

LAS VEGAS FIRE & RESCUE

Department Update

March 5, 2014

ICMA Background

- ▣ International City/County Manager's Association
 - Assessment initiated July 2012, completed in January 2013
 - Part of a Citywide initiative
 - Results presented to City Council

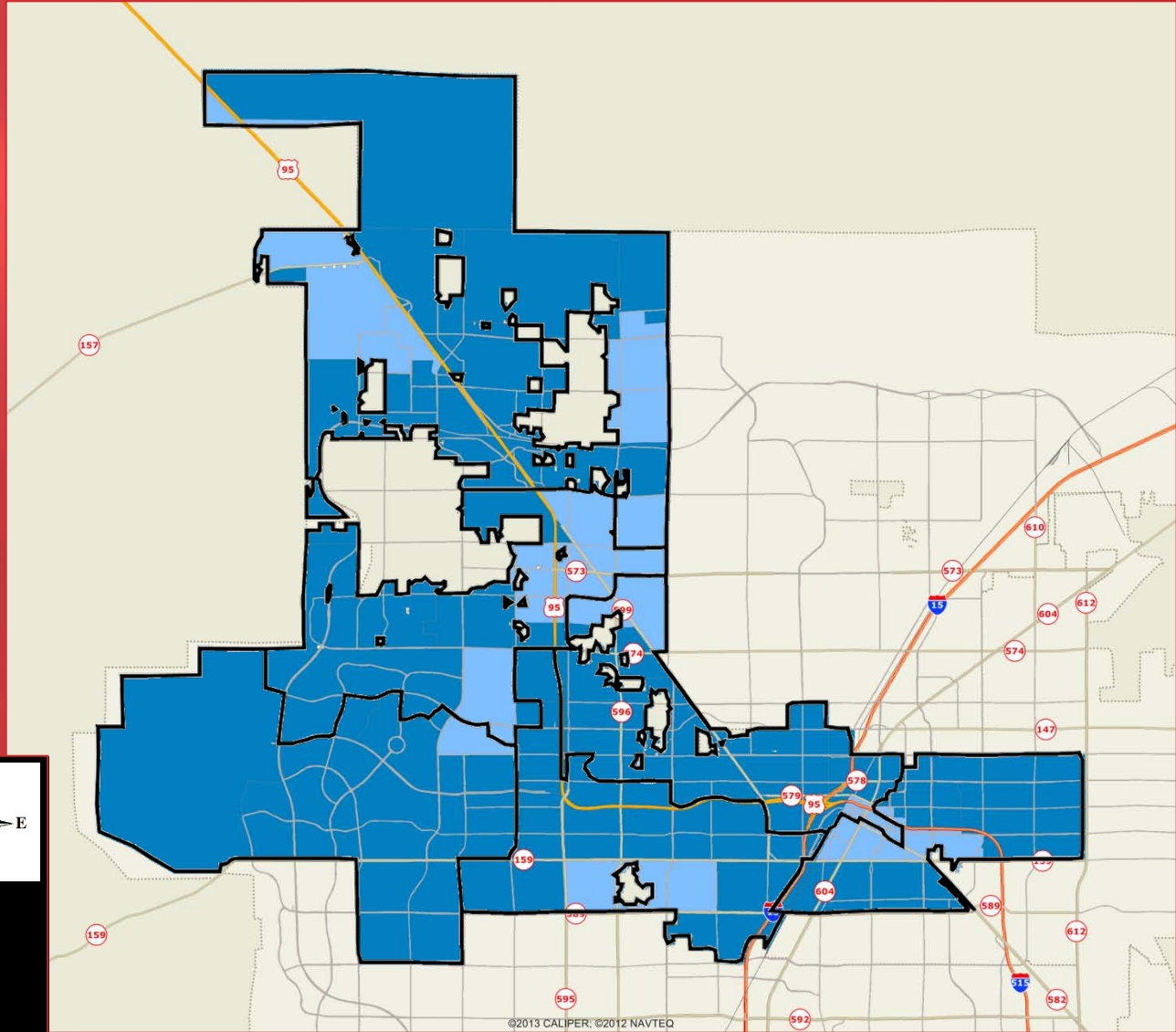
Las Vegas Fire & Rescue Background

- ▣ Operating Budget: \$112 M
- ▣ Employees: 670
- ▣ Fire Stations: 19 (Station 108 under construction)
- ▣ Fire Alarm Office
- ▣ Emergency Incident Volume: 100,000
- ▣ Fire Fatalities: 7
- ▣ Property Loss: \$10.7 M

Las Vegas Fire & Rescue

- ▣ Fire Protection and Emergency Response
- ▣ Class 1 – Insurance Services Office
- ▣ Fully Accredited Fire Agency – Commission on Fire Accreditation International
- ▣ Automatic Aid/Boundary Drops
- ▣ Fire, Life Safety and Engineering Bureau
- ▣ Premiere Provider of Prehospital Care Services

FIRE Services Rated High Throughout the City



LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



2013 Las Vegas Community Survey

Shading - mean rating for all respondents by CBG (merged as needed)

ICMA Report

- ▣ Operational and financial assessment
- ▣ Industry best practices, analysis of performance
- ▣ 23 recommendations and alternatives with 8 priorities

LVFR Approach

- ▣ Verified factual content and evaluated findings
- ▣ Interviewed Chief Officers and Managers
- ▣ Listened and talked with Department Staff
- ▣ Contacted researchers (ICMA) to learn more of their observations
- ▣ City Staff and City Council
- ▣ Chamber of Commerce, Nevada Tax Payer's Association

Recommendations / Status

- ▣ People
 - Vacancies: R3, 14 – **Completed**
 - Administrative Services: R6, Training Division: R17*, Specialty Teams: R22 – In progress
 - Relief personnel/leave: R3, 14- **Completed**
 - Staffing options and alternatives: R4, 8- Review in process
 - New positions: **Quality Assurance Director: R2,**
Communications Quality Improvement Officer: R2 –
Recruitment in progress

Service Delivery

- ▣ Prehospital Care: R1, 2
 - Medical Direction
 - Fire Alarm Office
 - 22 Staffed Advance Life Support Transport Units
 - Capacity, fleet improvements, resource management software

- ▣ Automatic Aid: R5
 - Dated agreements
 - Changes to resource levels
 - Unincorporated islands

Emergency Resources

- ▣ Firefighters on duty: 160
 - ALS Fire Engines: 19
 - ALS Technical Rescue Unit
 - ALS CBRNe Unit
 - ALS Fire Trucks: 2, Intermediate Life Support: 4
 - ALS Staffed Transport Units: 22
 - ALS Field Supervisor
 - Fire Alarm Office/Fire Battalion Chiefs: 3

Administrative

- ▣ Strategic Business Plan: R9
- ▣ Cooperation and coordination with AMR*: R1, 2
- ▣ Succession Planning: R6, 15
- ▣ Hydrant repair: R19
- ▣ Public Education: R23
- ▣ Community Outreach: all Department personnel
- ▣ Fee Study: R6

Continued Improvements

- ▣ Accreditation Report
- ▣ Strategic Plan
- ▣ Insurance Services Office
- ▣ Employee Engagement
- ▣ Continue to look for opportunities to improve service delivery and enhance services
- ▣ Efficiencies
- ▣ Regional partnerships and relationships

Transport Plan

- ▣ Conservative with many built-in controls
- ▣ Maximizes limited resources
- ▣ Efficient and Effective
- ▣ Trained and highly skilled firefighters and paramedics that respond to every type of emergency
- ▣ Maintains Emergency Deployment System Readiness
- ▣ Offset expenses
- ▣ Plan, Implement, Monitor and Control, Revise

QUESTIONS?