Customer Service Pledge

I, (insert name here), a team member of Parks and Recreation, pledge to LEAD to exceed our customers' expectations.

I will:

Listen

Engage

Act with Accountability

Deliver Results

Customer Service Priorities

LISTEN

- Be Present

ENGAGE

First impression.

When a customer approaches, make eye contact within 10 feet and verbally greet within 5 feet.

- Make eye contact
- Acknowledge
- Have empathy
- Positive energy
- Treat others the way you want to be treated
- Service with a smile
- Respect internally and externally
- Educate on other programs we offer
- Set a positive example to all staff

ACT WITH ACCOUNTABILITY

- Own it
- Go the extra mile
- Be the example
- Take initiative to get things done
- Commit yourself
- Be passionate
- Like what you do
- Strive to know

DELIVER RESULTS

- Be efficient when problem solving
- Solve, don't blame
- Follow through
- Culture of "yes"
- Don't be afraid to ask

Submitted At Meeting

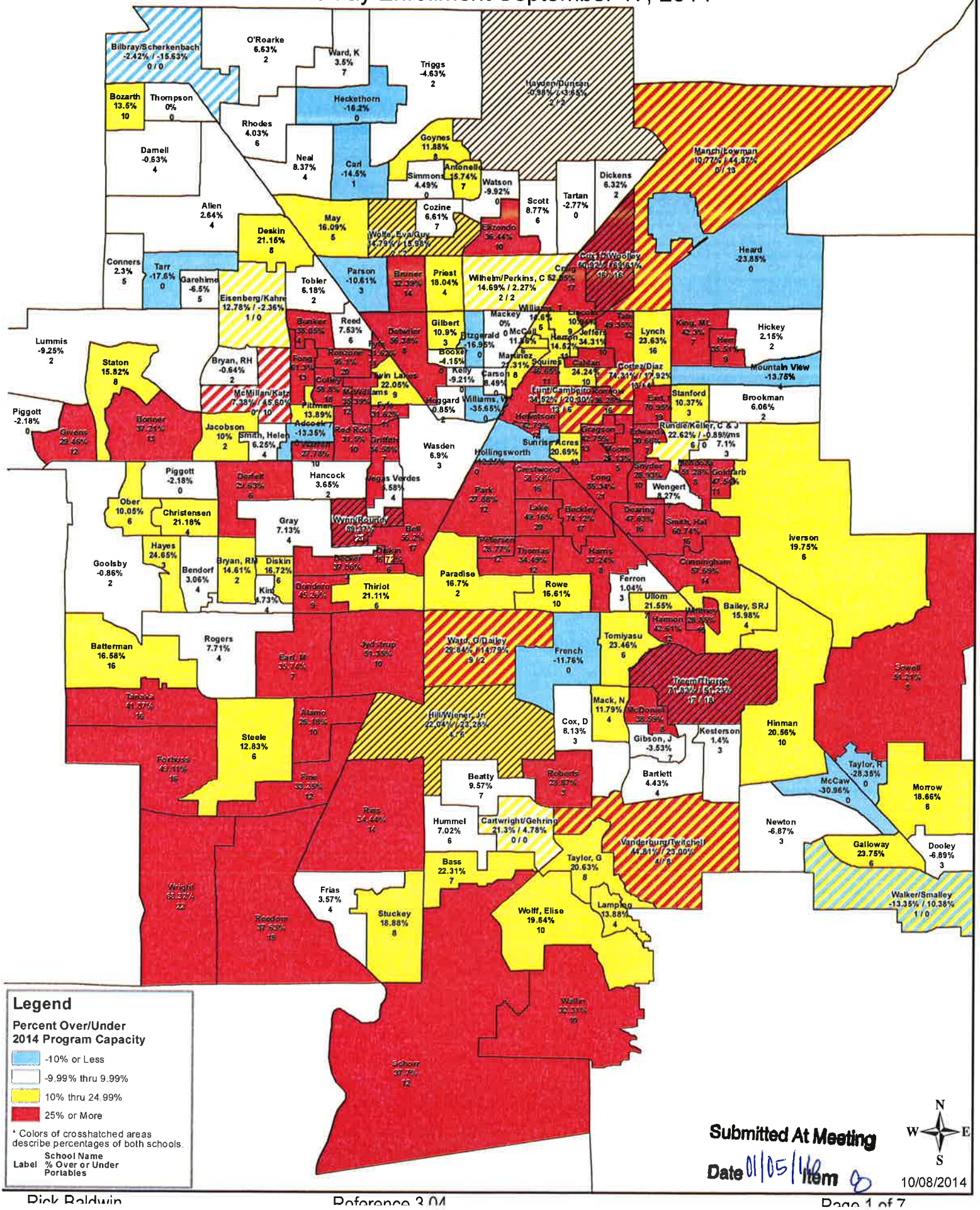
Date 01/05/16 Item 8

Clark County School District - Elementary Schools

Percent Over/Under 2014 Program Capacity Including E3 Students

Count Day Enrollment September 17, 2014

CCSD CLARK COUNTY SCHOOL DISTRICT



Submitted At Meeting

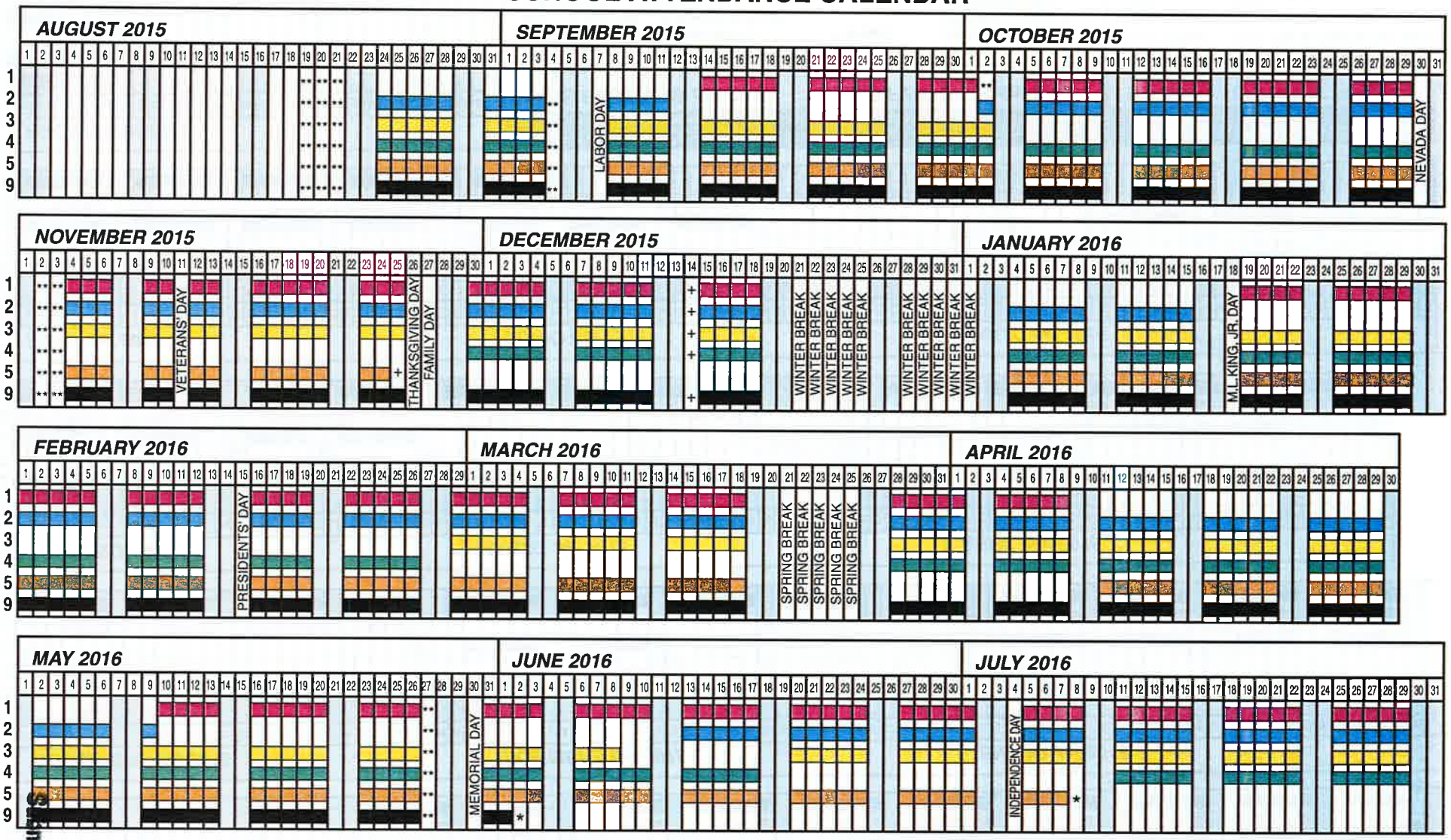
Date 01/05/16 Item 8

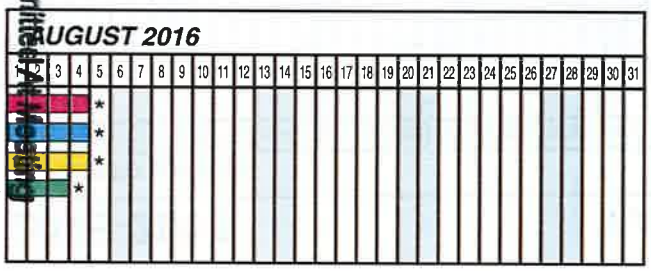
10/08/2014

PUB-855
Rev. 03/23/15

2015-2016

Clark County School District
SCHOOL ATTENDANCE CALENDAR





Track 9 represents the nine-month calendar and is not eligible for track selection. Any Track 2 teacher unable to attend Staff Development Day on May 27, 2016 may opt to work on August 8, 2016.

HOLIDAYS 2015

Sept. 7	Labor Day
Oct. 30	Nevada Day Obs.
Nov. 11	Veterans' Day
Nov. 26-27	Thanksgiving Break
Dec. 21	Winter Break begins (Dec. 21-Jan. 1)

HOLIDAYS 2016

Jan. 18	M.L. King, Jr. Day
Feb. 15	Presidents' Day
March 21	Spring Break begins (Mar. 21-Mar. 25)
May 30	Memorial Day
July 4	Independence Day

Track 1
Track 2
Track 3
Track 4
Track 5
9-month

PSTAPT
Saturdays and Sundays
Staff Development Day (No school for students)
Teachers Assigned

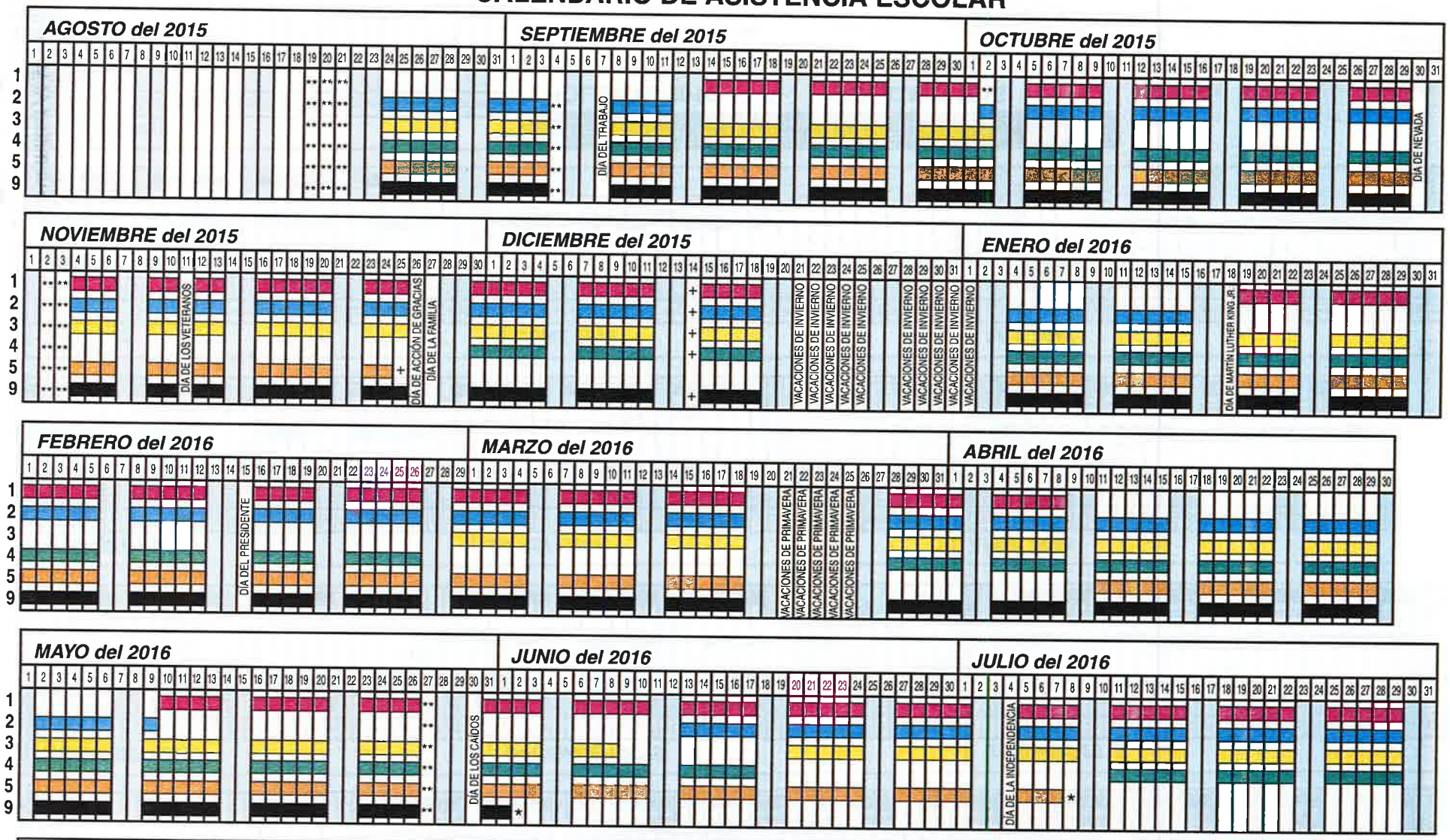
CCSD
CLARK COUNTY SCHOOL DISTRICT

Date 01/05/16 Item 8

PUB-855
Rev. 03/23/15

2015-2016

Distrito Escolar del Condado de Clark
CALENDARIO DE ASISTENCIA ESCOLAR



El ciclo 9 representa el calendario de nueve meses y no cumple con los requisitos para la selección deciclos. Cualquier maestro del ciclo 2 al que no le sea posible asistir el 27 de mayo del 2016 al día de Capacitación para Maestros podrá optar trabajar el 8 de agosto del 2016.

DÍAS FESTIVOS del 2015

- 7 de Septiembre ..... Día del Trabajo
- 30 de Octubre ..... Día de Nevada (celebración)
- 11 de Noviembre ..... Día de los Veteranos
- 26 al 27 de Noviembre .... Día de Acción de Gracias
- 21 de Diciembre ..... Comienzan las Vacaciones de Invierno (Del 21 de Dic. al 1 de Enero)

DÍAS FESTIVOS del 2016

- 18 de Enero ..... Día de Martín Luther King Jr.
- 15 de Febrero ..... Día del Presidente
- 21 de Marzo ..... Comienzan las Vacaciones de Primavera (Del 21 al 25 de Marzo.)
- 30 de Mayo ..... Día de los Caídos
- 4 de Julio ..... Día de la Independencia

- Ciclo 1
- Ciclo 2
- Ciclo 3
- Ciclo 4
- Ciclo 5
- 9-meses
- + PSTAPT
- Sábados y Domingos
- ** Día de Capacitación para Maestros (No hay clases)
- * ** Los Maestros Asignados

CCSD CLARK COUNTY SCHOOL DISTRICT