial Neighborhood Watch meeting.
- ☐ A meeting agenda to keep things moving and on track.
- ☐ A place to meet (resident's home or apartment, community center, school, library, etc.)
- ☐ A crime prevention officer to discuss the crime issues in the neighborhood and to help train members.
- ☐ A map of the community with spaces for names, addresses, and phone numbers of all households.
- ☐ A sign-up sheet for those interested in becoming block or building captains.
- ☐ Brochures or other materials on topics of interest to the residents.
- ☐ Neighborhood Watch signs to be posted around the community. Some jurisdictions require a minimum number of participants before Neighborhood Watch signs can be posted.
- ☐ Facts about crime in your neighborhood. These can be found in police reports, newspapers, and residents' perception about crime. Often residents' opinions are not supported by facts, and accurate information can reduce fear of crime.

Generate Excitement

- ☐ Mix business with pleasure and allow attendees time to socialize.
- ☐ Seek out neighborhood go-getters, such as civic leaders and elected officials, to be your advocates and mentors.
- ☐ Work with existing organizations such as citizens' association, tenants' association, or housing authorities.
- ☐ Provide speakers on topics of community interest.
- ☐ Link crime prevention into activities promoted by other groups: child protection, anti-vandalism projects, community service, arson prevention, recreation activities for young people.
- ☐ Start a neighborhood newsletter.
- ☐ Arrange for McGruff to make a surprise appearance at a meeting, rally, or other event.

Build Partnerships

- The police or sheriffs' office's endorsement is critical to a Watch group's credibility. These agencies are the major sources of information on local crime patterns, crime prevention education, and crime reporting.
- Local businesses and organizations can help provide fliers and a newsletter, offer meeting places, and distribute crime prevention information. Ask an electronics store to donate cellular phones.
- Libraries can provide research materials, videos, computers, and meeting space.
- Media can aid Neighborhood Watches by publicizing recruitment drives.
- Look to volunteer centers, parent groups, and labor unions for advice on recruiting volunteers.
- Teenagers are valuable resources. They can be an integral part of a citizens' patrol including biking and rollerblading to scout the neighborhood.
- Places of worship can provide meeting space and a good source of volunteers.



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[ADVERTISE](#)

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7/11+ -

- They use & disseminate information - The American -
- burial - consult for possible options -

- Education -

- How Delany -

- Senior's awareness to seniors -

Explains - PCA Personal Care Agency.

PERSONAL CARE AGENCY

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Aug 8th -

Subcommittee

LAS VEGAS Senior Citizens

REVIEW-JOURNAL

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SPORTS Knights re-sign defenseman Deryk Engelland to one-year deal **IC**

TASTE Food television today mostly 'garbage,' according to chef Emeril Lagasse **ID**

WEDNESDAY
July 24, 2019
\$2

MUST READS



The Associated Press

WASHINGTON REPORT

- Former special counsel Robert Mueller faces congressional grilling. **6A**
- President Donald Trump spoke to conservative teens at a summit. **6A**

Companies change rent rules

Tenants will have smaller window to pay

By Michael Scott Davidson
Las Vegas Review-Journal

Some Las Vegas property management companies are reducing how long tenants have to pay rent and raising fees tied to eviction proceedings following new state-



Michael Blackshire Las Vegas Review-Journal
Ruby Davis, 63, who rents a one-bedroom apartment at Sunset Terrace, says she was told of rule changes on rent payments.

wide tenant protections that took effect this month.

The move has garnered criticism from tenant rights advocates and attorneys, who say it would be illegal to impose the change on anyone who has an active lease.

"A lease is a contract between two parties, and the terms must be adhered to unless specifically changed by law," said Bailey Bortolin, policy director for the Nevada Coalition of Legal Service Providers.

See **RENT 14A**

Submitted at Meeting
Item 5 8/1/2019
Yvette Weinstein Hall
pg 1 of 3

RENT

Continued from Page 1A

One of Southern Nevada's largest property management companies, Advanced Management Group, sent letters last week to some 5,600 renter households at dozens of local apartment complexes. The letter states that starting Sept. 1 rent will be considered delinquent on the second day of the month, allowing the company to charge overdue rent fees and start the eviction process.

Currently, the company deems rent late if it is not paid by the third of the month.

Advanced Management Group President Bret Holmes said the change is in response to Senate Bill 151's effect on Nevada's rental market. The new law capped late fee amounts at 5 percent of a tenant's regular rent and extended the time a tenant could pay overdue rent to avoid eviction from five to seven business days.

"Based on the fact that the late fees are going down and the time to stay in an apartment without paying rent has gone out further, we're having to tighten our procedures so that less of that time is wasted," Holmes said.

Two other property management companies, Avenue5 Residential and Total Property Management, also advised tenants this month that rent will be considered overdue on the second of each month come September, according to copies of notices obtained by the Review-Journal. Neither company returned a request for comment Tuesday afternoon.

Tenants who pay their rent with government benefits say the change could be devastating for them. Many receive payments on the third of each month.

Ruby Davis, 63, spends more than half the \$1,100 she gets each month from Social Security to rent a one-bedroom apartment at Sunset Terrace, a Las Vegas complex managed by Advanced Management Group.

There are some months where she has to borrow money from her sons to pay her bills, and she's refinancing her 2014 Nissan Sentra so she can afford to run her air conditioner. Davis' lease does not expire until January, and it states she has until the third of the month to pay rent.

Crews fire

Flames fed by forest that sustain livelihood

By Helena Alves and Barry Hatto
The Associated Press

MACAO, Portugal — Firefighters in Portugal on Tuesday brought a huge wildfire under control after a blaze raged for four days, injuring people and leaving a trail of destruction.

About 1,000 firefighters were keeping watch over smoldering hot spots in the fire-prone area, amid gusting winds and temperatures close to 104 degrees, Civil Protection Agency commander Luis Belo Costa said.

Hilly terrain and dense pine and eucalyptus forests had slowed the emergency response to the fire, centered on the district of Castelo Branco, about 125 miles northeast of Lisbon, Belo Costa said.

In the aftermath, dozens of charred houses, farm buildings and burned-out vehicles punctuated the picturesque landscape.

These hillsides, coated with the deep green of forests, draw tourists every summer. But they have long been vulnerable to fire.

Experts say Portugal needs to develop a more diversified "mosaic" of tree species, some of them more fire-resistant than pine and eucalyptus.

But those trees provide livelihoods for local people, who earn cash from logging and allied businesses.

Eucalyptus also goes to Portugal's important paper pulp industry, which last year posted sales worth \$3

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that under the new rules, she will be charged a late fee every month if she waits to pay rent until after she receives her Social Security check.

"You're forcing something on me I can't afford," Davis said. "I'm only hanging on now by a thread."

Holmes said Tuesday that Advanced Management Group was not trying to impose a hardship on tenants with the impending changes.

Because of feedback about the notice, he said, the company plans to allow residents at its senior living communities to continue paying rent by the third of each month. Residents, like Davis, who are living on fixed incomes at other properties will be able apply for a reasonable accommodation from the new rental payment deadline.

Holmes said he believes its within state law to impose the changes on tenants with active leases, but he's willing to revisit the matter.

"If we're wrong I'm not opposed to going back and changing what we're doing," he said. "We're not trying to break the law. We're not trying to do anything illegal."

In addition to changing when rents are overdue, Advanced Management Group and Total Property Management will charge tenants a \$500 fee if the companies take them to eviction court, up from about \$250 and \$300, respectively, according to notices obtained by the Review-Journal.

Avenue5 Residential will charge a tenant a \$175 "legal notice preparation fee" if it hires a third-party process server to post an overdue rent notice on the tenant's door, according to the notice. The company currently charges a \$50 fee to tenants who are served an eviction notice.

State Sen. Yvanna Cancela, who helped champion SB151, rebuked the increased charges as "egregious" and "arbitrary."

"What these landlords show is the potential abuse of power that landlords can hold over tenants," she said.

Contact Michael Scott Davidson at sdavidson@reviewjournal.com or 702-477-3861. Follow @davidsonlvvj on Twitter.



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unreliability of language parallels the increasing disintegration, over the same period, of persons and communities. . . .

He goes on to say:

In this degenerative accounting, language is almost without the power of designation, because it is used conscientiously to refer to nothing in particular. Attention rests upon percentages, categories, abstract functions. . . . It is not language that the user will very likely be required to stand by or to act on, for it does not define any personal ground for standing or acting. Its only practical utility is to support with "expert opinion" a vast, impersonal technological action already begun. . . . It is a tyrannical language: tyrannese.⁵

l. (The first step in respecting language is keeping it as concrete, meaningful, and truthful as possible—part of the job of keeping information streams clear. The second step is to enlarge language to make it consistent with our enlarged understanding of systems. If the Eskimos have so many words for snow, it's because they have studied and learned how to use snow. They have turned snow into a resource, a system with which they can dance. The industrial society is just beginning to have and use words for systems, because it is only beginning to pay attention to and use complexity. *Carrying capacity, structure, diversity*, and even *system* are old words that are coming to have richer and more precise meanings. New words are having to be invented.)) z.

My word processor has spell-check capability, which lets me add words that didn't originally come in its comprehensive dictionary. It's interesting to see what words I had to add when writing this book: *feedback, throughput, overshoot, self-organization, sustainability*.

Pay Attention to What Is Important, Not Just What Is Quantifiable

Our culture, obsessed with numbers, has given us the idea that what we can measure is more important than what we can't measure. Think about that

Use Language with Care and Enrich It with Systems Concepts

Our information streams are composed primarily of language. Our mental models are mostly verbal. Honoring information means above all avoiding language pollution—making the cleanest possible use we can of language. Second, it means expanding our language so we can talk about complexity.))

Fred Kofman wrote in a systems journal:

[Language] can serve as a medium through which we create new understandings and new realities as we begin to talk about them. In fact, we don't talk about what we see; *we see only what we can talk about*. Our perspectives on the world depend on the interaction of our nervous system and our language—both act as filters through which we perceive our world. . . . The language and information systems of an organization are not an objective means of describing an outside reality—they fundamentally structure the perceptions and actions of its members. To reshape the measurement and communication systems of a [society] is to reshape all potential interactions at the most fundamental level. Language . . . as articulation of reality is more primordial than strategy, structure, or . . . culture.⁴

A society that talks incessantly about “productivity” but that hardly understands, much less uses, the word “resilience” is going to become productive and not resilient. A society that doesn't understand or use the term “carrying capacity” will exceed its carrying capacity. A society that talks about “creating jobs” as if that's something only companies can do will not inspire the great majority of its people to create jobs, for themselves or anyone else. Nor will it appreciate its workers for their role in “creating profits.” And of course a society that talks about a “Peacekeeper” missile or “collateral damage,” a “Final Solution” or “ethnic cleansing,” is speaking what Wendell Berry calls “tyrannese.”

My impression is that we have seen, for perhaps a hundred and fifty years, a gradual increase in language that is either meaningless or destructive of meaning. And I believe that this increasing (PTO)

DONELLA H. MEADOWS
THINKING IN SYSTEMS

Senior Citizens Advisory Board
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FOR SENIOR
CITIZENS
ADVISORY
BOARD

NRS 200.5092 Definitions. As used in NRS 200.5091 to 200.50995, inclusive, unless the context otherwise requires:

1. "Abandonment" means:
 - (a) Desertion of an older person or a vulnerable person in an unsafe manner by a caretaker or other person with a legal duty of care; or
 - (b) Withdrawal of necessary assistance owed to an older person or a vulnerable person by a caretaker or other person with an obligation to provide services to the older person or vulnerable person.
2. "Abuse" means willful:
 - (a) Infliction of pain or injury on an older person or a vulnerable person;
 - (b) Deprivation of food, shelter, clothing or services which are necessary to maintain the physical or mental health of an older person or a vulnerable person;
 - (c) Infliction of psychological or emotional anguish, pain or distress on an older person or a vulnerable person through any act, including, without limitation:
 - (1) Threatening, controlling or socially isolating the older person or vulnerable person;
 - (2) Disregarding the needs of the older person or vulnerable person; or
 - (3) Harming, damaging or destroying any property of the older person or vulnerable person, including, without limitation, pets;
 - (d) Nonconsensual sexual contact with an older person or a vulnerable person, including, without limitation:
 - (1) An act that the older person or vulnerable person is unable to understand or to which the older person or vulnerable person is unable to communicate his or her objection; or
 - (2) Intentional touching, either directly or through the clothing, of the genitalia, anus, groin, breast, inner thigh or buttocks of the older person or vulnerable person; or
 - (e) Permitting any of the acts described in paragraphs (a) to (d), inclusive, to be committed against an older person or a vulnerable person.
3. "Exploitation" means any act taken by a person who has the trust and confidence of an older person or a vulnerable person or any use of the power of attorney or guardianship of an older person or a vulnerable person to:
 - (a) Obtain control, through deception, intimidation or undue influence, over the older person's or vulnerable person's money, assets or property with the intention of permanently depriving the older person or vulnerable person of the ownership, use, benefit or possession of his or her money, assets or property; or
 - (b) Convert money, assets or property of the older person or vulnerable person with the intention of permanently depriving the older person or vulnerable person of the ownership, use, benefit or possession of his or her money, assets or property.

E As used in this subsection, "undue influence" means the improper use of power or trust in a way that deprives a person of his or her free will and substitutes the objectives of another person. The term does not include the normal influence that one member of a family has over another.
4. "Isolation" means preventing an older person or a vulnerable person from having contact with another person by:
 - (a) Intentionally preventing the older person or vulnerable person from receiving visitors, mail or telephone calls, including, without limitation, communicating to a person who comes to visit the older person or vulnerable person or a person who telephones the older person or vulnerable person that the older person or vulnerable person is not present or does not want to meet with or talk to the visitor or caller knowing that the statement is false, contrary to the express wishes of the older person or vulnerable person and intended to prevent the older person or vulnerable person from having contact with the visitor;
 - (b) Physically restraining the older person or vulnerable person to prevent the older person or vulnerable person from meeting with a person who comes to visit the older person or vulnerable person; or
 - (c) Permitting any of the acts described in paragraphs (a) and (b) to be committed against an older person or a vulnerable person.

E The term does not include an act intended to protect the property or physical or mental welfare of the older person or vulnerable person or an act performed pursuant to the instructions of a physician of the older person or vulnerable person.
5. "Neglect" means the failure of a person or a manager of a facility who has assumed legal responsibility or a contractual obligation for caring for an older person or a vulnerable person or who has voluntarily assumed responsibility for his or her care to provide food, shelter, clothing or services which are necessary to maintain the physical or mental health of the older person or vulnerable person.
6. "Older person" means a person who is 60 years of age or older.
7. "Protective services" means services the purpose of which is to prevent and remedy the abuse, neglect, exploitation, isolation and abandonment of older persons. The services may include:
 - (a) The investigation, evaluation, counseling, arrangement and referral for other services and assistance; and
 - (b) Services provided to an older person or a vulnerable person who is unable to provide for his or her own needs.
8. "Vulnerable person" means a person 18 years of age or older who:
 - (a) Suffers from a condition of physical or mental incapacitation because of a developmental disability, organic brain damage or mental illness; or
 - (b) Has one or more physical or mental limitations that restrict the ability of the person to perform the normal activities of

CLASS 3



NEIGHBORHOOD COLLEGE

*The city of Las Vegas Neighborhood College is a **FREE** topic-driven, interactive, hands-on learning experience that will help educate residents about different city departments, programs and resources.*

Neighborhood College is devoted to strengthening and educating residents of the city by providing in-depth insights into a variety of issues impacting our community.

ALL ABOUT TOWN

*Exciting new things are happening in our city!
Learn more about business incentives and resources!*

**THURSDAY, JULY 25
6 – 7:30 P.M.**

**Stupak Community Center
251 W. Boston Ave. | Las Vegas, NV 89102**

Register today! Walk-ins welcome!

<http://lasvegasnevada.gov/neighborhood-college>

Food and refreshments will be served!

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For more information, please contact 702.229.2555



cityoflasvegas
lasvegasnevada.gov



CS-1348-05-19 MC

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El Programa de Heaven Can Wait de Esterilización y Castración

Las esfuerzos principales para reducir la sobrepoblación de Gatos, Pit Bulls y Chihuahuas en Las Vegas.

- ✱ En 2009, el refugio de animals de Las Vegas tuvo 32,000 muertes de eutanasia.
- ✱ En 2016, nuestro programa de esterilización y castración ayudó a reducir esas muertes innecesarias de perros y gatos a menos de 7,000.

Gatos Sin Hogar:

- Legalmente tienen el derecho de vagar por las vecindades y se consideran sin dueños.
- Una gata puede tener hasta 3 o 4 camadas cada año, pore so tenemos que tomar acción pronto.
- Atrapar-Castrar-Devolver es el método más humano de controlar esta situación. Ofrecemos este servicio **GRATIS**.
- Esterilización y Castración ayuda a reducir luchas, el marcando de territorio y camadas no deseadas.

SE OFRECEN UNOS PRECIOS ESPECIALES PARA LOS CÓDIGOS POSTALES 89110, 89142, 89156*

1 Gatos Callejeros –

- **GRATIS** – la cirugía de esterilización y castración, un corte de oreja, vacunas y el devuelvo de los gatos a su vecindad o área.

Pagado por una donación de PetSmart Charities



Un corte de oreja

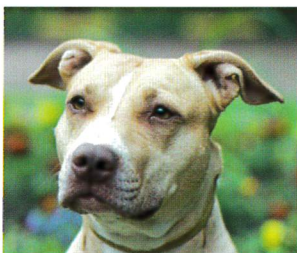
2



Gatos Con Dueños –

- **\$10** para la cirugía de esterilización y castración y vacunas. Se requiere una cita.

3



Pit Bulls y Chihuahuas (incluyendo Mezclas) –

- **\$40** para la cirugía de esterilización y vacunas. Se requiere una cita. *Llámenos para los precios de las otras razas de perros.*



*No se puede transferir esta oferta. Hay unas restricciones.

**NECESITAMOS SU AYUDA PARA LOCALIZAR UNOS GATOS CALLEJEROS.
FAVOR DE LLAMAR, AÚN SI NO LES DA DE COMER A ELLOS.**

Llame 702-655-4800, ext. #203
Correo electrónico: clinic@hcws.org

hcws.org



Heaven Can Wait Animal Society
546 N. Eastern Ave., Suite 175
Las Vegas, NV 89101

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Heaven Can Wait's Spay and Neuter Program

Leading efforts to reduce overpopulation of
Cats, Pit Bulls and Chihuahuas in Las Vegas.

- ✱ In 2009, Las Vegas shelter euthanasia was 32,000+ deaths.
- ✱ By 2016, shelter euthanasia was reduced to fewer than 7,000 - in large part due to our spay and neuter program.

Homeless Cats:

- Legally are allowed to roam neighborhoods and are considered unowned.
- One cat may have 3-4 litters a year, so we need to act fast.
- Trap-Neuter-Return is the most humane method of control. We offer this as a **FREE** service.
- Spaying and neutering helps reduce fighting, spraying and unwanted litters.

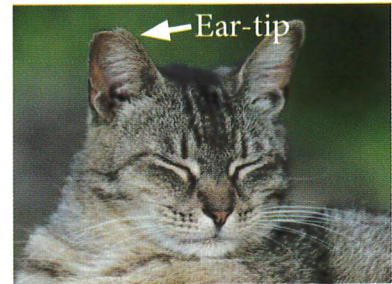
SPECIAL PRICES OFFERED FOR ZIP CODES 89110, 89142, 89156*

1

Stray Cats -

- **FREE** spay/neuter surgery, ear-tip, vaccinations and return of the cats to their home area.

Paid for by a grant from PetSmart Charities.



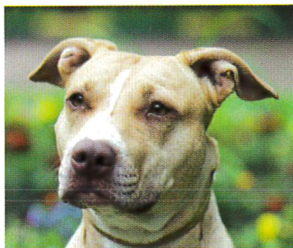
2



Owned Cats -

- **\$10** for spay/neuter surgery and vaccines. Appointment required.

3



Pit Bulls and Chihuahuas (including Mixes) -

- **\$40** for spay/neuter surgery and vaccines. Appointment required. *Call for pricing on other dog breeds.*



*Offer not transferable. Some restrictions may apply.

**WE NEED YOUR HELP TO LOCATE THE STRAY CATS.
PLEASE CALL, EVEN IF YOU DON'T FEED THEM.**

Call 702-655-4800, ext. #203

Email clinic@hcws.org

Heaven Can Wait Animal Society
546 N. Eastern Ave., Suite 175
Las Vegas, NV 89101

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Smoke Alarms Save Lives.

Most fire deaths happen in homes with no working smoke alarms.

Be sure your home has a working smoke alarm on every floor, inside every bedroom and near every sleeping area to protect you while you sleep.

**Please contact our office at 702.229.0366
to schedule your installation.**

*Did you know that if a fire starts in your home,
you may have just two minutes to escape?*

Complete a home fire drill this week.



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Los detectores de humo salvan vidas.

La mayoría de las muertes por incendio ocurren en hogares en los que no hay detectores de humo.

Asegurese que su casa tiene un detector de humo en cada piso, dentro de cada cuarto, y cerca de cada area en donde se duermen para estar protegido mientras estan descansando.

**Para mas informacion,
contactamos a 702.229.0366.**

Sabia que si un fuego empieza en su casa, su tiempo de escape puede ser menos de dos minutos?

*Esta semana, practique el plan de evacuacion en su casa.
Asegurese que su tiempo de escape sea menos de dos minutos.*

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FR-858-02-19 MC