

# City of Las Vegas

SENIOR CITIZENS ADVISORY BOARD  
CITY HALL, 495 S. MAIN STREET  
CITY CLERKS 2<sup>ND</sup> FLOOR CONFERENCE ROOM  
CITY OF LAS VEGAS INTERNET ADDRESS: [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov)

## MINUTES

July 12, 2012

1:00 P.M.

ITEMS MAY BE TAKEN OUT OF THE ORDER PRESENTED AT THE DISCRETION OF THE CHAIRPERSON. TWO OR MORE AGENDA ITEMS FOR CONSIDERATION MAY BE COMBINED; AND ANY ITEM ON THE AGENDA MAY BE REMOVED OR RELATED DISCUSSION MAY BE DELAYED AT ANY TIME.

DUPLICATE AUDIO CDs MAY BE AVAILABLE AT A COST OF \$5.00 PER CD THROUGH THE CITY CLERKS OFFICE.

1. [CALL TO ORDER](#)

Minutes:

CHAIR EVANS called the meeting to order at 1:01 p.m.

PRESENT: CHAIR EVANS and MEMBERS HEISE, HENKIN, ZORN, GOLDSTEIN (excused at 2:38 p.m.) and BROWN

EXCUSED: VICE CHAIR MOORE and DREWREY

Also Present: MARIA CASTILLO-COUCH, Parks, Recreation and Neighborhood Services, and DEPUTY CITY CLERK GABRIELA PORTILLO-BRENNER

2. [ANNOUNCEMENT RE: COMPLIANCE WITH OPEN MEETING LAW](#)

Minutes:

ANNOUNCEMENT MADE: - This meeting has been properly noticed and posted at the following locations: City Hall Plaza, 495 South Main Street, 1<sup>st</sup> Floor; Clark County Government Center, 500 South Grand Central Parkway; Grant Sawyer Building, 555 East Washington Avenue; City of Las Vegas Development Services Center, 333 North Rancho Drive

3. [PUBLIC COMMENT DURING THIS PORTION OF THE AGENDA MUST BE LIMITED TO MATTERS ON THE AGENDA FOR ACTION. IF YOU WISH TO BE HEARD, GIVE YOUR NAME FOR THE RECORD. THE AMOUNT OF DISCUSSION, AS WELL AS THE AMOUNT OF TIME ANY SINGLE SPEAKER IS ALLOWED, MAY BE LIMITED](#)

Minutes:

None.

4. [For possible action to approve the Final Minutes by reference of the Regular Meeting of May 3, 2012](#)

Motion made by PATTI BROWN to Approve

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 2

MARY ELLEN HEISE, ROBERT GOLDSTEIN, PATTI BROWN, BETTY EVANS, MEL HENKIN, JEAN ZORN; Against-(None); Abstain-(None); Did Not Vote-(None); Excused-(MICKEY LEE MOORE, FRAN DREWREY)

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## 5. [Presentation by Rana Goodman, City of Henderson Senior Citizens Advisory Commission, regarding senior advocacy issues - All Wards](#)

### Minutes:

CHAIR EVANS introduced RANA GOODMAN, who advocated for the Board's assistance in taking necessary actions to help senior citizens. As a Commissioner of the City of Henderson Senior Citizens Advisory Commission, she indicated that seniors are sometimes considered disposable. For example, one of her Co-Commissioners that was hospitalized was sent to an Alzheimer's care center instead of the hospital staff making contact with his family or releasing him, and no one knew where he was for over a month.

MS. GOODMAN distributed cards from TERESA STRICKER, Office of the State Long-Term Care Ombudsman, whom she indicated will ensure seniors are well cared for and not alone. She asked that the Senior Citizens' Advisory Board (SCAB) members advocate for their senior neighbors or friends, just to ensure they are alive and well. MS. GOODMAN indicated that she lobbies for seniors at every legislative session.

MARIA CASTILLO-COUCH, Parks, Recreation and Neighborhood Services, indicated that she attended one of the meetings where MS. GOODMAN was advocating against NV Energy rate hikes. MS. GOODMAN advised CASTILLO-COUCH that, unfortunately, what she was fighting for fell on deaf ears and NV Energy is going to be requesting another rate hike. MS. GOODMAN did not know if the SCAB members could do anything to help seniors in this regard. MEMBER HEISE suggested involving the City Council members, and MS. CASTILLO-COUCH agreed that their involvement might serve to gain the support of the community.

MEMBER GOLDSTEIN pointed out that NV Energy has a rebate program that really works. MS. GOODMAN noted that the qualifying income level is very low.

ERICA WOLF, Las Vegas resident, recommended making publicity on how rate hikes are affecting senior citizens.

CHAIR EVANS stated it is extremely important that all the SCAB members advocate for a safer community for all the local residents.

MEMBER BROWN commented that part of the problem is that neighbors do not talk to each other, such as in the senior community where she resides. She would like to recruit volunteers to take phone calls from the residents every day to ensure they are alive and well. She is going to present this issue to her resident council.

MEMBER GOLDSTEIN indicated that Catholic Charities has a wellness-check program.

MS. CASTILLO-COUCH suggested the members of the City of Henderson Senior Citizens Advisory Commission and the City of Las Vegas Senior Citizens' Advisory Board discuss ways to support each other and collect empirical data that can be presented to the City Council to gain its support. EDWARD JOST, City of Las Vegas Recreation Manager, supported the idea of meeting with the Henderson Senior Commission to focus on resolving common issues and building strength in numbers.

## 6. [Discussion for Possible Action to nominate and elect officers for 2012-2013](#)

Motion made by PATTI BROWN to Approve Betty Evans as Chair and Mickey Lee Moore as Vice Chair

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 2

MARY ELLEN HEISE, ROBERT GOLDSTEIN, PATTI BROWN, BETTY EVANS, MEL HENKIN, JEAN ZORN;  
Against-(None); Abstain-(None); Did Not Vote-(None); Excused-(MICKEY LEE MOORE, FRAN DREWREY)

### Minutes:

MEMBER BROWN stated she likes the current officers.

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## 7. [Discussion for possible action on selection of Senior of the Quarter - Ward 3](#)

Motion made by ROBERT GOLDSTEIN to Approve the nomination of Jim Stork

Passed For: 6; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 2

MARY ELLEN HEISE, ROBERT GOLDSTEIN, PATTI BROWN, BETTY EVANS, MEL HENKIN, JEAN ZORN;  
Against-(None); Abstain-(None); Did Not Vote-(None); Excused-(MICKEY LEE MOORE, FRAN DREWREY)

Minutes:

CHAIR EVANS detailed the numerous accomplishments of JIM STORK using the nomination form submitted as backup documentation.

MARIA CASTILLO-COUCH, Parks, Recreation and Neighborhood Services, requested nominations for Senior of the Quarter be submitted at every Senior Citizens' Advisory Board meeting now that the meetings are held every other month.

## 8. [Report regarding the Stella Fleming Resident Council - Ward 1](#)

Minutes:

MARIA CASTILLO-COUCH, Parks, Recreation and Neighborhood Services, indicated the Stella Fleming Resident Council is in place to help deal with many of the issues that started in 2010. Legislation passed in 2011 requires that organizations registered as non-profits pay an annual state business license fee, but an exemption is being sought to recognize the council as a senior group rather than as a non-profit.

MS. CASTILLO-COUCH stated that MEMBER BROWN will help develop procedures and train volunteers for bingo nights. A committee has been established to start identifying volunteers. MEMBER HEISE commented that TRISH TRUESDELL of MAYOR GOODMAN'S Office indicated that MAYOR GOODMAN would be happy to assist with bingo events.

CHAIR EVANS said she will attend a bingo game to help write procedures.

## 9. [Report regarding the financial status of Jude 22 - Ward 3](#)

Minutes:

MEMBER HENKIN stated Jude 22's financial situation is worse than the previous month. The expected \$5,000 donation, as well as a van donation, would put the fund in the black and help settle the debt with Three Square Food Bank. He made contact with WANDA SHEPHERD, State Commodity Program, about receiving food monthly if clientele can be raised from 500 to 600 per month to 750. Unfortunately, supplies to some of the apartment complexes had to be terminated.

MEMBER HENKIN explained that Jude 22 receives vegetables and other items every Thursday from Three Square, but this is not the regular food provided to clients.

MEMBER HENKIN noted that he indirectly heard from Zappos that Jude 22 will remain at its current location for three to five years. He will make contact to make sure this is correct.

MEMBER HEISE asked why food has to be purchased from Three Square when it receives donated food. MEMBER HENKIN explained that the food bank employs people that have to be paid and pays for warehouse maintenance. He noted the current director of Three Square does not receive compensation. CHAIR EVANS confirmed with MEMBER HENKIN that it is still more cost effective for Jude 22 to continue to obtain the food through Three Square Food Bank.

## 10. [Report by Heather Lankford, Executive Director at Willow Creek Memory Care, regarding home healthcare services being provided to seniors at that facility - All Wards](#)

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## Minutes:

HEATHER LANKFORD spoke about the services provided at Willow Creek Memory Care and Adult Day Care. Adult Day Care is more a social care facility that provides supervision, safety checks, structured activities, medication assistance, as well as various mobile services. They also provide education to the clients and their families on services and resources available to them. She invited the Senior Citizens' Advisory Board members to visit the facility.

## 11. [Report by Kathy McClain regarding home healthcare and personal care services legislation - All Wards](#)

Motion made by JEAN ZORN to Hold in abeyance to 9/6/2012

Passed For: 5; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 3

MARY ELLEN HEISE, PATTI BROWN, BETTY EVANS, MEL HENKIN, JEAN ZORN; Against-(None); Abstain-(None); Did Not Vote-(None); Excused-(ROBERT GOLDSTEIN, MICKEY LEE MOORE, FRAN DREWREY)

## 12. [Discussion regarding issues with staffing proficiency of companies providing personal care services - All Wards](#)

### Minutes:

CHAIR EVANS read the definition of personal caregiver, and then deferred to MEMBER HEISE, who stated she was asked at the previous meeting to provide an outline on the Community Home-Based Initiatives Program (CHIP); however, since then, it has been changed to Home and Community Based Waiver Program. She submitted as backup documentation a packet of information on the Home and Community Based Waiver Program and discussed the services provided and some of the issues. She noted that it is important for families to have this information available for when their loved ones need it.

CHAIR EVANS commented the bigger problem is that the licensed agency does not hire licensed caregivers, whose demeanor is not the best.

MEMBER HEISE and CHAIR EVANS shared with the members unfortunate incidents involving personal care assistance for a loved one and transportation for a friend that could have been avoided if better training to the service providers and the families were available.

MARIA CASTILLO-COUCH, Parks, Recreation and Neighborhood Services, commented that the issue of proper employee training by the agencies should be raised. She suggested CHAIR EVANS and MEMBER HEISE draw a diagram of responsible agencies to follow, EDWARD JOST, Recreation Manager, concurred.

HEATHER LANKFORD, Executive Director, Willow Creek Memory Care and Adult Day Care, remarked that personal care assistants were mandated within the last five years to become licensed, and that paratransit is provided through the Regional Transportation Commission (RTC). One of the issues with transportation is the way in which the work orders sent to the drivers are worded. MS. CASTILLO-COUCH stated the transportation issue could be brought to the attention of the Council members seated on the RTC. She also suggested MEMBER HEISE approach the Mayor and COUNCILMAN BEERS with all the data.

MS. CASTILLO-COUCH recommended meeting with MS. LANKFORD to discuss and identify all the issues with communication and training breakdowns in order to present a full report to the Mayor for her assistance.

MEMBER ZORN pointed out that years ago her husband was denied paratransit services because he could operate his wheelchair well.

## 13. [CITIZENS PARTICIPATION: PUBLIC COMMENT DURING THIS PORTION OF THE AGENDA MUST BE LIMITED TO MATTERS WITHIN THE JURISDICTION OF THE BOARD. NO SUBJECT MAY BE ACTED UPON BY THE BOARD UNLESS THAT SUBJECT IS ON THE AGENDA AND IS SCHEDULED FOR](#)

# City of Las Vegas

ACTION. IF YOU WISH TO BE HEARD, GIVE YOUR NAME FOR THE RECORD. THE AMOUNT OF DISCUSSION ON ANY SINGLE SUBJECT, AS WELL AS THE AMOUNT OF TIME ANY SINGLE SPEAKER IS ALLOWED, MAY BE LIMITED

Minutes:

DAVID KAREL appreciated the wonderful discussions at this meeting about opportunities to help seniors on a number of issues. He proposed that the information gathered on each issue to be brought to the City Council members be done in the form of senior chats in order to get the information out on how to access available resources.

CHAIR EVANS announced that the next meeting would be September 6, 2012.

14. ADJOURNMENT

Minutes:

The meeting was adjourned at 2:28 p.m.

Respectfully submitted:

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Gabriela Portillo-Brenner, Deputy City Clerk

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Maria Castillo-Couch, Neighborhood Services Specialist

Facilities are provided throughout City Hall for the convenience of disabled persons. If you need an accommodation to attend and participate in this meeting, please call the City Clerks office at 229-6311 and advise of your need at least 48 hours in advance of the meeting. The Citys TDD number is 386-9108.

THIS MEETING HAS BEEN PROPERLY NOTICED AND POSTED AT THE FOLLOWING LOCATIONS:

City Hall, 495 South Main Street, 1<sup>st</sup> Floor  
Clark County Government Center, 500 South Grand Central Parkway  
Grant Sawyer Building, 555 East Washington Avenue  
City of Las Vegas Development Services Center, 333 North Rancho Drive