



## Senior Citizens Advisory Board Agenda

1. **Call to Order and Roll Call**
2. **Announcement Regarding: Compliance with Open Meeting Law**
3. **Public Comment:** Comment during this portion of the agenda must be limited to matters on the agenda for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion, as well as the amount of time any single speaker is allowed, may be limited.
4. For possible action to approve the Final Minutes by reference of the Regular Meeting of June 2, 2022
5. Presentation of the Senior Recognition Award to Dr. Chad Kingsley, Southern Nevada Health District, and Cassandra Lewis, Recreation Coordinator, Department of Parks, Recreation and Cultural Affairs, for their outstanding service to the senior community
6. Presentation by Melanie Knepp and Elizabeth McCurdy, Community Outreach Coordinators, Aging and Disability Services Division (ADSD), Adult Protective Services, regarding elder abuse
7. Report by Gregory Gray, Management Analyst I, Department of Neighborhood Services, regarding senior issues received by the Department of Neighborhood Services – All Wards
8. Report by Board members regarding senior issues and events within their Council wards and at large – All Wards
9. Discussion regarding topics for future agenda items of the Senior Citizens Advisory Board. Comments made during this portion of the agenda by individual members must refer solely to proposals for future agenda items and any discussion must be limited to whether or not such proposed items are within the purview of the Board and whether such proposed items shall be placed on a future agenda. No discussion regarding the substance of any such proposed topic shall occur and no action shall be taken.
10. **Citizens Participation:** Public comment during this portion of the agenda must be limited to matters within the jurisdiction of the Board. No subject may be acted upon by the Board unless that subject is on the agenda and is scheduled for action. If you wish to be heard, come forward and give your name for the record. The amount of discussion on any single subject, as well as the amount of time any single speaker is allowed, may be limited.
11. **Adjournment**

Facilities are provided throughout City Hall for the convenience of persons with disabilities. Reasonable efforts will be made to assist and accommodate persons with disabilities or impairments. If you need an accommodation to attend and participate in this meeting, please call the City Clerk's office at 702-229-6311 and advise of your need at least 48 hours in advance of the meeting. Dial 7-1-1 for Relay Nevada.

THIS MEETING HAS BEEN PROPERLY NOTICED AND POSTED AT THE FOLLOWING LOCATIONS  
IN ACCORDANCE WITH THE NOTICING STANDARDS AS OUTLINED IN NRS 241.020:

The City of Las Vegas website – [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov)  
The Nevada Public Notice website – [notice.nv.gov](http://notice.nv.gov)  
City Hall, 495 South Main Street, 1st Floor

Steve Sisolak  
*Governor*



Richard Whitley  
*Director*

# State of Nevada Department of Health and Human Services



## Adult Protective Services Presentation

Aging and Disability Services Division

Presented by Adult Protective Services



# Overview

- Types of older person and vulnerable person (collectively referred to as vulnerable adult) abuse;
- Signs of vulnerable adult abuse;
- Signs of abusive caretakers;
- Victims of vulnerable adult abuse;
- Role of Aging and Disability Services Division (ADSD) in vulnerable adult abuse cases;
- Mandated reporting.



Call 888-729-0571 or 702-486-6930 to report Abuse



# Aging and Disability Services Division (ADSD)

- ADSD, Adult Protective Services has 4 offices in Nevada:
  - Reno, Carson City, Elko, and Las Vegas
- Office Hours:
  - Monday-Friday 8:00 am-5:00 pm
- ADSD is not funded for emergency response;
- ADSD is the only entity in the state who investigates vulnerable adult abuse, other than Law Enforcement.



# Adult Protective Services

## **Adult Protective Services Include:**



Investigation



Evaluation



Arrangement/referral  
to other services

**Protective services are provided if the individual is willing to accept these services.**



# Mission Statement



## ADULT PROTECTIVE SERVICES MISSION STATEMENT

To assist vulnerable adults, age 18 to 59, in addition to persons 60 years and older who are abused, neglected, exploited, isolated or abandoned by investigating, providing or arranging for services to alleviate and prevent further maltreatment while safeguarding their civil liberties.

*As of July 1, 2019, Nevada received legislative authority to investigate allegations of abuse regarding the 18-59 vulnerable person population.*

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# Types of Vulnerable Adult Abuse

- Abandonment;
- Abuse:
  - Physical;
  - Psychological;
  - Sexual;
- Neglect;
- Exploitation;
- Isolation;
- Self Neglect.
- In Nevada, an “older person” is defined as a person 60 years of age or older.
- A “vulnerable person” is defined as a person 18 years of age or older who:
  - (a) Suffers from a condition of physical or mental incapacitation because of a developmental disability, organic brain damage or mental illness; or
  - (b) Has one or more physical or mental limitations that restrict the ability of the person to perform the normal activities of daily living.
    - As defined by Nevada Revised Statute, NRS 200.5092

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# Abandonment

- Desertion of an older person or a vulnerable person in an unsafe manner by a caregiver or other person with a legal duty of care;
- Withdrawal of necessary assistance owed to the older person or vulnerable person by a caregiver or other person with an obligation to provide services to the older or vulnerable person
  - This allegation type was added: 10/1/2015

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# Abuse

Abuse is the willful:

- a) Infliction of pain or injury on an older person or a vulnerable person;
  - b) Deprivation of food, shelter, clothing or services which are necessary to maintain the physical or mental health of an older person or a vulnerable person;
  - c) Infliction of psychological or emotional anguish, pain or distress on an older person or a vulnerable person;
  - d) Nonconsensual sexual contact with an older person or a vulnerable person;
  - e) Permitting any of the acts described in paragraphs (a) to (d)
- Three Types of Abuse:
    - Physical;
    - Psychological (emotional);
    - Sexual.

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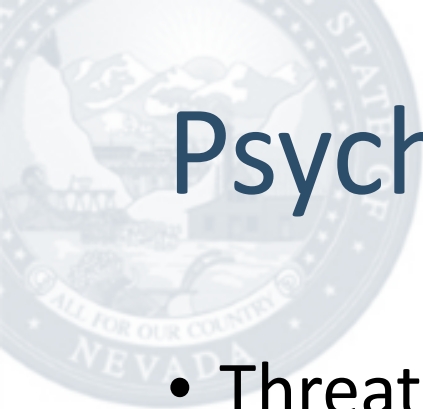


# Physical Abuse

- Serious or unexplained injury;
- Sexual abuse;
- Inappropriate physical or chemical restraint;
- Medication abuse
  - Over or under medicating.



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# Psychological (Emotional) Abuse

- Threatening, controlling or socially isolating the older person or vulnerable person;
- Disregarding the needs of the older person or vulnerable person;
- Harming, damaging or destroying any property of the older person or vulnerable person, including, without limitation, pets.

# Sexual Abuse

- An act that the older person or vulnerable person is unable to understand or to which the older person or vulnerable person is unable to communicate his or her objection;
- Intentional touching either directly or through the clothing;
- Anytime sexual abuse is alleged, law enforcement must be contacted immediately;
  - Report to APS should also be made.





# Neglect

- Failure of a person or a manager of a facility who has assumed legal responsibility or a contractual obligation for caring for an older person or a vulnerable person or who has voluntarily assumed responsibility to provide food, shelter, clothing or services which are necessary to maintain the physical or mental health of the older person or vulnerable person.
- If a person who has voluntarily assumed responsibility to provide necessary supervision to the older person or a vulnerable person and then fails to provide adequate supervision, it is neglect;
- Neglect does not have to be intentional.

# Neglect (continued)

- Special Considerations:
  - Older and vulnerable persons can be highly susceptible to weather extremes for many reasons including chronic health conditions, medications and metabolic change;
  - Older and vulnerable persons may be unable to express their needs in response to weather extremes.
  - Older and vulnerable persons left outside in extreme heat or cold are at high risk of dehydration, hypothermia, and even death.



# Self-Neglect

- Self-neglect is the failure of an older or vulnerable person to provide for his or her own needs because of an inability to do so;
- Self-neglect is not a crime;
- An older or vulnerable person has the right to make his or her own choices unless a judge declares the individual incompetent.



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# Self-Determination

- Self-determination is the right of a vulnerable adult to make their own decisions, good or bad;
- Substantial attention is given to the concept of self-determination;
- Often, a vulnerable adult has capacity but makes poor choices, these individuals still have the right to self-determination;
- APS will work in the best interest of the client when the vulnerable adult lacks capacity.

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# Exploitation

- Any act taken by a person who has the trust and confidence of an older person or a vulnerable person or any use of the power of attorney or guardianship to:
  - Obtain control or convert money, assets or property, through deception, intimidation, or undue influence with the intention of permanently depriving the person of their ownership, use, benefit or possession of their money assets or property.
  - Undue influence means the improper use of power or trust in a way that deprives a person of his or free will. This does not include the normal influence that one member of a family has over another.



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# Isolation

- Preventing an older person or vulnerable person from having contact with another person by:
  - Physically restraining and/or intentionally preventing the person from receiving visitors, mail, phone calls;
  - Knowingly providing a false statement contrary to the express wishes of the person with the intent to prevent visitors and callers;
  - Permitting any of the acts described;
  - This does not include an act intended to protect the property, physical, and or mental welfare of the person or an act pursuant to the instructions of a physician.

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# Signs of Vulnerable Adult Abuse

- Suspect vulnerable adult abuse if you notice any of the following conditions:
  - Inadequately explained bruises, cuts, or burns;
  - Dehydration or malnutrition;
  - Overly medicated or extremely sedated;
  - Unusual confinement;
  - Closed off in a room;
  - Tied to furniture.
- Lack of cleanliness, grooming.

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# Signs of Vulnerable Adult Abuse (continued)

- Fear of speaking for oneself in the presence of the caretaker;
- Anxious to please;
- Anxiety, confusion, withdrawal, depression;
- Shame, fear, embarrassment;
- Sudden change in financial activity;
- Unusual cash withdrawals from the person's account in a short period of time.

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# Characteristics of Abusive Caretakers

- Suspect vulnerable adult abuse if a caretaker displays any of the following behaviors:
  - Threatening remarks or behavior;
  - Conflicting stories
    - Such as how the vulnerable adult was injured;
  - Insults, aggressive behavior;
  - Withholding of attention, security, and affection;
- Attitude of indifference or anger toward the vulnerable adult in their care;
- Unusual fatigue, depression;
- Obvious absence of assistance or attendance.
- A history of abusive family behavior or other hostile behavior patterns can predispose a caretaker to acting out his or her anger, especially when under stress.

# The Victims

- Persons over 80 years of age are 2 to 3 times more likely to be abused;
- Victims are likely to have dementia or cognitive impairment;
- Two thirds of the reports examined identify women as victims;
  - From: The Center on Elder Abuse, Center of Excellence on Elder Abuse and Neglect 2011





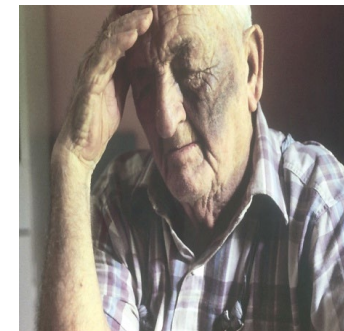
# The Victims (continued 2)

- People with Intellectual Disabilities/Developmental Disabilities are more likely to be victims of a crime as opposed to a perpetrator of a crime;
- Individuals with ID/DD are often taken advantage of and exploited;
- Often this is done by family, friends, and caregivers;
- More than 90% of people with developmental disabilities will experience sexual abuse at some point in their lives.

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# The Victims (continued 3)

- A victim may deny the reported abuse and put up barriers to assistance because they are:
  - Ashamed that their children or caretaker has mistreated them;
  - Dependent on the abuser;
  - Fearful of being sent to a nursing home or being taken away;
  - Worried that if the abuser is taken away, they will be alone;
  - Fearful of retaliation.



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# Stopping Vulnerable Adult Abuse

- It all starts by making a **report**, which is reviewed by Adult Protective Services (APS);
- Case **investigations** are opened and assigned to an APS worker based on the allegation;
- APS workers provide **intervention** steps to assist clients;
- APS workers may refer cases to Law Enforcement based on their findings of the investigation;
- Law Enforcement may investigate and refer to the District Attorney for possible **prosecution**.

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# Mandatory Reporters

- A **mandatory reporter** is someone who is required by Nevada Law to notify a particular state or local agency when the person, in his/her professional or occupational capacity, knows or has reason to believe that a vulnerable adult is being abandoned, abused, exploited, isolated, or neglected.
- Reports should be made immediately or within 24 hours.

Call 888-729-0571 or 702-486-6930 to report Abuse



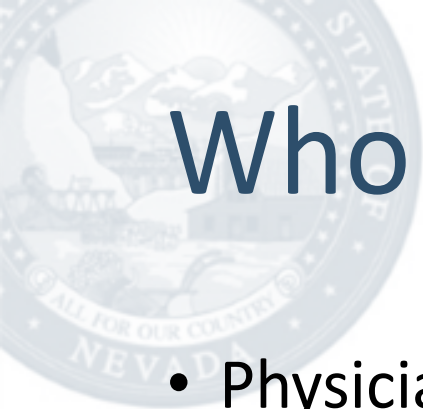
# Mandated Reporters

- Failure to report is a misdemeanor punishable by law up to 6 months in jail and/or a fine of \$1,000.



**HELP STOP THE ABUSE  
OF VULNERABLE ADULTS**

Call 888-729-0571 or 702-486-6930 to report Abuse



# Who Are Mandated Reporters?

- Physicians
- Dentists
- Dental Hygienists
- Chiropractors
- Optometrists
- Podiatrists
- Medical Examiners
- Residents
- Interns
- Professional or Practical Nurses
- Nursing Home employees
- Physician's Assistants
- Psychiatrists
- Psychologists
- Therapists – Marriage, Family, and Music
- Alcohol or Drug Abuse Counselors
- Ambulance Drivers
- Emergency Medical Technicians
- Any person employed by a facility that provides care for vulnerable adults

# Who Are Mandated Reporters? (Continued)

- Government Employees of the Department of Human Services;
- Mortuary and Funeral Home Employees;
- Social Workers;
- Home Health Agency Employees;
- Coroners;
- Law Enforcement Employees;
- Probation Officers -Juvenile or Adult;
- Financial Institution Designee;
- Securities Brokers-Dealers and Investments Advisors





# Content of Reports

- The report must contain the following information, when possible:
  - The name and address of the vulnerable adult;
  - The name and address of the person responsible for his or her care, if there is one;
  - The name and address, if available, of the person who is alleged to have abandoned, abused, neglected, exploited or isolated the vulnerable adult;

Call 888-729-0571 or 702-486-6930 to report Abuse



# Content of Reports (Continued)

- The nature and extent of the abandonment, abuse, exploitation, isolation, or neglect of the vulnerable adult;
  - Any evidence of previous injuries;
  - The basis of the reporter's belief that the vulnerable adult has been abandoned, abused, exploited, or isolated.
- Note: "Potential" abuse is not reportable:
    - The reporter must state the reasons and/or facts that lead them to believe abuse has occurred.

# HELP STOP THE ABUSE OF VULNERABLE ADULTS

To report suspected abuse, neglect, exploitation, isolation and abandonment of vulnerable adults 18 years and older, please call:

Las Vegas/  
Clark County  
(702) 486-6930

Statewide/  
All Other Areas  
(888) 729-0571

**AFTER HOURS:** Contact any Police Department or Sheriff's Office

**If there is imminent danger involved, call 911**

Learn more about how you can help:

<https://www.nevada211.org/aps/>

<http://adsd.nv.gov/>

## Provider Training

<http://nevadaadrc.com/component/k2/item/744-elder-abuse-prevention-training-e-learning-path>

Call 888-729-0571 or 702-486-6930 to report Abuse

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Alert : We are currently experiencing long call hold times. For faster service, please log in to MyAccount. Thank you.



## SENIOR ENERGY ASSISTANCE EXPO

If you are age 62 or older and need help paying your electric and gas bills, NV Energy's Senior Energy Assistance Expo may be able to offer the resources you need. Our representatives, along with representatives from Southwest Gas, will be on hand to assist you and provide information on other programs, products and services, including those that help with energy conservation and bill savings.

### Eligibility Criteria

The following are eligibility criteria to be considered for NV Energy Project REACH and Southwest Gas Energy Share assistance:

- Age 62 or older on or before December 31, 2022
- Permanent residential customer of the utilities
- The electric and gas bills must be in the name and service address of the applicant requesting energy assistance
- Received a 10-day notice within the last 12 months, or have a past-due electric or gas bill

| Household Size  | Maximum Annual Gross Income |
|-----------------|-----------------------------|
| 1-2             | \$24,690                    |
| 3               | \$30,630                    |
| 4               | \$36,900                    |
| 5               | \$43,170                    |
| 6               | \$49,440                    |
| 7               | \$55,710                    |
| 8               | \$61,980                    |
| Each additional | \$6,270                     |

The maximum Project REACH award at this event is a \$300 credit. The maximum Southwest Gas Energy Share award is a \$400 credit.



Submitted At Meeting by Chair  
O'Rear- Cameron  
Date Item 8

9/1/2022

## What to Bring

Please bring the following with you to the Senior Energy Assistance Expo:

- Nevada driver's license or Nevada State ID
- Copy of current NV Energy and Southwest Gas account with past-due bill (the address on the ID must match the address on the electric and gas bills)
- Proof of income or pending income. Examples include the following:
  - Letter from your employer on current letterhead
  - Current bank statement showing recent deposit activity
  - Current income tax records
  - Social Security statement, which can be found [here](#)
  - Paycheck stub

## Important Conditions

If you have an unpaid balance after receiving energy assistance at this event, you must make a payment arrangement on the unpaid balance. The energy assistance awarded at this event cannot be used to pay a closed or transferred account, deposits, returned check fees or charges. The energy assistance funds cannot be used to pay for meter damage charges, fraudulent usage fees or final bills.



## Event Locations

Tuesday, August 16, 2022 | 8 a.m. - 12 p.m.  
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**The Orleans Hotel & Casino, Mardi Gras Ballroom**

4500 W. Tropicana Ave., Las Vegas, NV 89103

(Enter through main entrance on Tropicana)

**Thursday, August 18, 2022 | 8 a.m. - 12 p.m.**

**Palace Station Hotel & Casino, Palace Ballroom**

2411 W. Sahara Ave., Las Vegas, NV 89102

(near W. Sahara Ave. / S. Rancho Dr.)

**Tuesday, August 23, 2022 | 8 a.m. - 12 p.m.**

**Sam's Town Hotel & Gambling Hall, Ponderosa Ballroom**

5111 Boulder Hwy., Las Vegas, NV 89122

(near Boulder Hwy. / S. Nellis Blvd., best access from Garage 2)

**Thursday, August 25, 2022 | 8 a.m. - 12 p.m.**

**Aliante Casino Hotel Spa, Scottsdale Ballroom**

7300 N. Aliante Pkwy., North Las Vegas, NV 89084

(near N. Aliante Pkwy. / Elkhorn Rd., parking near the hotel entrance)

If you are unable to attend these events but require energy assistance and want to learn how to apply for Project REACH, call us at 702-402-5200 or visit [nvenergy.com/assistance](https://www.nvenergy.com/assistance). For Southwest Gas Energy Share assistance, please call 702-369-4357 ext. 1864 or visit [helpsonv.org](https://helpsonv.org).

