

CITY OF LAS VEGAS



STRATEGIC PLAN PRIORITY VII

KEY PERFORMANCE INDICATORS

Priority VII: Provide a safe environment for our residents, businesses, and visitors using a community oriented approach.

City Council Meeting Presentation—October 18, 2006

One of the City's eight priorities is to *“provide a safe environment for our residents, businesses, and visitors using a community oriented approach.”*

Various Departments, including *Detention and Enforcement*, in conjunction with Las Vegas Metropolitan Police Department, *Fire and Rescue*, *Information Technologies*, *Municipal Court*, and *Neighborhood Services* are charged with meeting this priority.

To gauge best allocation of resources and determine the effect of services on achieving the priority, data is gathered by each Department regarding:

- Total life and property loss due to fire;
- Violent and select crime statistics;
- Citizens participating in Neighborhood Watch and/or similar programs;
- Incidents of domestic violence; and
- City response agencies committed to functional Level 5 Interoperability.

This data is reported as Key Performance Indicators.

Property and Life Loss

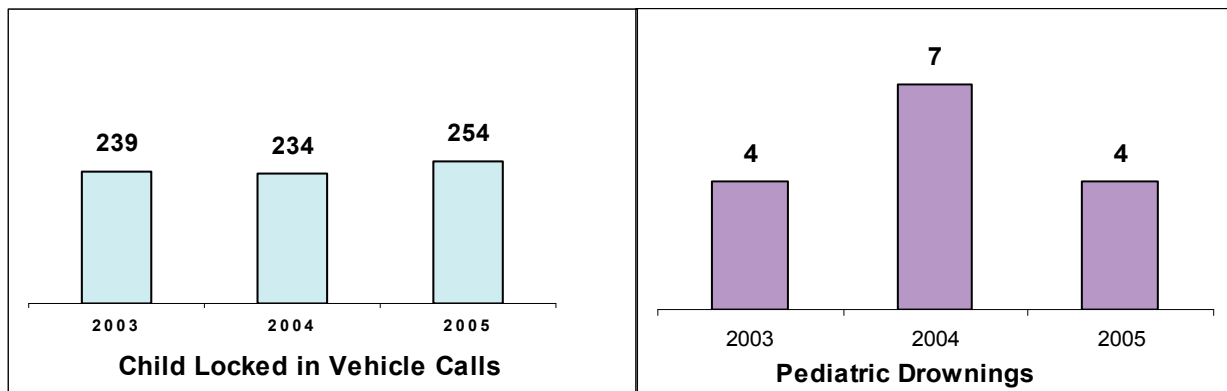
Protecting life is central to the Mission of Las Vegas Fire and Rescue. The following represents the number of fire-related deaths reported in the City from 2003—2005. As of August, there were no reported fire-related fatalities in 2006.

Fire Fatalities for the City of Las Vegas

2003	=	6
2004	=	6
2005	=	2

In addition to fire danger, Fire and Rescue is concerned with two seasonal life safety issues. During the summer months, we often hear of children drowning or being left in hot vehicles. As people continue to move to Las Vegas, it is imperative they understand the unique hazards linked to the Valley's climate.

The following graphs reflect incidents of pediatric drowning and calls for children locked in vehicles during calendar years 2003, 2004, and 2005.



Las Vegas Fire and Rescue recognizes education as key to minimizing loss – especially in high risk groups like children and senior citizens. Programs designed to optimize participation of all ages are offered regularly. Several focus on prevention, safety, and life loss while others are tailored specifically to the needs of our residents and community:

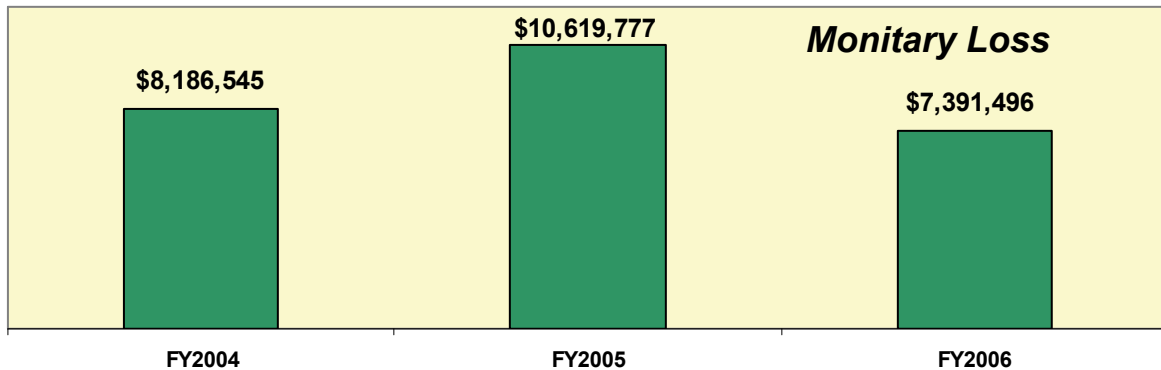
- Citizens Fire Academy
- Heat Kills media campaign
- Hotel/Hospital Employee Life Safety Program (HELP)
- National Fire Prevention Week
- Sesame Street Fire Safety Workshop

Partnerships with other City Departments and outside agencies ensures safety messages reach as many people as possible.

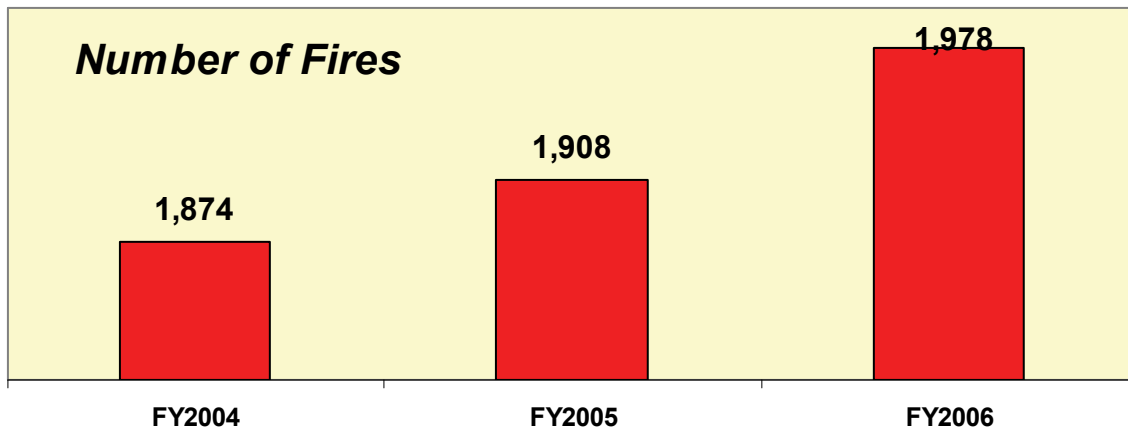
Property and Life Loss

Continued inspections in high-risk neighborhoods and of commercial properties are aimed at improving public awareness and decreasing potential fire risks. Two primary categories for tracking fire loss are *Residential* and *Structural*. Both categories represent fixed property use (occupancy) structures.

The following shows the combined estimated dollar loss due to fire for Fiscal Years 2004, 2005, and 2006.



As evident in the previous graph, the estimated cost of fire can vary significantly each year. This swing can often be attributed to the type and cost of structures involved. For example, FY2006 saw a slight increase in actual fire incidents, yet the estimated monetary loss was \$3 million lower than FY2005. Use of alternative building materials and installation of residential sprinkler systems may reduce potential fire losses further as they become acceptable industry standards.

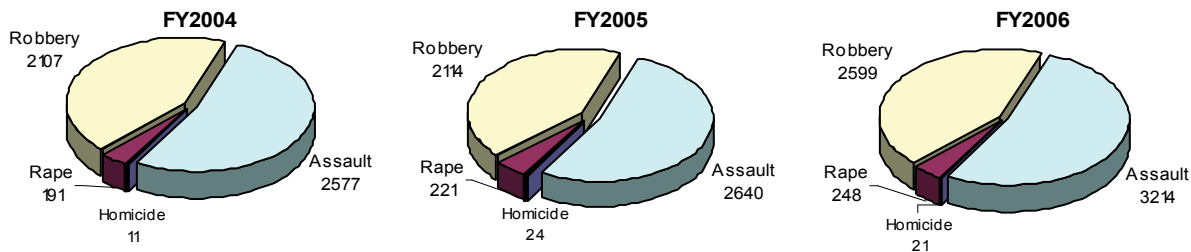


Efforts to increase public awareness of fire prevention strategies will continue to be a priority for Fire and Rescue, as early detection and quick response are keys to limiting loss when a fire does occur.

Violent Crime

According to the Uniform Crime Report classification system, homicide, rape, robbery, and assault are classified as *violent crimes*. Metro's Deployment Operations Center provides statistics on those committed within the City of Las Vegas.

The following reflects violent crime statistics for fiscal years 2004, 2005, and 2006. According to Metro's Uniform Crime Report classification, 18% of total crimes reported in FY2004 were violent; by the end of FY2006, this number increased to 20%.



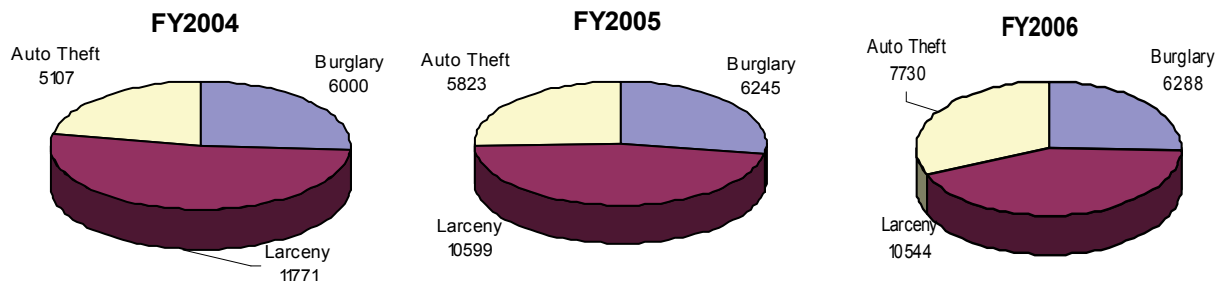
City Marshals work with Metro to enforce local ordinances and state laws. Over the past year, 12 joint operations aimed at reducing violent crime that occurs in the Downtown area related to drugs, alcohol, and prostitution were conducted. These resulted in 341 arrests and 37 citations.

Task force operations with the United States Marshals Service are conducted to apprehend fugitives. Marshals also work with the Federal Drug Enforcement Agency in the fight against drugs.

Our eyes and ears reach far into the community. In addition to police patrols, field officers equipped with radio access to law enforcement patrol our neighborhoods and the business community daily.

Violent offenders often commit less serious offenses early in their criminal careers. City Marshals, Metro, and other local, state, and federal agencies, book 35,000 offenders per year into custody at the City Detention Center, which is reserved primarily for misdemeanor offenders.

The following data represents burglary, larceny, and auto theft crimes reported in the City of Las Vegas for FY2004, FY2005, and FY2006.



Citizen Participation

The key to achieving a safe environment within a community relies greatly upon the involvement of its citizens. The city of Las Vegas Neighborhood Services Department offers or assists with a number of safety-related community and neighborhood activities that encourage citizen participation and volunteer support within the community.

Participation is defined as taking part in something or sharing in something.

Within the city of Las Vegas, citizens have the opportunity to participate in the following safety-related neighborhood activities: 1st Tuesdays, Neighborhood Classrooms, Service-Oriented events (National Night Out, Make a Difference Day, National Youth Service Day, YNAPP Projects, PALS School Events), and Informational/Educational Events (Safety/Health/Informational Fairs, TeenTalks, Batteries Included).

The following chart identifies the number of citizens who participated in those safety-related neighborhood activities in 2005, 1st Quarter 2006, and 2nd Quarter 2006.

Citizen Participation in Safety-Related Neighborhood Activities

	Number of Citizens 2005	Number of Citizens 1st Qtr 2006	Number of Citizens 2nd Qtr 2006
1st Tuesday	3,600	894	783
Neighborhood Classrooms	0	25	0
Service-Oriented Events	6,571	891	1,335
Informational/Educational Events	13,770	3,509	1,570
TOTALS	23,941	5,319	3,688

Several service-oriented and informational/educational events are scheduled in coming months, which will add to the total number of citizens participating in safety-related neighborhood activities.

To volunteer is to perform a service, render aid, or assume an obligation for no monetary gain or exchange for goods and services.

Within the city of Las Vegas, citizens have the opportunity to volunteer in the following safety-related neighborhood activities: Neighborhood Cleanups and Beautification Program, Adopt-A-Block Program, Neighborhood Watch, Neighborhood Associations, Homeowners Associations, NPF, PALS, and YNAPP. The following chart identifies the number of volunteers who supported those safety-related neighborhood activities in 2005, 1st Quarter 2006, and 2nd Quarter 2006.

Citizen Participation

Volunteer Support in Safety-Related Neighborhood Activities

	Number of Volunteers 2005	Number of Volunteers 1st Qtr 2006	Number of Volunteers 2nd Qtr 2006
Neighborhood Cleanup/ Beautification	135	62	219
Adopt-A-Block Program (not cu- mulative)	17	20	20
Neighborhood Block Watch Cap- tains (not cumulative)	123	135	132
Neighborhood Associations	325	97	55
Homeowners Associations	175	60	111
Neighborhood Partners Fund (NPF)	450	60	0
Parents as Learning Support (PALS)	2,000	140	2,739
Youth Neighborhood Association Partnership Program (YNAPP)	2,500	0	1,037
TOTALS	5,725	574	4,313

As indicated in the previous charts, 2006 citizen participation and volunteer support figures are well on track to exceed numbers recorded in 2005. The increase can be attributed to additional safety-related neighborhood activities and programs being offered in 2006 compared to 2005, as well as population growth within the City.

Besides those programs mentioned previously, the following represent other avenues in which our citizens are able to equip themselves with safety information and tools:

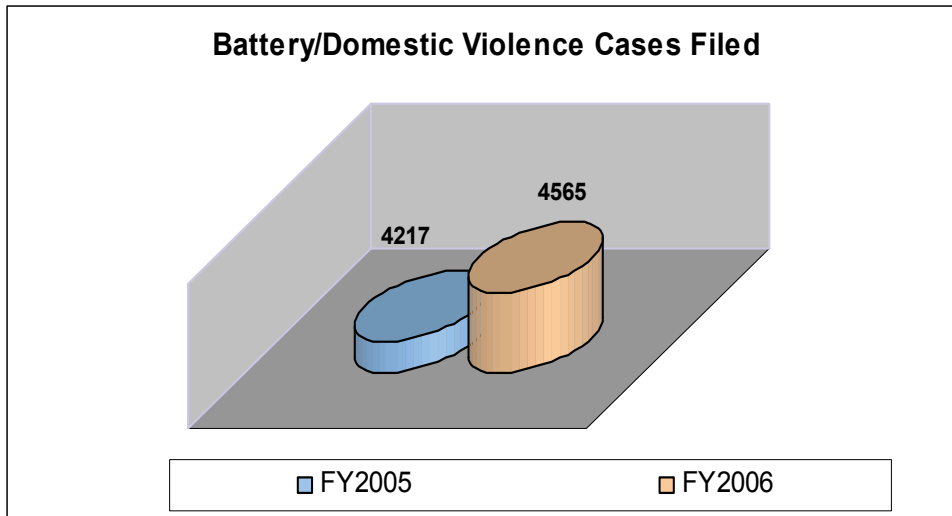
- Citizen's Emergency Response Team
- Citizen's Fire Academy
- Citizen's Police Academy

Deputy City Marshals partner with over 40 Park Ambassadors to provide training, identify specific safety concerns, and work with residents to keep our parks safe.

Through participation and volunteerism, the residents of Las Vegas contribute to the safety of our City. Crime issues are community issues and working as the eyes and ears of their neighborhoods, they add to the body of law enforcement professionals.

Domestic Violence

Domestic Violence is a growing problem that affects all the citizens of our community. There were 4,565 Battery/Domestic Violence case filings in Las Vegas Municipal Court during FY2006. This was an increase of 8% over FY2005. The following shows total case filings for both years.



To address this pressing issue, Municipal Court has developed several strategies to complement the courtroom process.

To reduce recidivism, our Judges hand out sentences that include mandatory counseling and behavioral classes that are run by the Court's Alternative Sentencing and Education Division.

The Court has started a pilot pre-sentence investigation (PSI) report component for domestic violence cases. A pre-sentence report provides judges with essential information that assists them in determining appropriate sentencing structures for defendants.

Compliance with court ordered sentencing is critical to the rehabilitation of defendants. The Court proactively obtained grant funding for programs like the FY2004 *Violence Against Women Act Grant*, which enabled the Court to dedicate one Municipal Court Marshal full time to the enforcement of Domestic Violence Warrants. During FY2004, the Marshal located, arrested, and booked the subjects of over 700 domestic violence warrants and was responsible for satisfying an additional 536 such warrants by means other than booking. Though the grant has expired, the Court continues to emphasize the serving of Domestic Violence warrants as a top priority.

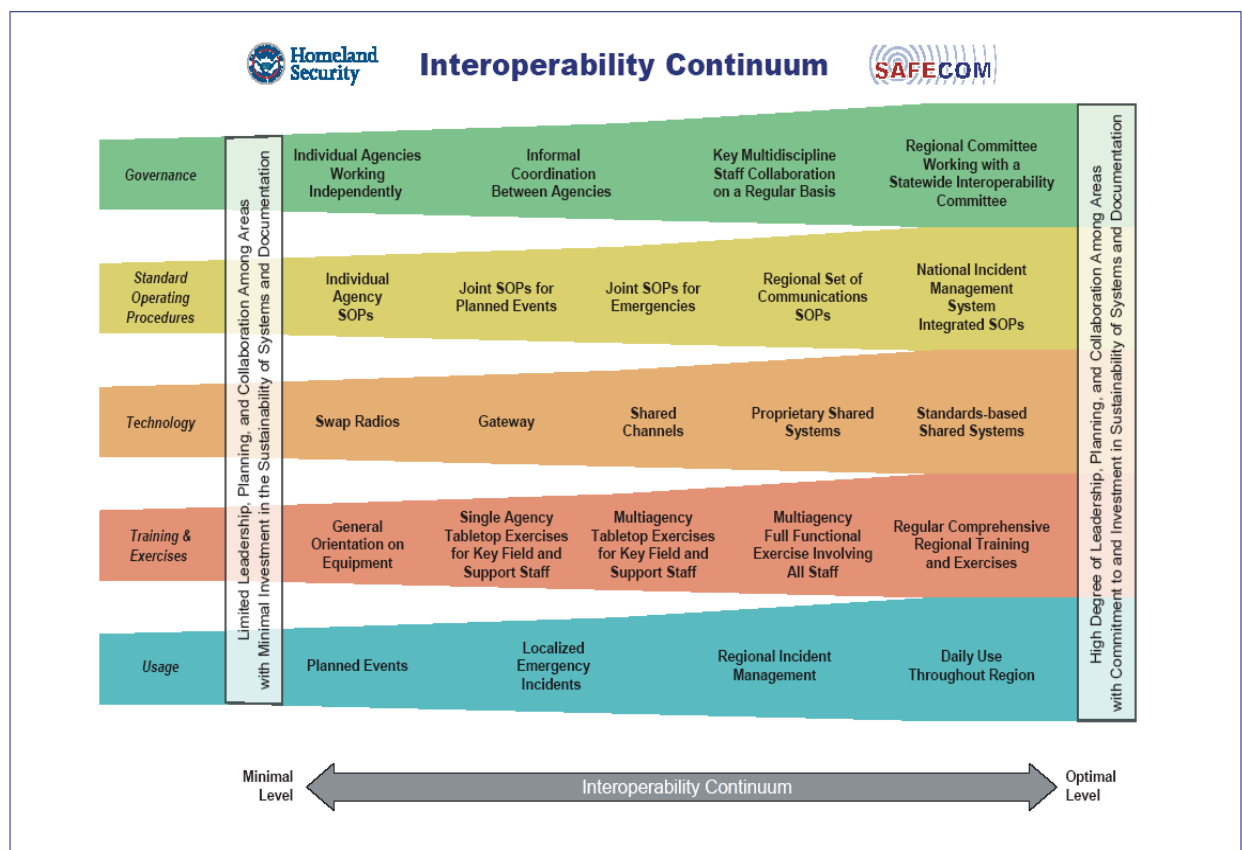
Public education and awareness are key elements in reducing Domestic Violence. Each year Las Vegas Municipal Court sponsors the Annual Domestic Violence Conference featuring a combination of nationally acclaimed speakers, panels and workshops.

Level 5 Interoperability

During an emergency or disaster, Firefighters need to talk to Deputy Marshals who need to talk to Metro, and so on. The need for compatible communication processes and equipment is referred to as *interoperability*.

Interoperability is measured in levels from 1 to 5, with 5 being optimal. Achieving optimal levels of communication is a function of two factors: equipment (technical) and training (operational).

The following chart represents the functional levels of Interoperability beginning with minimal (Level 1) and progressing to optimal (Level 5).



Designated City staff are equipped with 800 MHz radios that allow for seamless communication and coordination between City Departments, public safety agencies, and other non-traditional safety partners.

We work annually with public, private, and charitable organizations to train our staff and practice our response techniques. For example, Detention and Enforcement and Fire and Rescue staff have completed specialized training through the National Incident Management System (NIMS).

Level 5 Interoperability

The City participated with regional partners to develop a nationally mandated Tactical Interoperable Communications Plan (TIC Plan) for Southern Nevada. Regional emergency exercises provide for adjustments to the Plan.

Membership in Southern Nevada Area Communications Council (SNACC) provides Level 5 Technical Interoperability with regional entities such as Clark County Fire Department, the Cities of North Las Vegas and Henderson, Clark County School District Police, Southern Nevada Water Authority, and McCarran International Airport. Also, as of 2004, local ambulance companies, hospitals, and the region's medical helicopter provider were integrated onto the SNACC system.

The use of shared radio channels allows City radio users to have Level 3 Technical compatibility with Metro. Metro is replacing its current radio system and anticipates an increased level of interoperability.

In Fiscal Year 2004, only 50% of City radio users had Level 5 Technical Interoperability through membership in SNACC. At this same time, the NIMS program was in its infancy stages and was just being implemented nationally; therefore, few first responders had completed the training.

The City's progress to date is:

- 94% of the City's first responders have Level 5 Operational Interoperability training through the NIMS Program;
- 70% of City radio users have Level 5 Technical Interoperability through membership in SNACC.

The City's goal is to complete NIMS training, per Federal standards, by October 1, 2007. By the end of 2007, 100% of City radio users will be at Level 5 Technical Interoperability.

In addition to functional interoperability, the Office of Emergency Management and Homeland Security for the City of Las Vegas coordinates other programs as part of our disaster preparedness plan. These include:

- City Watch Program
- Terrorism Early Warning Group (TEWG)
- Pandemic Planning
- NIMS Compliance

We recognize the need for and importance of integrated radio communications and response to routine, emergency, or catastrophic events. City Departments and staff are committed to achieving the highest level of protection possible for our residents.

City Departments and their personnel will continue efforts to develop and implement community oriented strategic initiatives that provide a safe environment for the residents, businesses, and visitors to the City of Las Vegas.



ACKNOWLEDGEMENT

This document reflects the efforts of personnel representing several City Departments and associate agencies. Each dedicated time to attend meetings, gather and report data, and contribute thoughts and feedback on items concerning Priority VII.



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