



CLARK COUNTY SOCIAL SERVICE PROGRAMS

Pinto (MAIN OFFICE)

1600 Pinto Lane
Las Vegas, NV 89106
(702) 455-4270

Cambridge Campus

3885 South Maryland Parkway
Las Vegas, NV 89119
(702) 455-8687

Henderson

750 South Boulder Highway
Henderson, NV 89015
(702) 455-7918

Community Resource Center

2432 North Martin Luther King Boulevard
Building D
North Las Vegas, NV 89032
(702) 455-7208

ALL CCSS SERVICES AND REFERRALS ARE PROVIDED BASED UPON AN ASSESSMENT OF NEED AND/OR PROGRAM CRITERIA

FINANCIAL ASSISTANCE

(455-4270)

Rental
Burials and Cremations
Transportation

MEDICAL ASSISTANCE

(455-4270)

Outpatient Clinic Care
Prescriptions
Inpatient Hospital Care
Durable Medical Equipment
Medical
Transportation
Medical Therapies
Health

MEDICAL OUTREACH

(455-3052)

Provides social work assistance
for patients being discharged
from hospitals in Clark County.

HOMEMAKER HOME

HEALTH AIDE (455-8645)

Provides seniors and disabled
individuals assistance with the
following:

Grocery Shopping
Laundry
Light Housekeeping
Light Meal Preparation
Personal Hygiene
Prescription Pick-Up

ALTERNATIVE HEALTH

CARE (455-8646)

Provides assistance for
individuals discharged from
hospitals and nursing homes
with the following:
Grocery Shopping
Light Meal Preparation
Laundry
Light Housekeeping
Personal Hygiene
Prescription Pick-Up

SENIOR CITIZENS PROTECTIVE SERVICE (SCPS) (455-8672)

Provides social work assistance
to seniors (age 60+) in Clark
County reported to be victims
of abuse, neglect, exploitation
or isolation. Services include:
Advocacy
Assessment
Counseling
Investigation
Limited Financial Assistance
Medical Assistance
Resource Referrals

LONG TERM CARE ASSISTANCE (455-8687)

Provides assistance with
payment for the following:
Adult Day Care
Adult Group Care
Nursing Homes

SENIOR ADVOCATE PROGRAM (455-7051)

Provides information and
referral to senior citizens 60
years of age or older and their
caregivers on a variety of
topics including: Medicare,
Social Security, senior
housing, utility assistance, and
senior service programs.
Engages in outreach efforts
that include senior fairs,
speaking engagements, and
regular visits to senior centers
and living communities.

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Clark County Social Service

MISSION: Provide a safety
net of human services to a
growing community.

VISION: Self-Sufficiency
for at-risk people through a
variety of services.

Submitted at City Council

Date: 8-05-2009 Item: 73
CCSS FACTS Rev. 7/2009cs



Taking Care of Those in Need

Clark County Social Service

Who We Serve

- Indigent residents of the county not eligible for other programs
 - Categorically ineligible
 - Ineligible due to income/asset guidelines
 - Ineligible due to rule/criteria changes
- Medicaid and TANF programs do not serve childless adults under age 65 unless the person is disabled
- The people we serve are not served by anyone else
 - If we didn't serve them, no one would

The Typical Client

- 59% are male
- 66% are unmarried
- 45% are between the ages of 36 and 55
- 88.3% have monthly income less than \$250

Economic Climate

- **December 2008**

- Unemployment 7.6%
- Highest foreclosure rate in the U.S.
- More than 30% of our residents are uninsured
- 30% increase in applicants for assistance who complete initial screening (1st Q)
- 66% of sheltered homeless received CCSS assistance (4650 households)
- Tax revenues are down

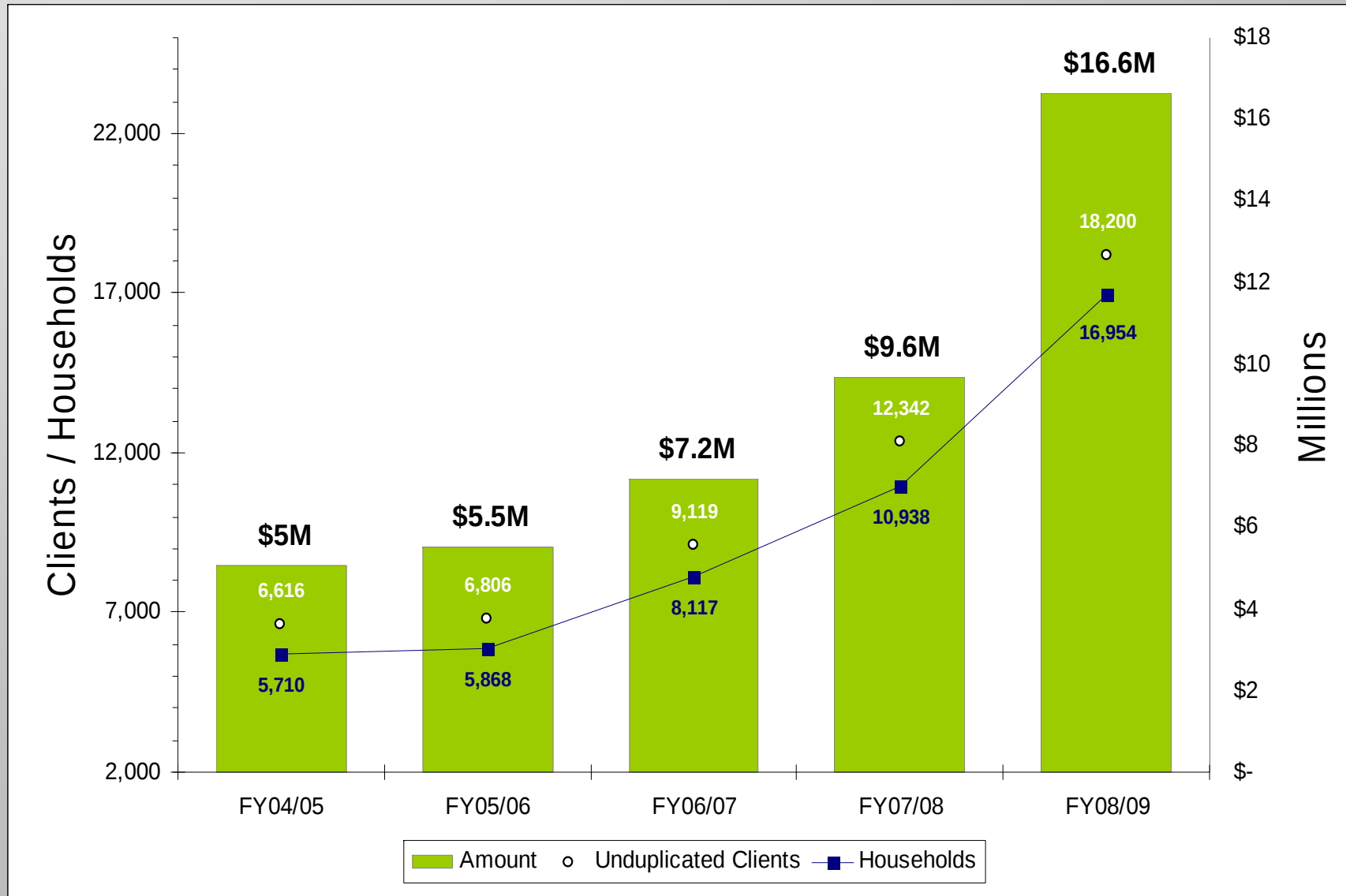
- **July 2009**

- Unemployment 12.3%
- Most distressed state in the U.S.
- More than 30% of our residents remain uninsured
- 60% increase in applicants for assistance who complete initial screening (4th Q)
- Funding for CCSS housing assistance will meet only 50% of projected need. Policy changes are underway.
- Tax revenues remain down.

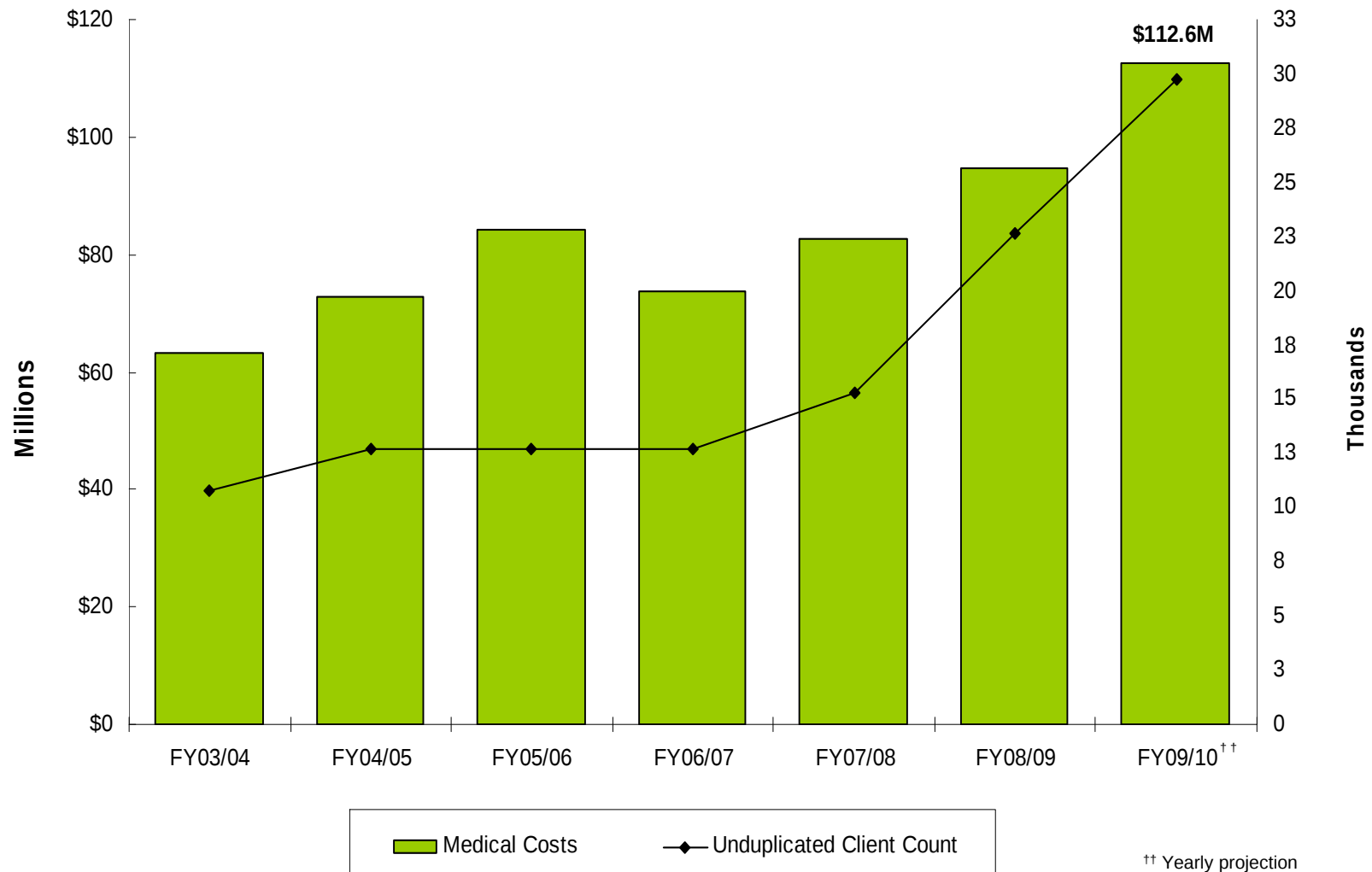
Programs with Results

- Mandated Programs
 - Financial Assistance Service (FAS)
 - More than 41,000 assistance checks issued in FY09 to nearly 17,000 households
 - Street homelessness down in 2009 census
 - 82% increase in sheltered homeless
 - 66% of sheltered homeless housed with FAS dollars
 - Medical Assistance Service (MAS)
 - Inpatient care for more than 22,000 uninsured
 - Continuity of care for oncology patients
 - 135 patients currently receiving care
 - Lifesaving treatment for individuals pending SSI/SSD disability determination

Financial Costs Trends



Medical Costs Trends



Programs with Results

- Non-mandated programs were created to fill an unmet need in our community
 - Senior Citizens Protective Service
 - Investigates elder abuse, neglect, exploitation, and isolation
 - 2100 reports in CY 2008; 840 accepted for investigation
 - 402 open cases as of June 1
 - Homemaker Services
 - Prevents or delays placement in nursing homes; assists after hospitalization
 - 80 – 85 referrals received monthly
 - An average of 320 clients receive 15 hours of service monthly
 - 8 contract agencies utilized

Legislative Redirection of 4¢

- Social Service must cut \$9.3 million from its non-medical budget
 - Dedicated, capped revenue stream per NRS 428
 - LCB legal opinion
- Important programs will be affected
 - Impacts on vulnerable populations

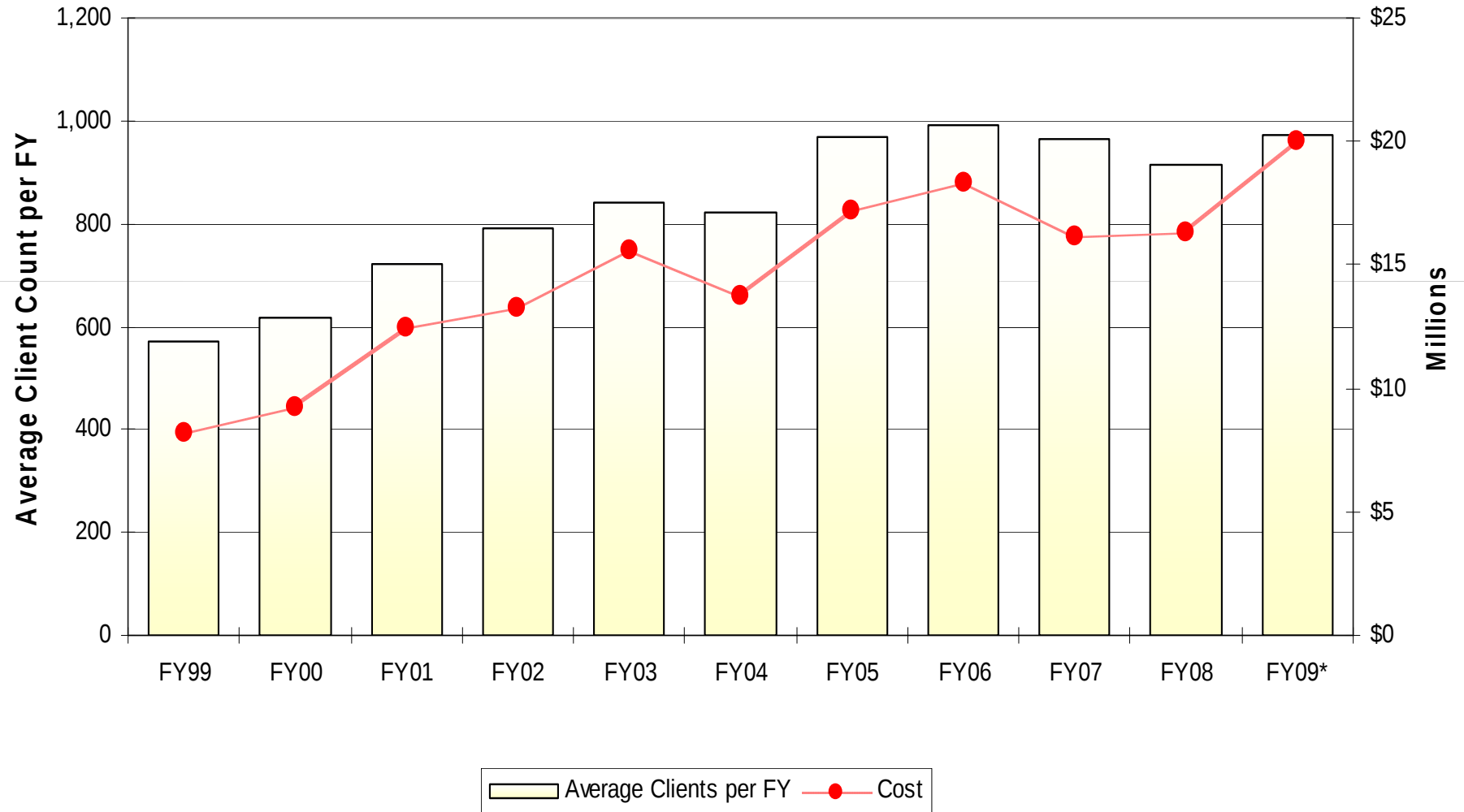
Funding for State Programs

- Social Service will provide \$71 Million in funding to state programs in FY10
- Important programs receive this money, but there is no direct benefit to Social Service clients

\$71 Million to State Programs

- \$46M—Portion of Intergovernmental Transfer (IGT)
 - Supports DSH program
 - New rules require all hospitals to benefit
- \$16M—Medicaid Match Program
 - Non-federal share of Medicaid waiver for long term care
 - Without waiver, County would pay full cost of care
 - We have no input to eligibility criteria, enrollment, or placements
 - Will realize 13% savings for 2 years (ARRA)
- \$9.3M—Portion of Operating Fund redirection
 - Approximately 10% of the Social Service budget for non-medical expenses

Medicaid Match



* Includes May and June Projections

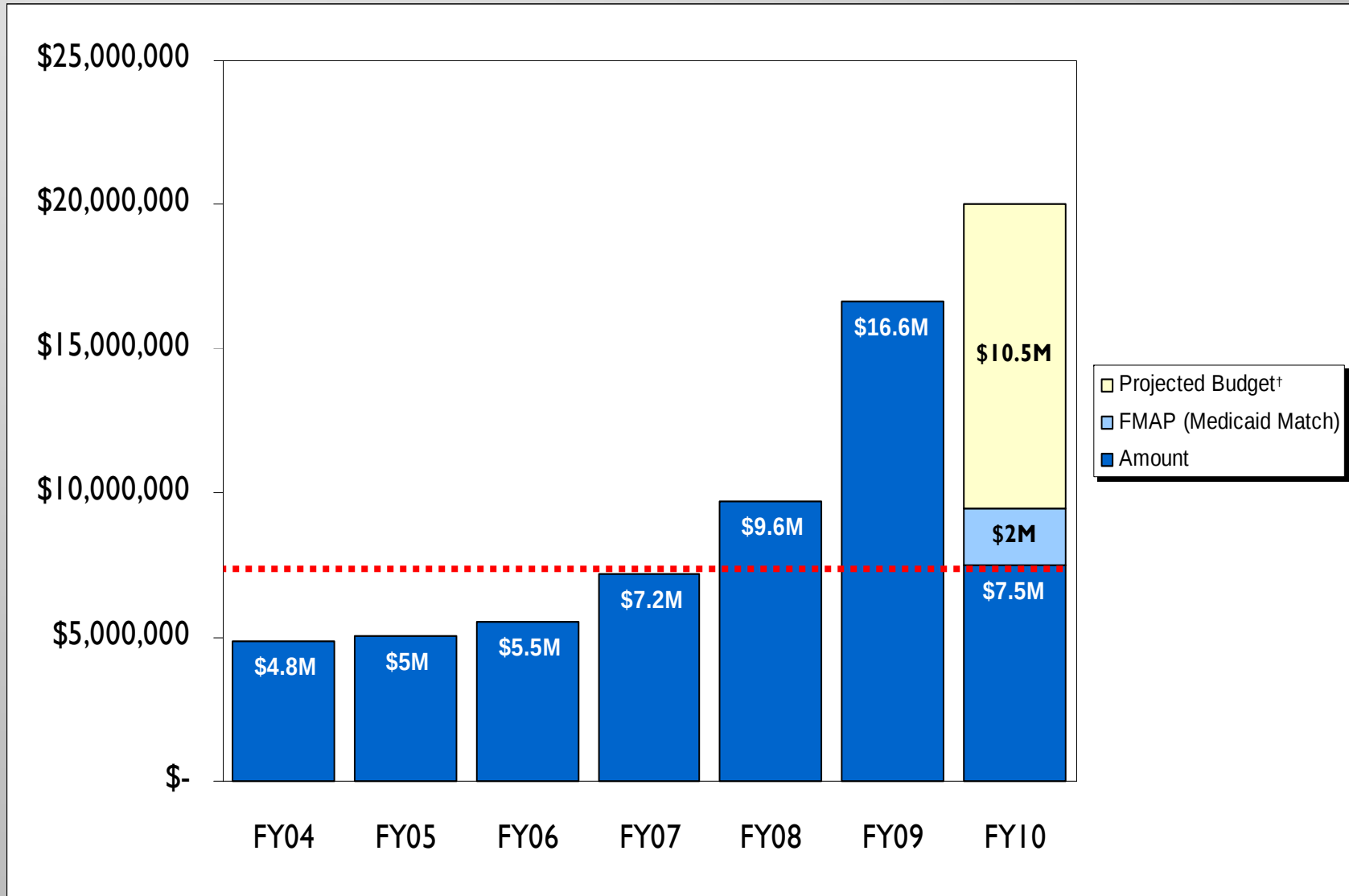
Areas Identified for Budget Cuts

- Program cuts
- Staff reductions
- Other operational reductions

Programs

- Program cuts
 - Cut Financial Assistance by \$2 million
 - FAS program will be funded at 56% of FY09 service levels
 - Will meet less than 50% of projected need for FY10
 - Proposed elimination of non-mandated programs to save \$2.4 million
 - Senior Citizens Protective Service
 - Homemaker Home Health Aide Program

Financial Assistance \$\$



†Projection

Staffing

- Staff Reductions
 - Eliminate all part-time positions
 - Approximately \$300,000
 - Voluntary Separation Program
 - Approximately \$700,000
 - Reduce full-time positions by 12%
 - Positions funded in other departments
 - Support/administrative positions

Other Operations

- Cuts to other operational areas
 - Move medical services contracts to Medical Fund (\$600,000)
 - Burials and cremations (\$250,000)
 - Overtime (\$150,000)
 - IGT (\$2.3 million)

County Commission Direction

- Explore alternative funding for non-mandated senior programs.
 - Optional programs
 - Funding sources are not yet identified
 - Places burden of funding on residents of unincorporated Clark County

Impacts

- Reduced services for county indigent clients
- Increased homelessness
- Closure of office at Fertitta Center due to staffing limitations
 - No budget savings to Social Service
- Increased medical costs
- Strain on non-profit partners in the community

Budget Cuts Underway

- FAS expenditures
 - Nearing \$2M per month
 - At this rate, available funds will be exhausted by November
- Changes to policy manual
 - Public hearing August 4
 - Cannot exclude any client groups
 - Focus will be on those with the greatest barriers to self-sufficiency

Budget Cuts Underway

- Actions completed
 - All part-time staff laid off July 15
 - Fertitta Center closed
 - Elimination of flexibility in existing eligibility criteria
 - Elimination of extended hours and overtime
- Actions not completed
 - Funding to preserve senior programs not yet identified

Questions and Comments?