Agenda Item No.: **40.**

AGENDA SUMMARY PAGE

CITY COUNCIL MEETING OF: JULY 11, 2007

DEPARTMENT: HUMAN RESOURCES
DIRECTOR: CLAUDETTE ENUS

☒ **Consent** ☐ **Discussion**

SUBJECT:
Approval to create two regular full-time Service Desk Technicians for the Information Technologies Department ($83,580 Salary, $33,432 Benefits - Computer Services Internal Service Fund)

Fiscal Impact

☐ **No Impact** ☐ **Augmentation Required**

☐ **Budget Funds Available**

Amount: $117,012.00
Funding Source: Computer Services Internal Service Fund
Dept./Division: IT/ Systems Infrastructure Management

PURPOSE/BACKGROUND:
Currently the work being performed at the IT Support Desk is done through the use of contracted employees at an annual cost of $180,960. The department proposes to realize an annual cost saving of $5,442 by staffing the Support Desk function with three regular full-time employees to adequately respond to the current demands of the Support Desk.

We propose to utilize our one currently vacant and funded Support Desk Technician positions at an annual cost of $58,506 and request two additional technician positions at an annual cost of $117,012; reflecting a total cost of $175,518.

RECOMMENDATION:
Approve the creation of two regular full-time Service Desk Technician positions for the IT Department.

BACKUP DOCUMENTATION:
None

Motion made by GARY REESE to Approve Items 12-16, 18-21 and 23-52

Passed For: 7; Against: 0; Abstain: 0; Did Not Vote: 0; Excused: 0
RICKI Y. BARLOW, LOIS TARKANIAN, LARRY BROWN, OSCAR B. GOODMAN, GARY REESE, STEVE WOLFSON, STEVEN D. ROSS; (Against-None); (Abstain-None); (Did Not Vote-None); (Excused-None)