

AGENDA SUMMARY PAGE **CITY COUNCIL MEETING OF: FEBRUARY 16, 2011**

DEPARTMENT: OFFICE OF COMMUNICATIONS

DIRECTOR: DAVID RIGGLEMAN

SUBJECT:

RECOGNITION OF THE EMPLOYEE OF THE MONTH

BACKUP DOCUMENTATION:

Submitted at Meeting - Employee of the Month Certificate for Helen McClendon

Minutes:

MAYOR GOODMAN invited JIM CARMANY, Municipal Court Administrator, SUSAN BALCOM, Justice Court, JACK MANNING, Court Marshal, and HELEN McCLENDON, Employee of the Month, to the podium. The Mayor spoke on MS. McCLENDON'S proposal, Warrant Window, which is operated by City staff. This program uses a combination of authority and problem resolution to assist defendants in meeting their obligations, who continue to be in warrant status and pay only the minimum amounts due. Since its inception four months ago, 1,442 cases have been cleared, 1,600 warrants have been paid and over \$196,000 has been recouped for the City. MS. McCLENDON'S enthusiasm and dedication has improved the Courts efficiency and customer service. On behalf of the Council, the Mayor presented MS. McCLENDON with a certificate and congratulated her on being Employee of the Month.

MR. CARMANY expressed MS. McCLENDON'S eagerness to resolve issues and thanked her for her efforts.

MR. MANNING stated the epitome of what MS. McCLENDON does is evidenced when individuals thank him for what she does. He was proud of her efforts, as she has become a fixture in their department.

MS. BALCOM had the pleasure of working with MS. McCLENDON and believes she is well deserving of this honor, as well as Employee of the Year.

MS. McCLENDON thanked her family, friends, City staff and her supervisors for their support and the opportunity to make a change.

