



Senior Citizens Advisory Board Agenda

1. **Call to Order and Roll Call**
2. **Announcement Regarding: Compliance with Open Meeting Law**
3. **Public Comment:** Comment during this portion of the agenda must be limited to matters on the agenda for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion, as well as the amount of time any single speaker is allowed, may be limited.
4. For possible action to approve the Final Minutes by reference of the Regular Meeting of February 3, 2022
5. ABEYANCE ITEM – Report by Crystal Williams, Senior Management Analyst, and Letaunu'u Faletufuga, Homeless Services Technician, Office of Community Services, regarding senior assistance and the role of the City's Homeless Services Team
6. Discussion for possible action regarding potential nominees for the Senior Recognition Award – All Wards
7. Report by Gregory Gray, Management Analyst I, Office of Community Services, regarding senior issues received by the Office of Community Services – All Wards
8. Report by Board members regarding senior issues and events within their Council wards and at large – All Wards
9. Discussion regarding topics for future agenda items of the Senior Citizens Advisory Board. Comments made during this portion of the agenda by individual members must refer solely to proposals for future agenda items and any discussion must be limited to whether or not such proposed items are within the purview of the Board and whether such proposed items shall be placed on a future agenda. No discussion regarding the substance of any such proposed topic shall occur and no action shall be taken.
10. **Citizens Participation:** Public comment during this portion of the agenda must be limited to matters within the jurisdiction of the Board. No subject may be acted upon by the Board unless that subject is on the agenda and is scheduled for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion on any single subject, as well as the amount of time any single speaker is allowed, may be limited.
11. **Adjournment**

Facilities are provided throughout City Hall for the convenience of persons with disabilities. Reasonable efforts will be made to assist and accommodate persons with disabilities or impairments. If you need an accommodation to attend and participate in this meeting, please call the City Clerk's office at 702-229-6311 and advise of your need at least 48 hours in advance of the meeting. Dial 7-1-1 for Relay Nevada.

THIS MEETING HAS BEEN PROPERLY NOTICED AND POSTED AT THE FOLLOWING LOCATIONS:

The City of Las Vegas website – www.lasvegasnevada.gov
The Nevada Public Notice website – notice.nv.gov
City Hall, 495 South Main Street, 1st Floor

SeniorAdvisoryBoard@lasvegasnevada.gov

March 3, 2022 meeting

Item #6, Discussion for possible action regarding potential nominees for the Senior Recognition Award.

I nominate Dr. C. Pham and the Emergency Room staff at Valley Hospital for the Senior Recognition Award. Dr. Pham was the attending physician during my emergency room visit. The doctor and staff not only gave clear and consistent communications regarding my stay, but offered consistent peace in a traumatic situation. Their attitude was never condescending, but respectful. These are crucial communication skills to be received by seniors.

After my brief stay in December, 2021, I'm sure they were swamped with Omicron variant COVID-19 emergencies after as well as Delta and Alpha variant emergencies in the months before.

Primary Encounter

Encounter Information

Registration Date: 12/8/2021

Discharge Date: 12/10/2021

Visit ID: --

Location Information

VHM- Valley Hospital Medical Center

(Work): 620 Shadow Lane, Las Vegas, NV 89106-, US

Providers

Type	Name	Address	Phone
Admitting	Mckenzie, Mark	(Work): 2010 WELLNESS WAYSUITE 100, LAS VEGAS, NV 89106-0000, US	Tel: (702)588-7373 (Work)
Attending	Pham, Charleen	(Work): 10624 S EASTERN AVESUITE A955, HENDERSON, NV 89052-0000	Tel: (702)800-5393 (Work)
Referring	No DOCTOR, ReferringDoctor	(Work): 2075 E FLAMINGO RD, LAS VEGAS, NV, US	--

I deeply regret I don't remember much from my admitting situation other than they got me in as quick as possible. Peace.

SeniorAdvisoryBoard@lasvegasnevada.gov , Response to February meeting,
and March notes, 2022; Ward 5

Dear Ones,

Thank you again for your service and sharing. I was heartened by the reports and guests in February. Thank you, City Attorney Jeff for reading and correcting my report. I had just seen the Lion dancers at the city council meeting video and got distracted. Evette, thank you for your personal story. Distractions are an opportunity for an accident. My wife had her purse stolen while walking to a bus stop several years ago because she was on her phone. I actually got shot in the eye by a juvenile by a plastic pellet gun last month because I ignored situational awareness on my bus ride home. Metro is following up on the incident.

Peace. We all seek it, but sometimes things get in the way. This is why I am focused on seeing the interference of trauma in our path to peace. The one key advice that I have learned is to listen to a person's emotions. They are not thinking straight and trying to correct their facts without starting with their emotional response is getting the cart before the horse. Start with where they are and what they feel.

AARP has a regular feature on scams and fraud. You can access their news on their website or see their bulletin and or magazine at a local library. Many features on the website are free.

My work in the casino still takes the most of my time. We have many senior customers and I'm grateful for the safe place many of them feel there. I was awarded team member of the month last November. I feel part of a team of excellence.

The Doolittle Senior Community Garden has enlisted the Boy Scouts to help rebuild three garden beds this month. The garden is over 30 years old and some of the beds are showing their age.

The Derfelt Senior Center may reopen this summer I hope. I wondered what the 2020 Census had to say about the change in demographics in our neighborhood of ZIP Code 89108. Instead, I found that two-thirds of the residents 60 years of age or older pay over 30% of their income on rent. The median gross rent for that group is \$942 (+/- \$45).

Respectfully submitted,

John A Perazzo
Member, Ward 5

Enclosures (3)

Submitted at meeting by staff

Date 3/3/2022 Item 8

<u>Label (Grouping)</u>	<u>Total Estimate</u>	<u>Total Margin of Error</u>	<u>60 years of age and over: estimate</u>	<u>60 years of age and over: margin of error</u>	
GROSS RENT AS A PERCENTAGE OF HOUSEHOLD INCOME IN THE PAST 12 MONTHS					
Less than 30 percent	47.80%	±3.0	36.80%	±6.3	
30 percent or more	52.20%	±3.0	63.20%	±6.3	
GROSS RENT					
Median gross rent (dollars)	\$1,033	±23	\$942	±45	
ZIP Code 89108, Ward 5					
https://data.census.gov/cedsci/table?q=8600000US89108&tid=ACST5Y2019.S0102					
American Community Survey					
S0102 POPULATION 60 YEARS AND OVER IN THE UNITED STATES					
2019: ACS 5-Year Estimates Subject Tables					
accessed 3/2/2022					

Inside the Social Security Scam

Here's what I learned by playing along with the bad guys—and what you should do if they call



AMONG THE hottest scams today is the “someone is using your Social Security number” ploy. It starts with a robocall that goes as follows:

“This is regarding an enforcement action executed by the U.S. Treasury against your Social Security number. Ignoring this would be an intentional attempt to avoid initial appearances before the magistrate judge for a federal criminal offense. So before this matter goes to federal court or you get arrested, kindly call us back.”

I received such a call recently and decided to phone back to see how the scam worked. This is what I learned.

There's an easy way to confirm it's a fraud. “Officer Alex Morgan” started by asking for my name, address and Social Security number. I gave fake answers, yet he claimed he had opened my “file” right away—a clear signal to just hang up.

The goal is to scare you fast. In next to no time, Morgan was weaving

a fantastical tale of crimes conducted under my name. I was told that my Social Security number had been used to commit \$10 million in fraud and that there were 11 federal counts of fraud charged against me. If convicted, I would face 30 years of prison time. The FBI was about to issue a “non-bailable” warrant for my immediate arrest. Yikes!

The callers use questions to heighten confusion.

Morgan then urgently asked me, “Do you accept all of these allegations under your name?” How do you answer that? Frequently asking absurd, high-pressure questions was just another part of his script, with the goal of getting me to shift from a rational to an emotional mind-set.

For good targets, they bring in a closer. I had told Morgan that I had roughly \$100,000 in the bank. This would have qualified me as a

“whale,” a top potential target. A new person got on the phone, and he was clearly one of the top pros in their boiler room. His high-speed spiel: They didn’t think I was the bad guy, so they would help clear my name and get me a new Social Security number. But first I needed to empty bank accounts opened under my current Social Security number, so the criminals couldn’t access the cash.

The secret to their theft: debit cards. Morgan instructed me to go to my bank immediately and withdraw the cash, then go to a store such as Walmart, Target or Walgreens and buy “government certified bonds,” which I could later deposit into new accounts. These “bonds,” though, were simply prepaid debit cards.

Then he revealed the fraud: Once I called back with their serial numbers (merely to confirm I had done as told!), he could issue a new Social Security number. Of course, with the debit card serial numbers, he could steal my money and disappear. At that point, I hung up.



Doug Shadel
OUTSMART
FRAUD

Overall, it was a frightening episode. These guys are professionals, working as a team, using top technology. But their success hinges on your not knowing that government agencies will never use the phone to inform you of a major issue or to seek payment. So remember: Any phone

request from a self-proclaimed government representative demanding immediate money-related action is a signal to hang up and move on. ■

! Call the AARP Fraud Watch Network helpline—877-908-3360—if you have questions about a possible scam.

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BOGUS PILLS
FDA TARGETS FAKE
DEMENTIA CURES

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RISK-FREE TRAVEL
TIPS ON INSURING
YOUR NEXT TRIP

22 **YOUR HEALTH**

NOW HEAR THIS!
ADVANCES IN
HEARING AIDS

34 **YOUR MONEY**

SPRING SAVINGS
12 TIPS, BARGAINS
AND DISCOUNTS

36 **YOUR LIFE**

MY NEW QUEST
HOW TO BECOME A
CITIZEN SCIENTIST

AARP Bulletin

Real Possibilities

AARP.ORG/BULLETIN | APRIL 2019 | VOL. 60 | NO. 3 | \$2.50

SPECIAL REPORT

HOW WE CAN BEAT FRAUD

EXPERTS TELL HOW THEY—
AND YOU—CAN PREVENT SCAMS
AND CATCH THE SCAMMERS PAGE 8

THE END OF PASSWORDS
FEWER SCAM CALLS
TOUGHER ENFORCEMENT
STRONGER REGULATIONS
A SAVVIER, MORE ALERT YOU

BIOMETRICS
ONE KEY TOOL IN THE FIGHT
AGAINST FRAUD.

AARP Bulletin Real Possibilities \$2.50

HBXRDMK *****CAR-RT LOT**C-057
#342062595/0/A 6H EXP-DEC2020 001/041/0097
JOHN ARTHUR PERAZZO
3112 W WASHINGTON AVE
LAS VEGAS NV 89107-2254

PLUS
FIT AND FUN
DENISE AUSTIN HOSTS
AARP'S BIGGEST HEALTH
CHALLENGE EVER
YOUR AARP / PAGE 42