



Senior Citizens Advisory Board Minutes

1. Call to Order

Minutes:

CHAIR O'REAR-CAMERON called the meeting to order at 1:02 p.m.

PRESENT: CHAIR O'REAR-CAMERON, WEINSTEIN HALL, PATTARETTU, PERAZZO, GALATI and MOZDEAN

EXCUSED: MEMBER AVILA

ALSO PRESENT: GREGORY GRAY, Community Program Technician, KELLEENASH, Sr. Management Analyst, VAL STEED, Deputy City Attorney, and JACQUIE MILLER, Deputy City Clerk

2. Announcement Regarding: Compliance with Open Meeting Law

Minutes:

ANNOUNCEMENT MADE: This meeting has been properly noticed and posted at the following locations: City Hall, 495 South Main Street, 1st Floor; Clark County Government Center, 500 South Grand Central Parkway; Grant Sawyer Building, 555 East Washington Avenue; City of Las Vegas Development Services Center, 333 North Rancho Drive.

3. Public Comment: Comment during this portion of the agenda must be limited to matters on the agenda for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion, as well as the amount of time any single speaker is allowed, may be limited.

Minutes:

None.

4. For possible action to approve the Final Minutes by reference of the Regular Meeting of May 2, 2019

Motion made by Yvette Weinstein Hall to Approve

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 1

For-Deanne O'Rear-Cameron, Yvette Weinstein Hall, Elizabeth Pattarettu, John Perazzo, Vito Galati, Caroline Mozdean; Excused-Nora Avila;

5. Discussion for possible action on reports given by Board Members regarding Senior issues within their Council Wards and at large – All Wards

Minutes:

Prior to hearing this item, CHAIR O'REAR-CAMERON welcomed new Board member CAROLINE MOZDEAN.

Ward 2 – MEMBER GALATI stated that he will be building a rapport with whoever fills the Council seat for Ward 2. He said he plans to attend a meeting regarding the Master Plan.

Ward 4 – CHAIR O'REAR-CAMERON stated that she sent resources to everyone electronically and felt that The Royal Pages would be useful to the Board members when talking to constituents in their wards. She also distributed and submitted as backup documentation, the updated spring/summer Spotlight guide that had resource information in it. CHAIR O'REAR-CAMERON said that she attended an elder abuse meeting, and she is now on their committee. One of the issues that came up was that elder abuse comes in many forms, and she noted that some seniors are being released from hospitals, and it is not a safe release. Additionally,

there are many legal challenges seniors face, and the Senior Law Program is a great program that is low cost/no cost for seniors 60 years and older.

CHAIR O'REAR-CAMERON indicated that she participated in an armed forces day event, and she was amazed at how many veterans were talking about how they could not get services. She is also with the S.A.L.T. (Seniors and Law Enforcement Together) Commission, and they held a Senior Safety Fair. It was very well attended, and people were very engaged and stayed after the entertainment was over to listen to Metro (Las Vegas Metropolitan Police Department). She thinks the more education that can be put out there for seniors, the better.

CHAIR O'REAR-CAMERON stated that she attended the Cinco de Mayo Wards 4 and 6 event, and the seniors were happy to be listening to the music. She is also working with the Durango Hills YMCA to plan events, and she invited her fellow Board members to come and she would support them in replicating that in their wards.

Ward 5 – MEMBER PERAZZO announced that there will be an Elder Abuse Awareness and Resource Fair at the Doolittle Senior Center on June 8th and a Master Plan open house at the Doolittle Community Center on June 19th. The open house is an opportunity to provide input on the Plan, and he hung the informational flyer at various places and posted it on his social media account.

MEMBER PERAZZO commented that there seemed to be many senior living housing opportunities in Clark County, but if someone needs to have medication dispensed there is an additional amount residents have to pay. He said that he and his wife have opened a room in their home to rent out to help make ends meet.

He gave GREGORY GRAY, Community Program Technician, a letter for COUNCLMAN CREAR indicating he would like to serve another term on this Board. CHAIR O'REAR-CAMERON stated that she would like to see him stay.

MR. PERAZZO stated that he and his wife have been making friends with the neighborhood gardeners. He is seeing stability in the families he has been in contact with, and sees three and four generations living together in one home.

He discussed the Bonanza Road underpass noting that it is on the National Historic Registry. He shared that the significance of the underpass is that before it was built in 1934, the west side was cut off from the rest of the city. Not only was it was dangerous to cross the tracks due to the trains, but there was no water and no services. He plans to do a physics examination of the forces that cause the subsidence of the asphalt that collects the water and makes it was more dangerous than normal.

KELLEE NASH, Sr. Management Analyst, stated that there is a plan that is specifically written for the Historic Westside, called The HUNDRED (Historic Urban Neighborhood Design Redevelopment) Plan. It is similar to the City's Master Plan but is just for the Westside. She said that there is a lot of history there and when dealing with Ward 5 residents, staff takes into consideration the history of the area. The plan acknowledges the past and they are trying to determine how to move forward in the area.

MEMBER PERAZZO wondered how they could tap into anonymous data on a State level to find out where elder abuse is happening.

Ward 6 – MEMBER MOZDEAN commented about the May 2nd minutes that she listened to. She stated that she has a conflict with the June 8th Elder Abuse Awareness and Resource Fair as her community is doing a charity benefit benefitting the Metro (Las Vegas Metropolitan Police Department) Canine Units.

She said that in the New York area years ago, there would be scams where people would ask for small piece of personal information. She stated that that information is integrated and is used to build a full profile of a person, and she thought they should caution other seniors about giving out even a small amount of personal information. MEMBER MOZDEAN also shared that she recently had a scam from a financial institution requesting that she be part of beta site testing. There are always new ways scammers are putting programs together.

She said that she was fascinated about HIPPA (Health Insurance Portability and Accountability Act) certification; she and her husband have been involved in the medical field predominantly in New York with pet therapy. She stated that they were very involved with hospitals, senior centers, nursing homes, day care centers and assisted living, and they did become aware of medical situations.

MEMBER MOZDEAN stated that she saw the website and commented that it is always a good idea to increase communication. Additionally, she was interested in the blending of seniors and youth, and she shared some of

the ways she did that in New York. She also noted that she has worked with ARNOLD STALK and Veterans Village and looked forward to continuing volunteering with them as well.

CHAIR O'REAR-CAMERON stated that the latest scam is identity theft, and she thinks they need to caution seniors to not provide any personal information over the phone.

MEMBER WEINSTEIN HALL shared information regarding a scam about people being called and told that they are having problems with their computers, and she thought that the rule of thumb should be if you do not initiate the call, you should not give out any private information. She discussed robocalls and informed the other Board members that she just heard that the FCC (Federal Communications Commission) voted to allow Verizon to block robocalls for all customers, and it should eventually be available for other carriers as well. The only problem is there will likely be a charge to consumers.

MEMBER WEINSTEIN HALL stated that her appointment on this board ends soon, and she would be willing to serve for another year. She commented that MR. GRAY has done a great job with this Board and that is why she would be willing to serve.

MEMBER PATTARETTU shared that she is in contact with a blind woman who is seeking help with getting two hours of Paratransit service a week to go to the bank and get to doctor appointments.

MEMBER PATTARETTU stated that her term is also ending, and she is willing to stay on the board. CHAIR O'REAR-CAMERON thought it would be nice to keep the board as is due to the good attitudes and interest in taking action.

CHAIR O'REAR-CAMERON referred to the robocall discussion and stated that there is an app called Nomorobo that works very well and if you have a home phone through Cox Communications, it can be used for that also.

MEMBER GALATI stated that he purchased a \$50 device that has a button you push when you receive an unwanted call, and it will be blocked the next time they call. He thought the easiest thing to do was to not answer the phone but acknowledged that they would call back.

MEMBER GALATI discussed how some of the phone calls say they are from the IRS (Internal Revenue Service) and are intimidating. MEMBER WEINSTEIN HALL stated that governmental agencies do not call.

CHAIR O'REAR-CAMERON stated that LabCorp and Quest both had data breaches, and one hour after she was at Quest, she received a scam call.

MR. GRAY thought this was an opportunity for the Senior Outreach Subcommittee to have a social media awareness campaign providing tips and promoting awareness.

6. Discussion for possible action regarding scheduling future subcommittee meetings

Minutes:

GREGORY GRAY, Community Program Technician, reported that he had spoken with STACEY CAMPBELL, Chief Deputy City Clerk, and they suggested holding the subcommittee meetings the second Thursday of the month at 1:00 p.m. and alternating the subcommittees every other month. These would be held in the City Clerk's office unless there was a conflict.

CHAIR O'REAR-CAMERON commented that they meet for the Senior Citizens Advisory Board on the first Thursday of the month, and she asked for comments from Board members.

MEMBER PERAZZO inquired about the date to hold the first meeting and which would be first. CHAIR O'REAR-CAMERON felt that the Senior Living Subcommittee meeting should be held first as those issues come up at every meeting she attends.

MR. GRAY explained that June 13th would be too soon to hold the first meeting, and there was an item on this agenda regarding moving the July 4th meeting to July 11th. If that is approved, the first subcommittee meeting could be held in August.

CHAIR O'REAR-CAMERON indicated that they would have the Senior Living Subcommittee meeting on August 8th at 1:00 p.m. and the Senior Outreach Subcommittee meeting on September 12th at 1:00 p.m.

Motion made by John Perazzo to Approve holding the first Senior Living Subcommittee meeting on August 8, 2019 at 1:00 p.m.

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 1

For-Deanne O'Rear-Cameron, Yvette Weinstein Hall, Elizabeth Pattarettu, John Perazzo, Vito Galati, Caroline Mozdean; Excused-Nora Avila;

7. Discussion for possible action regarding moving the July 4, 2019 meeting to July 11, 2019

Minutes:

CHAIR O'REAR-CAMERON stated that July 4th was a holiday, and City Hall would be closed.

Motion made by John Perazzo to Approve

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 1

For-Deanne O'Rear-Cameron, Yvette Weinstein Hall, Elizabeth Pattarettu, John Perazzo, Vito Galati, Caroline Mozdean; Excused-Nora Avila;

8. Review by staff of the Open Meeting Law, Senior Citizens Advisory Board Handbook and Bylaws

Minutes:

DEPUTY CITY ATTORNEY VAL STEED explained that the Open Meeting Law applies to any body or sub body of a public body and applies to the body as a whole and any subcommittee meetings. This means that there should be no discussion or deliberation at any meeting that is not properly posted and noticed. He clarified that the members in a social setting is not prohibited, but if there is discussion that appears to try to circumvent the Open Meeting Law, that could result in a complaint being filed. Subcommittees are generally smaller bodies, and if two or more members are seen discussing items that are subcommittee meeting business, that could also result in complaint being filed. There are interpretations of the Open Meeting Law that deem that serial communication between members could be construed as a meeting, which is why the members are cautioned to avoid responding in a serial fashion where everyone can see what everyone else is saying. Additionally, no discussion should take place during a meeting that is not within the scope of the agenda.

CHAIR O'REAR-CAMERON asked if sending something to everyone was in compliance, and MR. STEED did not see that as a problem as long as responses were not being sought. LUANN D. HOLMES, City Clerk, added that if any supporting materials are available for an agenda item, that information will also be made available to the public when the agenda posts as the Open Meeting Law says that if any information is given to the Board that will influence the board, it also needs to be made available to the public. She also informed the members if information is distributed prior to the meeting, it needs to be posted electronically. MS. HOLMES encouraged the Board members to distribute any additional information during the meeting if it was not posted with the agenda rather than sending it in an email. MR. STEED clarified that it is ok to send information that will not be part of the discussion, but not if it is being used as briefing information prior to the meeting.

GREGORY GRAY, Community Program Technician, encouraged the Board members to let him know of any questions they might have as staff wants to make sure they are following the rules.

CHAIR O'REAR-CAMERON appreciated the clarification regarding being in a social setting because it is their goal to be at events, and they would be out supporting the seniors not discussing Board agenda items.

MR. GRAY asked if anyone had questions regarding the Senior Citizens Advisory Board handbook, and CHAIR O'REAR-CAMERON inquired about the absenteeism issue. STACEY CAMPBELL, Chief Deputy City Clerk, replied that staff tried to make it clear that if members are not able to attend meetings regularly, they need to do the right thing and resign. She explained that if a member chooses not to do that, there is nothing in the Bylaws that automatically removes someone from the Board after a certain number of absences. Because members of the Board are appointed by Councilpeople, staff would alert the Council office, and that office would make the call. To have a member removed would require a hearing at a City Council meeting; she has not ever seen this happen, and MR. STEED confirmed that he had not either. She recognized that attendance is a problem from time to time, and if there is an issue, staff tries to handle it discreetly.

CHAIR O'REAR-CAMERON referred to the Senior Citizen Advisory Board Bylaws, Article 5, Section D regarding attendance, which she read. MR. GRAY explained that this Board had one member who was not able to attend and they were necessary to make the quorum. He was not concerned about this issue moving forward, but they were seeking clarity on the process. MS. CAMPBELL indicated that she had spoken with MR. GRAY about the situation and they worked with the Ward office. She reiterated that it is a delicate situation, and a member is not automatically removed from the Board if they miss three meetings.

MEMBER PERAZZO stated that one of their Board members had passed away, and MS. CAMPBELL replied that staff reached out to the person and the ward and received no response. She was informed about the member passing by this Board. A new member cannot be put on the Board until the Council makes a recommendation for a replacement. She also noted that the members' terms are coterminous with the Councilmember of the ward.

MEMBER GALATI wondered about the timeframe for notification in case of death, and MR. STEED replied that they cannot assume someone has passed, so the process is as MS. CAMPBELL described, and as soon as staff knows about and can verify it, the process can move on. MEMBER GALATI suggested instilling a time limit, and if nobody has heard from the Board member, that is it. MR. STEED replied that might work in some cases; however, if someone has a health problem, it is not the desire to penalize someone for having a health problem. MS. CAMPBELL and MR. STEED both indicated that this type of instance has only happened one time. MR. GRAY added that if staff recognizes a problem with attendance, he will investigate the circumstances.

MEMBER MOZDEAN asked if the handbook was new, and MS. CAMPBELL explained that the manual distribution started in 2017 and it is generally still current but will have a few updates in the coming Fiscal Year that starts July 1st. MS. CAMPBELL asked if everyone read the manual, and the members replied in the affirmative. She reiterated that they will be making some revisions and would be interested in the members' input in general as a Board member but not specific to any Board. MR. GRAY asked the members to review the manual again and submit any questions to him.

MEMBER WEINSTEIN HALL asked about reappointment, and MS. CAMPBELL explained that the Board member does not need to do anything as she and MR. GRAY work together on this. Normally, MR. GRAY would reach out to the member whose term was ending to see if they wished to be reappointed. The City Clerk's office provides information to the appointing Councilmember, and it their choice to reappoint or replace the member.

9. Report by Gregory Gray, Community Program Technician, Office of Community Services, regarding Senior issues directed to the Office of Community Services – All Wards

Minutes:

GREGORY GRAY, Community Program Technician, reported that many vendors, including UNLV (University of Nevada, Las Vegas) and Starbucks, have signed up for and will be in attendance at the Elder Abuse Awareness and Resource Fair, which will be held on Saturday, June 8th.

MR. GRAY said that he has seen an increase in seniors calling in for assistance with yard maintenance. Many of the services that provide those resources are either low on or have no funding and manpower to do that. He reported that a disabled veteran contacted the City through Facebook, and staff helped him.

MR. GRAY reported that he received a call from a senior who was living in senior properties at the Southern Nevada Regional Housing Authority. She was very concerned about seniors and their living situations and seemed desperate for help. He will be meeting with her and will report back to the board.

Additionally, he said that the Communications team reached out to him regarding a senior that needed assistance with funeral services.

Lastly, MR. GRAY reported that a wife of a senior veteran called and needed assistance with housing as the property owner was moving back, which would displace them. The real estate agent agreed to renew the lease for one year with a \$300 increase in rent. Staff will be in contact with other agencies to see if they can secure new housing at the end of the lease.

10. **Discussion regarding topics for future agenda items.** Comments made during this portion of the agenda by individual members shall refer solely to proposals for future agenda items and any discussion shall be limited to whether or not such proposed items are within the purview of the Board and/or whether such proposed items shall be placed on a future agenda. No discussion regarding the substance of any such proposed topic shall occur and no action shall be taken.

Minutes:

MEMBER PERAZZO referred to discussion under Item 5 and indicated that he sent MEMBER PATTARETTU and GREGORY GRAY, Community Program Technical, an email with information regarding how to help someone sign up for Paratransit.

MEMBER O'REAR-CAMERON thought it was a good idea to have the RTC (Regional Transportation Commission) come to a meeting and have them explain the process. MR. GRAY also stated that he would also be reaching out to staff at the Lieburn Senior Center regarding RTC and their senior bus passes. He also shared that someone called the Council offices irate about the City not handing out bus passes.

MEMBER GALATI thought that staff could communicate with Board members when seniors in their Wards were having issues as they might be able to provide some feedback regarding seeking help in their areas. MR. GRAY stated that the calls he receives are usually regarding emergency crisis situations, and he does not usually think about where people live, he just tries to resolve the issue right away. However, he said he would try to be more mindful of that and also noted that they need to determine if a senior is a veteran as there are services available to senior veterans that they may not be aware of.

KELLEE NASH, Sr. Management Analyst, hoped that when dealing with seniors, staff would ask if the person is a veteran as that could open up a lot of additional resources. She wants to make sure the veterans get connected to the services they need, and she encouraged the Board members to report back any issues they hear about not being able to connect with services so changes can be made to eliminate barriers.

MEMBER GALATI expressed interest in visiting the veterans' center, senior center and local hospitals to educate himself regarding issues that are surfacing and services the different organizations in his ward offer. He also noted that libraries have numerous programs, but sometimes they are too far for seniors to get to.

MR. GRAY stated that one of the goals to consider for senior outreach is to not send people far away to get resources but provide events and resources in the local neighborhoods.

CHAIR O'REAR-CAMERON stated that she has so much information on seniors because she has been involved in the senior industry for over a decade. She encouraged Board members to get to as many events in their wards because when you are around the people is when you hear what is really going on. She said that she is in communities several times a week teaching about items such as fall prevention and aging in place, and she offered to help other Board members in their areas if they wished. She also noted that she was aggrieved about the amount of abuse that was out there towards seniors.

CHAIR O'REAR-CAMERON reminded the members to not discuss any agenda-type information if they are gathered outside of a meeting.

11. **Citizens Participation:** Public comment during this portion of the agenda must be limited to matters within the jurisdiction of the Board. No subject may be acted upon by the Board unless that subject is on the agenda and is scheduled for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion on any single subject, as well as the amount of time any single speaker is allowed, may be limited.

Minutes:

None.

12. **Adjournment**

Minutes:

The meeting was adjourned at 2:15 p.m.

Respectfully submitted:

Jacquie Miller, Deputy City Clerk

Gregory Gray, Community Program Technician

THIS MEETING WAS PROPERLY NOTICED AND POSTED AT THE FOLLOWING LOCATIONS:

City Hall, 495 South Main Street, 1st Floor
Clark County Government Center, 500 South Grand Central Parkway
Grant Sawyer Building, 555 East Washington Avenue
City of Las Vegas Development Services Center, 333 North Rancho Drive