

Parking Collection Procedures

Notices:

- Late 1 Notice @ 37 days
- Late 2 Notice @ 59 days
- Late 3 Notice @ 180 days (collection agent notice)
- Letter issued when they fail to appear for scheduled hearing

DMV Hold (\$10, reimbursed if collected)

- Submitted after 45 days past due and 60 days before registration expiration date
- Follows transferred plates, but not new plates
- Cannot send DMV hold after it's sent to collection
- Successful about 40% of time

Boot

- Boot Letter when outstanding tickets exceed \$500.00 or 5 or more citations outstanding (quarterly)

Collection Agent (CBC charges 20%)

- Placed for collections @ 270 days
- Working with City Attorney to pass on fee
- RFP on hold (looking for a law firm)

VIN Tracing (no DMV holds)

- Used to locate owner for collection

Out of State

- Run states monthly
- Get data through that state's DMV
- Notices & collection agency only

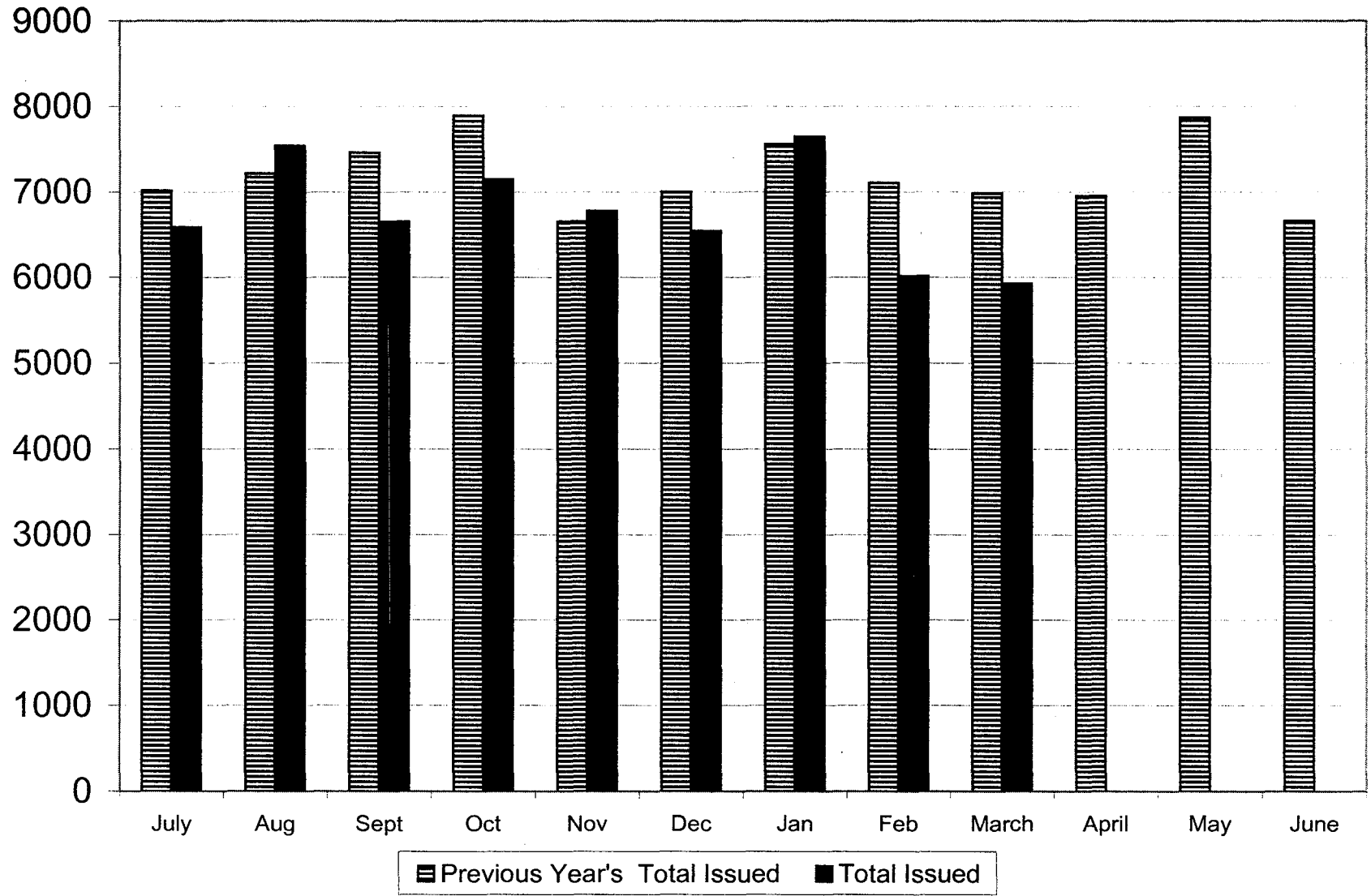
Rental Cars

- Ordinance requires agent to provide renter's data in 7 days
- Notices & collection agency

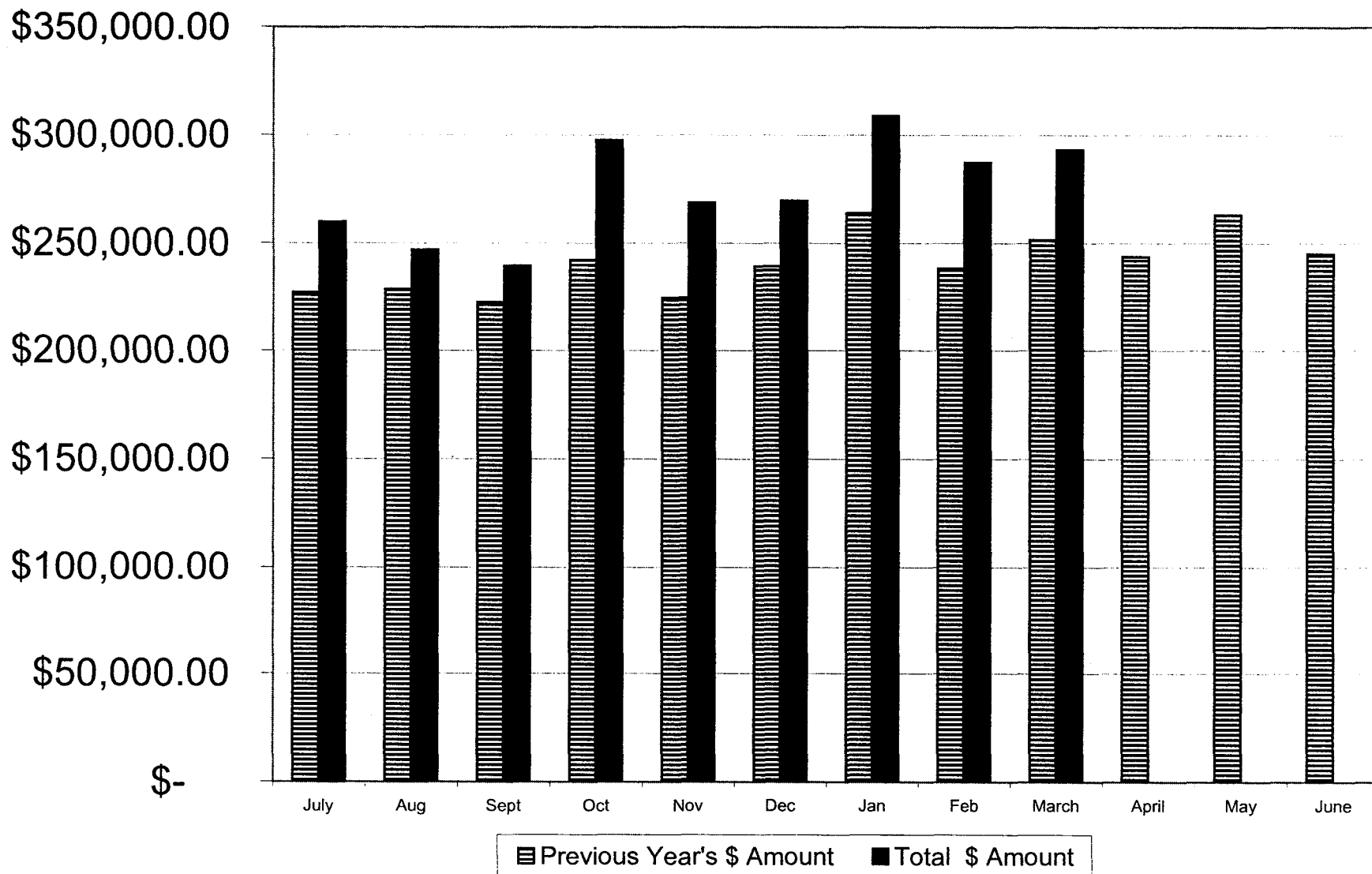
Submitted At Meeting

Date 4/24/08 Item # 7

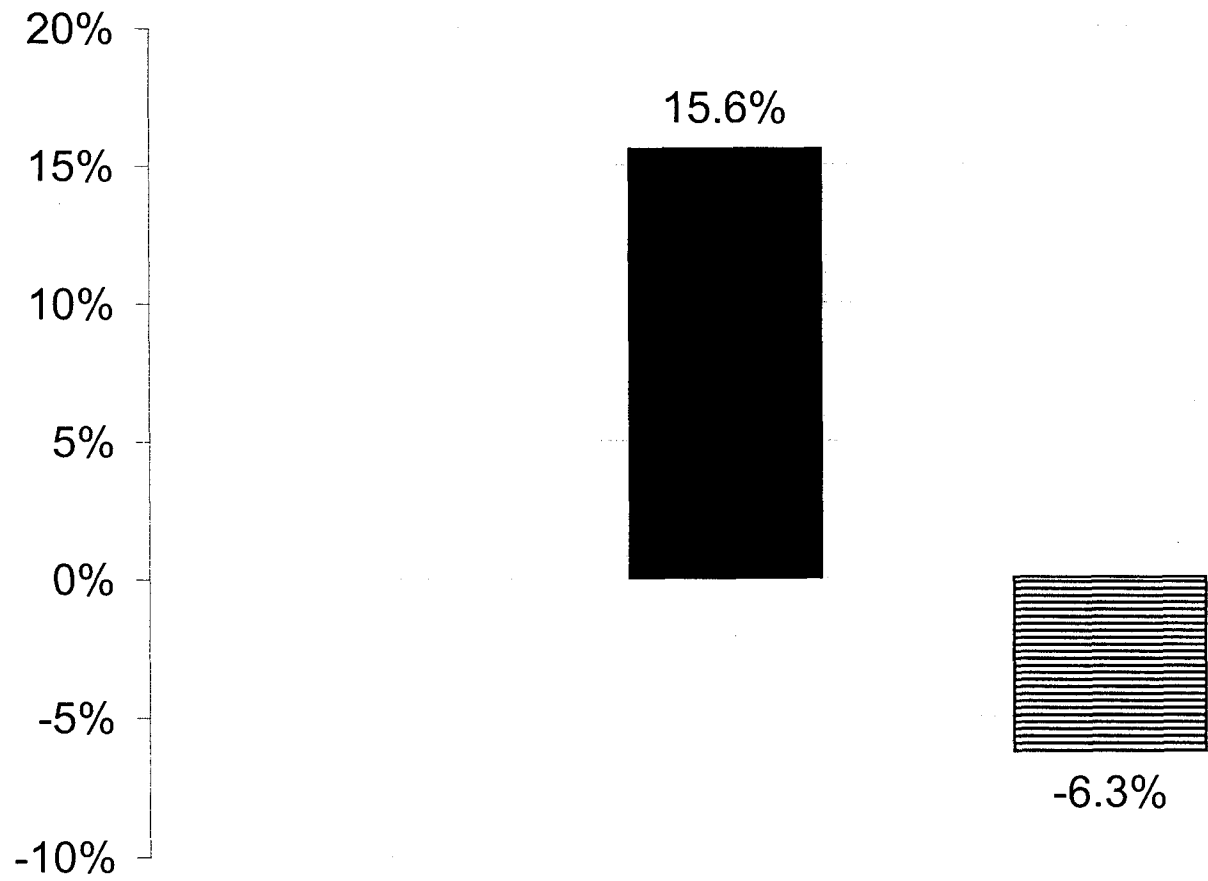
TOTAL CITATIONS ISSUED



TOTAL REVENUE AMOUNT



FY 2008 YTD Growth



■ Revenue Growth ▨ Citation Growth

Parking Citation Collection History

