

Online application

Field requirements:

- Street address—can we break this into separate fields?
- State Business License Number—many are coming in with only twelve characters instead of thirteen. Is there a way to require thirteen characters?
- Phone number—format without spaces or punctuation would make it easier to cut and paste.
- Owner name—format as <LAST NAME><comma & space><FIRST NAME><space><MIDDLE NAME OR INITIAL>
- E-mail—can we check to verify that it's a valid e-mail?

Home-based business: If they don't agree to the conditions, it would help to know which they did/did not accept. Later, we need to rebuild this to halt the application process with a statement that they must agree to the conditions or find a commercial location.

User issues:

The system currently gives the applicant the option to print the summary page before submitting the application. It would be good to have that option for the page they see after they complete the application and pay, as that is essentially their receipt for payment.

Rene Carlsen

From: CLV Systems Administrator [sysadmin@lasvegasnevada.gov]
Sent: Monday, November 28, 2011 6:48 AM
To: Rene Carlsen
Subject: New User Account Information

User Name: Mary McElhone
User ID: mmcelhone
Password: P8pxR2*v

QWE12345

Rene Carlsen

From: Joe Santilli
Sent: Monday, November 28, 2011 1:40 PM
To: Rene Carlsen; Denise Kaplan
Subject: RE: I.T. Access Request

Here it is

User Name: Jacqueline Clark
User ID: jclark
Password: 3uDB*hl"

Jack1978
Sack1978

From: Rene Carlsen
Sent: Monday, November 28, 2011 1:39 PM
To: Joe Santilli
Subject: RE: I.T. Access Request

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Joe,

The only e-mail Denise got for Jacqueline Clark's access is the one below from last Wednesday. I did receive a new account setup this morning but that was for the new manager Mary McElhone. If they did send the logon for Jacqueline can you have them resend it to me?

Thanks,

Rene'

From: Joe Santilli
Sent: Monday, November 28, 2011 10:28 AM
To: Denise Kaplan
Cc: Rene Carlsen
Subject: RE: I.T. Access Request

They have to create a new account. We don't keep old ones. Logon for windows was sent to you this morning.

From: Denise Kaplan
Sent: Monday, November 28, 2011 10:26 AM
To: Joe Santilli
Cc: Rene Carlsen
Subject: RE: I.T. Access Request

Who would be re-setting the password for her windows/NT account?

From: Joe Santilli
Sent: Wednesday, November 23, 2011 10:54 AM
To: Denise Kaplan
Subject: RE: I.T. Access Request

Her mainframe logon should still work. I reactivated her Oracle account, password reset to jacqueline I have made a call to reestablish her windows/NT account.