



Las Vegas

Agenda Item No.: 44.

**AGENDA SUMMARY PAGE
CITY COUNCIL MEETING OF DECEMBER 3, 2008**

DEPARTMENT: FINANCE AND BUSINESS SERVICES

DIRECTOR: MARK R. VINCENT

Consent Discussion

SUBJECT:

Discussion and possible action regarding a Review of Temporary Approval of a Locksmith License, Shlomo Hadar, dba 24 Hours Emergency Locksmith, 141-17 77th Avenue, Shlomo Hadar, Owner 100% - New York

Fiscal Impact

No Impact

Augmentation Required

Budget Funds Available

Amount:

Funding Source:

Dept./Division:

PURPOSE/BACKGROUND:

Discussion and possible action regarding a Review of Temporary Approval of a Locksmith License.

RECOMMENDATION:

Recommendation to be provided following the discussion of this item at the City Council Meeting.

BACKUP DOCUMENTATION:

Submitted at Meeting Final Judgment and Consent Decree filed by the State of Illinois and Final Entry and Order filed by the State of Ohio

Motion made by GARY REESE to Deny

Passed For: 7; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 0

RICKI Y. BARLOW, LOIS TARKANIAN, LARRY BROWN, OSCAR B. GOODMAN, GARY REESE, STEVE WOLFSON, STEVEN D. ROSS; (Against-None); (Abstain-None); (Did Not Vote-None); (Excused-None)

Minutes:

BARRY LEVINSON appeared on behalf of the applicant who was also present

JIM DiFIORE, Business Services Manager, explained that the request is to consider a permanent approval of a locksmith license. In considering the permanent license, the Council would be approving the suitability of the applicant. He indicated that LAURA ANDERSON, Las Vegas Metropolitan Police Department (Metro) Investigator, was present for any questions regarding the Metro report.

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MR. DiFIORE outlined his concerns. The applicant has had problems with regard to the type of activity a customer experiences when calling his business. Many customers will be quoted a price and, when the locksmith arrives, they are charged a higher rate. He noted that the applicant has faced at least two judgements from two different states because of those activities, and he submitted copies for the record.

MR. DiFIORE expressed concern with some of the information provided in MR. HADAR'S application. He explained that a customer calling MR. HADAR'S business for locksmith service would be forwarded to a call center and an employee would be sent to the customer's location. He pointed out that four different addresses were listed on the Internet and in the Yellow Pages, but only one employee would be providing service. He stated the addresses provided by the applicant for his business locations were fraudulent and misleading and noted that one address given by the applicant belonged to a McDonald's. MR. DiFIORE explained that other locksmith businesses in the City have physical locations where customers can receive services and make purchases.

MR. DiFIORE stated that MR. HADAR had misled staff at the City by indicating no when asked if he had ever been involved in a lawsuit and noted that MR. HADAR violated the Code by not indicating that he had active court cases in other states. MR. DiFIORE recommended denial of MR. HADAR'S application based on his criminal history and his misrepresentations.

MR. DiFIORE informed COUNCILMAN WOLFSON that the Code does not require physical locations for some businesses.

MR. DiFIORE informed MR. LEVINSON that MR. HADAR'S business had not received any complaints, but noted that during the temporary license period the applicant is typically on his best behavior and problems do not arise until after the permanent license is granted.

COUNCILMAN WOLFSON expressed concern with MR. HADAR'S misrepresentations on his application. MR. LEVINSON suggested the misrepresentations were caused by a language barrier.

Regarding the lawsuits filed against him, MR. HADAR stated the lawsuits had not yet been filed when he submitted his application in 2005. MR. DiFIORE disagreed and pointed out the lawsuits were filed in 2007 and MR. HADAR had submitted an updated application in 2008. INVESTIGATOR ANDERSON concurred with MR. DiFIORE, explaining the cases had been filed in 2005 and 2006 and the applicant would have been aware of those filings.

COUNCILMAN BROWN asked MR. HADAR if he owned or controlled the businesses listed on the Internet or the Yellow Pages as 24 Hours Emergency Locksmith and Mr. HADAR stated he did not own or control those businesses, adding that he had no control over the information provided on the Internet.

When asked by MAYOR GOODMAN for the reason why incorrect addresses were provided on the Internet and in the Yellow Pages, MR. HADAR explained that he had no control over the

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information provided on the Internet.

COUNCILMAN REESE supported staff's and Metro's recommendation for denial because he believed customers should have access to a physical location where they can see and meet the people providing locksmith services.

