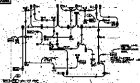


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RECORD DRAWING

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BIOGRAPHICAL SKETCH

1. The first step is to identify the problem. In this case, the problem is that the system is not working properly.

2. The next step is to gather information about the problem. This includes checking the logs, looking at the error messages, and talking to the users.

3. Once you have gathered information, you can start to troubleshoot the problem. This involves testing different hypotheses and seeing if they solve the problem.

4. If you are still having trouble, you may need to consult with a specialist or a vendor. They can provide you with more information about the problem and help you to solve it.

5. Finally, once you have solved the problem, you should document what you did and what you learned. This will help you to avoid the problem in the future and will be useful to others who are having the same problem.